

France-Villers-lès-Nancy: Telephone operator services
OJ S 98/2018 25/05/2018
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Inria Lorraine

Town: Villers-lès-Nancy

NUTS code: FR France

Country: France

E-mail: laurent.heckel@inria.fr

Internet address(es):

Main address: <https://inria.fr/>

Address of the buyer profile: <https://www.marches-publics.gouv.fr/>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

Other activity: Recherche

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Marché de prestations d'accueil et de logistique

Reference number: no2018/S 028-061231

II.1.2. Main CPV code

79511000 Telephone operator services

II.1.3. Type of contract

Services

II.1.4. Short description

Deux lots: Prestations d'accueil et standard téléphonique et Prestations de logistique

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7. Total value of the procurement

Value excluding VAT: 267 600,00 EUR

II.2. Description

II.2.1. Title

Prestation d'accueil et standard téléphonique
Lot No: 1

II.2.2. Additional CPV code(s)

79511000 Telephone operator services

II.2.3. Place of performance

NUTS code: FR France

II.2.4. Description of the procurement

Assurer l'accueil physique des personnes (utilisateurs et visiteurs); — assurer la gestion des appels téléphoniques entrants et sortants; — assurer diverses tâches administratives; — assurer le traitement et le suivi des demandes utilisateurs.

II.2.5. Award criteria

Quality criterion - Name: Valeur Technique / Weighting: 40 %

Price - Weighting: 60 %

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Prestation de logistique, livraison et inventaire
Lot No: 2

II.2.2. Additional CPV code(s)

79511000 Telephone operator services

II.2.3. Place of performance

NUTS code: FR France

II.2.4. Description of the procurement

Logistique, livraison et inventaire

II.2.5. Award criteria

Quality criterion - Name: Valeur Technique / Weighting: 40 %

Price - Weighting: 60 %

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2018/S 028-061231](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 2018-00021

Lot No: 1

Title:

Prestation d'accueil et standard téléphonique

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

18/05/2018

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Evenement «Etic Accueil»

Postal address: 21 rue Elie Pelas 13016 Marseille

Town: Marseille

NUTS code: FR France

Postal code: 13016

Country: France

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 200 000,00 EUR

Total value of the contract/lot: 178 742,40 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 2018-00022

Lot No: 2

Title:

Prestation de logistique, livraison et inventaire

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

18/05/2018

V.2.2. Information about tenders

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Penelope L'Agence

Postal address: 5 rue des Tours — 59000 Lille

Town: Lille

NUTS code: FR France

Postal code: 59000

Country: France

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 96 000,00 EUR

Total value of the contract/lot: 88 857,60 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Tribunal administratif de Nancy

Postal address: 5 place de la Carrière

Town: Nancy

Postal code: 54000

Country: France

VI.4.2. Body responsible for mediation procedures

Official name: Préfecture de Meurthe -et-Moselle

Postal address: 6 rue Sainte-Catherine

Town: Nancy

Postal code: 54038

Country: France

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

R551-7 du CJA et L 551-13 à L 551-23 du Cja.

31 jours à compter la publication au JOUE de l'avis d'attribution

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Tribunal administratif de Nancy

Postal address: 5 place de la Carrière

Town: Nancy

Postal code: 54000

Country: France

VI.5. Date of dispatch of this notice

23/05/2018