

Italy-Rome: Telephone operator services
OJ S 74/2023 14/04/2023
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: FONDAZIONE ENASARCO

Postal address: VIA A.USODIMARE, 31

Town: ROMA

NUTS code: ITI43 Roma

Postal code: 00154

Country: Italy

Contact person: FONDAZIONE ENASARCO SERVIZIO GARE E CONTRATTI

E-mail: servizio.acquisti@enasarco.it

Telephone: +39 0657932493

Fax: +39 0657935328

Internet address(es):

Main address: www.enasarco.it

I.4. Type of the contracting authority

Other type: FONDAZIONE DOTATA DI PERSONALITA' GIURIDICA DI DIRITTO PRIVATO

I.5. Main activity

Other activity: ATTIVITA' CONNESSE ALLA PREVIDENZA OBBLIGATORIA AGENTI E RAPPRESENTANTI DI COMMERCIO E CONSULENTI FINANZIARI

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

APPALTO SPECIFICO DEI SERVIZI DI GESTIONE DELL' IP CONTACT CENTER DELLA FONDAZIONE ENASARCO

II.1.2. Main CPV code

79511000 Telephone operator services

II.1.3. Type of contract

Services

II.1.4. Short description

APPALTO SPECIFICO DEI SERVIZI DI GESTIONE DELL' IP CONTACT CENTER DELLA FONDAZIONE ENASARCO

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 4 221 000,00 EUR

II.2. Description

II.2.3. Place of performance

NUTS code: ITI43 Roma

Main site or place of performance: ROMA

II.2.4. Description of the procurement

APPALTO SPECIFICO DEI SERVIZI DI GESTIONE DELL' IP CONTACT CENTER DELLA FONDAZIONE ENASARCO

II.2.5. Award criteria

Quality criterion - Name: QUALITA' / Weighting: 70

Price - Weighting: 30

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Award of a contract without prior publication of a call for competition in the Official Journal of the European Union in the cases listed below

- The procurement falls outside the scope of application of the directive

Explanation:

APPALTO INDETTO MEDIANTE PUBBLICAZIONE ATTRAVERSO IL SISTEMA DINAMICO DI ACQUISIZIONE (SDAPA) GESTITO DA CONSIP

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

27/03/2023

V.2.2. Information about tenders

Number of tenders received: 9

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: yes

V.2.3. Name and address of the contractor

Official name: NETHEX CARE S.P.A. in r.t.i. GPI S.P.A.

Postal address: VIAF.DENZA, 20

Town: ROMA

NUTS code: ITI43 Roma

Postal code: 00197

Country: Italy

The contractor is an SME: no

V.2.3. Name and address of the contractor

Official name: GPI S.P.A.

Postal address: VIA RAGAZZI DEL 99, 13

Town: TRENTO

NUTS code: ITH20 Trento

Postal code: 38123

Country: Italy

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 4 221 000,00 EUR

Total value of the contract/lot: 2 954 700,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: TAR LAZIO

Postal address: VIA FLAMINIA, 189

Town: ROMA

Postal code: 00196

Country: Italy

VI.5. Date of dispatch of this notice

11/04/2023