

**Norway-Trondheim: IT services: consulting, software development, Internet and support**  
**OJ S 86/2021 04/05/2021**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Enova SF

National registration number: 983 609 155

Postal address: Brattørkaia 17A

Town: Trondheim

NUTS code: NO Norge

Postal code: 7010

Country: Norway

Contact person: Bjørn H. Aunøien

E-mail: [bjorn.hakon.aunoien@enova.no](mailto:bjorn.hakon.aunoien@enova.no)

**Internet address(es):**

Main address: <https://www.enova.no/>

Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/255658>

**I.4. Type of the contracting authority**

Other type: Government Company — manager of the Climate and Energy Fund

**I.5. Main activity**

Economic and financial affairs

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

IT Operational Contract for Enova SF

Reference number: SID 20/4984

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Enova SF would like to procure a new IT operational contract to replace the current contract. The aim of the procurement is to ensure the delivery of operational services within ICT that are of the correct type and correct quality at the lowest possible price. Enova's aim for the operational service is to get a modern, scalable IT platform, ensure IT operations, maintenance and support in accordance with the agreed services levels, and secure access to

IT operational competence that has knowledge of the system. Enova would like to outsource services within data processing capacity, regular operational assignments including, amongst other things, monitoring and notifications, maintenance of the system's infrastructure with accompanying system software (including troubleshooting), and the establishment and further development of the system, support and interaction. The procurement will cover several types of services, including IT operational services, platform services, clients, network and cloud services, security services, and assistance, as well as an option for supplementary procurements of client and meeting room equipment.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 25 000 000,00 NOK

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

72100000 Hardware consultancy services, 72220000 Systems and technical consultancy services, 72240000 Systems analysis and programming services, 72250000 System and support services, 72260000 Software-related services, 72300000 Data services, 72400000 Internet services, 72500000 Computer-related services, 72600000 Computer support and consultancy services, 72700000 Computer network services, 72900000 Computer back-up and catalogue conversion services

#### **II.2.3. Place of performance**

NUTS code: NO Norge

#### **II.2.4. Description of the procurement**

Enova SF would like to procure a new IT operational contract to replace the current contract. The aim of the procurement is to ensure the delivery of operational services within ICT that are of the correct type and correct quality at the lowest possible price. Enova's aim for the operational service is to get a modern, scaleable IT platform, ensure IT operations, maintenance and support in accordance with the agreed services levels, and secure access to IT operational competence that has knowledge of the system. Enova would like to outsource services within data processing capacity, regular operational assignments including, amongst other things, monitoring and notifications, maintenance of the system's infrastructure with accompanying system software (including troubleshooting), and the establishment and further development of the system, support and interaction. The procurement will cover several types of services, including IT operational services, platform services, clients, network and cloud services, security services, and assistance, as well as an option for supplementary procurements of client and meeting room equipment.

#### **II.2.5. Award criteria**

Quality criterion - Name: Quality of the offered services / Weighting: 35

Quality criterion - Name: Risk / Weighting: 25

Quality criterion - Name: Interaction / Weighting: 20

Cost criterion - Name: Total costs / Weighting: 20

#### **II.2.11. Information about options**

Options: yes

Description of options:

In addition to the procurement of IT operational services, Enova will have an option in the contract for supplementary procurements of client and meeting room equipment.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Competitive procedure with negotiation

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2020/S 185-447840](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Contract No:** 1

**Title:**

IT Operational Contract for Enova SF

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

23/02/2021

##### **V.2.2. Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: Intility AS

Postal address: Schweigaards gate 39

Town: Oslo

NUTS code: NO Norge

Postal code: 0191

Country: Norway  
The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 25 000 000,00 NOK

**V.2.5. Information about subcontracting**

**Section VI: Complementary information**

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**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Trøndelag tingrett

Postal address: Postboks 2317 Torgarden

Town: Trondheim

Postal code: 7004

Country: Norway

**VI.5. Date of dispatch of this notice**

29/04/2021