

Estonia-Tallinn: Computer support and consultancy services

OJ S 74/2023 14/04/2023

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: E-riigi Akadeemia Sihtasutus

National registration number: 90007000

Postal address: Rotermanni tn 8

Town: Tallinn

NUTS code: EE Eesti

Postal code: 10111

Country: Estonia

Contact person: BRITT-MARIE JÜRMAN

E-mail: info@ega.ee

Telephone: +372 56934401

Internet address(es):

Main address: <http://www.ega.ee>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://riigihanked.riik.ee/rhr-web/#/procurement/5784360/general-info>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://riigihanked.riik.ee/rhr-web/#/procurement/5784360/tenders>

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Other type: Eraõiguslik

I.5. Main activity

Other activity: Uurimused, arendus- ja analüüsiteenused, koolitus

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

eGA IT taristu haldusteenus

Reference number: 263272

II.1.2. Main CPV code

72600000 Computer support and consultancy services

II.1.3. Type of contract

Services

II.1.4. Short description

Hanke eesmärgiks on sõlmida hankeleping hankija Eesti kontorite (Tallinnas ja Tartus) ja Ukraina kontori (Kiievis) IT taristu (edaspidi Taristu) haldusteenuse, sealhulgas ka küberturbe seire- ja haldusteenuse (SOCaaS ja SECaaS) ning infoturbejuhtimise teenuse (CISOaaS) ostmiseks. Hankemenetluse tulemusena sõlmitakse hankeleping ühe pakkujaga. Riigihanke tulemusena sõlmitava hankelepingu perioodiks on 36 kalendrikuud hankelepingu sõlmimisest ning õigusega lepingu perioodi pikendada kuni maksimaalselt 72 kalendrikuuni alates hankelepingu sõlmimisest.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72600000 Computer support and consultancy services

II.2.3. Place of performance

NUTS code: EE Eesti

Main site or place of performance: Eesti

II.2.4. Description of the procurement

Hanke eesmärgiks on sõlmida hankeleping hankija Eesti kontorite (Tallinnas ja Tartus) ja Ukraina kontori (Kiievis) IT taristu (edaspidi Taristu) haldusteenuse, sealhulgas ka küberturbe seire- ja haldusteenuse (SOCaaS ja SECaaS) ning infoturbejuhtimise teenuse (CISOaaS) ostmiseks. Hankemenetluse tulemusena sõlmitakse hankeleping ühe pakkujaga. Riigihanke tulemusena sõlmitava hankelepingu perioodiks on 36 kalendrikuud hankelepingu sõlmimisest ning õigusega lepingu perioodi pikendada kuni maksimaalselt 72 kalendrikuuni alates hankelepingu sõlmimisest.

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Pakkujal on infoturbe kaudu hankijat ohustavate riskide hindamiseks kehtiv ISO27001 sertifikaat / Weighting: 10.0

Quality criterion - Name: ITIL v3 või v4 Foundation või samaväärne sertifikaat / Weighting: 5.0

Quality criterion - Name: Prince2 Foundation või Prince2 Practitioner või samaväärne sertifikaat / Weighting: 5.0

Quality criterion - Name: Fortinet sertifikaat / Weighting: 10.0

Quality criterion - Name: Keskmise prioriteediga intsidentidele reageerimise aeg / Weighting: 15.0

Quality criterion - Name: Kõrge prioriteediga intsidentidele reageerimise aeg / Weighting: 15.0

Cost criterion - Name: IT taristu haldusteenuse kuutasu / Weighting: 30.0

Cost criterion - Name: Iga lisanduva 5 tööjaama haldusteenuse maksumus ühes kuus / Weighting: 5.0

Cost criterion - Name: Arendustöö ühe (1) tunni hind / Weighting: 5.0

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

List and brief description of selection criteria:

Vaata hankepassist <https://riigihanked.riik.ee/rhr-web/#/procurement/5784360/procurement-passport> või alusdokumendist <https://riigihanked.riik.ee/rhr-web/#/procurement/5784360/documents?group=B>

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 17/05/2023 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Estonian

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 1 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 17/05/2023 Local time: 13:00

Section VI: Complementary information

VI.1.

Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3. Additional information

Riigihange ei ole ühe menetluse raames osadeks jaotatud, sest hankelepingu esemeks on funktsionaalselt koos toimivad ja sama eesmärgi saavutamiseks vajalikud teenused. Hankija soovib saada IT taristu haldusteenust täishaldusteenusena, st tervikliku teenuste ja lahenduste kogumina.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Riigihangete vaidlustuskomisjon

Postal address: Tartu mnt 85

Town: Tallinn

Postal code: 10115

Country: Estonia

E-mail: vako@fin.ee

Telephone: +372 6113713

Internet address: <https://fin.ee/riigihanked-riigiabi-osalused-kinnisvara/riigihanked/vaidlustusmenetlus>

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Riigihangete vaidlustuskomisjon

Postal address: Tartu mnt 85

Town: Tallinn

Postal code: 10115

Country: Estonia

E-mail: vako@fin.ee

Telephone: +372 6113713

Internet address: <https://fin.ee/riigihanked-riigiabi-osalused-kinnisvara/riigihanked/vaidlustusmenetlus>

VI.5. Date of dispatch of this notice

10/04/2023