

**Norway-Oslo: Computer-related management services**

**OJ S 126/2014 04/07/2014**

**Contract notice**

**Services**

**Directive 2004/18/EC**

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Statens legemiddelverk

National registration number: 974761122

Postal address: Sven Oftedals Vei 8

Town: Oslo

Postal code: 0950

Country: Norway

For the attention of: Gunnar Carelius

E-mail: [gunnar.carelius@legemiddelverket.no](mailto:gunnar.carelius@legemiddelverket.no)

Telephone: +47 91619590

Fax: +47 22897799

**Internet address(es):**

Address of the buyer profile: <https://kgv.doffin.no/ctm/Supplier/CompanyInformation/Index/1082>

Electronic access to information: <https://kgv.doffin.no/ctm/Supplier/Documents/Folder/119136>

**Additional information can be obtained from:**

the abovementioned address

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**

the abovementioned address

**Tenders or requests to participate must be submitted:** the abovementioned address

**I.2. Type of the contracting authority**

National or federal agency/office

**I.3. Main activity**

Health

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

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**II.1. Description**

**II.1.1. Title attributed to the contract by the contracting authority**

Contract ICT operations.

**II.1.2. Type of contract and place of performance or delivery**

Services

Service category No 7: Computer and related services

Main site or place of performance: Oslo, Norway.

NUTS code NO01 Oslo og Akershus

### **II.1.3. Information about a framework agreement or a dynamic purchasing system**

The notice involves a public contract

### **II.1.4. Information about framework agreement**

#### **II.1.5. Short description of the contract or purchase(s)**

The areas that are planned to be covered by the contract with a supplier are (the list is not exhaustive):

- Operation of the complete production environment at the supplier.
- Operate the Service desk as Legemiddelverket's SPoC (internal and/or external).
- Operation of (platform for) a test environment for self-developed applications and archive system.
- Operation of approx. 250 PCs and laptops with Windows client-OS and Microsoft Office as the customer's primary client.
- Operation of client independent VDI solution for access to the production and test environment, as the customer's secondary client.
- Operation of the print service that includes Legemiddelverket's printers/multi-functional printers (currently different models from Lexmark, Xerox and HP).
- Operation of the Exchange e-mail system, including access to e-mail via Outlook Web App and mail client on smart telephones and tablets.
- Operation of redundant network connection (WAN) provided by the supplier.
- Operation of Legemiddelverket's Aruba-based internet network (LAN/WLAN employee network, BYOD-network and guest network).
- Access to other applications that the Legemiddelverket subscribes to.
- Access to Eudranet, as well as Norsk helsenett with connection to the eResept system.

#### **II.1.6. CPV code(s)**

72510000 Computer-related management services, 72514100 Facilities management services involving computer operation, 72610000 Computer support services, 72700000 Computer network services

### **II.1.7. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **II.1.8. Lots**

This contract is divided into lots: no

### **II.1.9. Information about variants**

Variants will be accepted: no

## **II.2. Scope of the procurement**

### **II.2.1. Total quantity or scope**

The estimated total value is stated as a roughly estimated interval for annual costs excluding VAT.

Estimated value excluding VAT:

Range: between 4 000 000 and 8 000 000 NOK

### **II.2.2. Information about options**

Options: no

### **II.2.3. Information about renewals**

This contract is subject to renewal: yes

### **II.3. Duration of the contract or time limit for completion**

Start 7.2.2015. Completion 7.2.2017

## **Section III: Legal, economic, financial and technical information**

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### **III.1. Conditions related to the contract**

#### **III.1.1. Deposits and guarantees required**

#### **III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

#### **III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

#### **III.1.4. Contract performance conditions**

The performance of the contract is subject to particular conditions: no

### **III.2. Conditions for participation**

#### **III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions: As stated in the qualification documentation.

#### **III.2.2. Economic and financial ability**

List and brief description of conditions: As stated in the qualification documentation.

Minimum level(s) of standards possibly required: As stated in the qualification documentation.

#### **III.2.3. Technical and professional ability**

List and brief description of conditions:

As stated in the qualification documentation.

Minimum level(s) of standards possibly required:

As stated in the qualification documentation.

#### **III.2.4. Information about reserved contracts**

### **III.3. Conditions specific to services contracts**

#### **III.3.1. Information about a particular profession**

Execution of the service is reserved to a particular profession: no

#### **III.3.2. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

## **Section IV: Procedure**

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### **IV.1. Type of procedure**

#### **IV.1.1. Type of procedure**

Negotiated

Some candidates have already been selected (if appropriate under certain types of negotiated procedures) no

#### **IV.1.2. Information about the limits on the number of candidates to be invited**

Envisaged minimum number 3: and Maximum number 6  
Objective criteria for choosing the limited number of candidates: As stated in the qualification documentation.

**IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated yes

**IV.2. Award criteria**

**IV.2.1. Award criteria**

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

**IV.2.2. Information about electronic auction**

An electronic auction will be used: no

**IV.3. Administrative information**

**IV.3.1. File reference number attributed by the contracting authority**

14/07890

**IV.3.2. Previous publication concerning this procedure**

**Prior information notice**

Notice number in the OJ S: [2014/S 38-063651](#) of 22.2.2014

**IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document**

Payable documents: no

**IV.3.4. Time limit for receipt of tenders or requests to participate**

22.8.2014 - 12:00

**IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

3.10.2014

**IV.3.6. Languages in which tenders or requests to participate may be submitted**

Other: Norwegian.

**IV.3.7. Minimum time frame during which the tenderer must maintain the tender**

**IV.3.8. Conditions for opening of tenders**

**Section VI: Complementary information**

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**VI.1. Information about recurrence**

This is a recurrent procurement: no

**VI.2. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

**VI.4.2. Review procedure**

**VI.4.3. Service from which information about the review procedure may be obtained**

**VI.5. Date of dispatch of this notice**

1.7.2014