

Norway-Oslo: Computer-related management services

OJ S 126/2014 04/07/2014

Contract notice**Services****Directive 2004/18/EC****Section I: Contracting authority**

I.1. Name and addresses

Official name: Statens legemiddelverk

National registration number: 974761122

Postal address: Sven Oftedals Vei 8

Town: Oslo

Postal code: 0950

Country: Norway

For the attention of: Gunnar Carelius

E-mail: gunnar.carelius@legemiddelverket.no

Telephone: +47 91619590

Fax: +47 22897799

Internet address(es):Address of the buyer profile: <https://kgv.doffin.no/ctm/Supplier/CompanyInformation/Index/1082>Electronic access to information: <https://kgv.doffin.no/ctm/Supplier/Documents/Folder/119136>**Additional information can be obtained from:**

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address**I.2. Type of the contracting authority**

National or federal agency/office

I.3. Main activity

Health

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description**II.1.1. Title attributed to the contract by the contracting authority**

Contract ICT operations.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: Oslo, Norway.

NUTS code NO01 Oslo og Akershus

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

The areas that are planned to be covered by the contract with a service provider are (the list is not exhaustive):

- Operation of the complete production milieu at the service provider.
- Operate the Service desk as Legemiddelverket's SPoC (internal and/or external).
- Operation of (platform for) a test environment for self-developed applications and archive system.
- Operation of approx. 250 PCs and laptops with Windows client-OS and Microsoft Office as the customer's primary client.
- Operation of client independent VDI-system for access to the production and test environment, as the customer's secondary client.
- Operation of the print service that includes Legemiddelverket's printers/multi-functional printers (currently different models from Lexmark, Xerox and HP).
- Operation of the Exchange e-mail system, including access to e-mail via Outlook Web App and mail client on smart telephones and tablets.
- Operation of redundant network connection (WAN) provided by the service provider.
- Operation of Legemiddelverket's Aruba-based internet network (LAN/WLAN employee network, BYOD-network and guest network)
- Access to other applications that the Legemiddelverket subscribes to.
- Access to Eudranet, as well as Norsk helsenett with connection to the eResept system.

II.1.6. CPV code(s)

72510000 Computer-related management services, 72514100 Facilities management services involving computer operation, 72610000 Computer support services, 72700000 Computer network services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

The estimated total value is stated as the roughly estimated interval for annual costs excluding VAT.

Estimated value excluding VAT:

Range: between 4 000 000 and 8 000 000 NOK

II.2.2. Information about options

Options: no

II.2.3. Information about renewals

This contract is subject to renewal: yes

II.3. Duration of the contract or time limit for completion

Start 7.2.2015. Completion 7.2.2017

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: As stated in the qualification documents.

III.2.2. Economic and financial ability

List and brief description of conditions: As stated in the qualification documents.

Minimum level(s) of standards possibly required: As stated in the qualification documents.

III.2.3. Technical and professional ability

List and brief description of conditions:

As stated in the qualification documents.

Minimum level(s) of standards possibly required:

As stated in the qualification documents.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Negotiated

Some candidates have already been selected (if appropriate under certain types of negotiated procedures) no

IV.1.2. Information about the limits on the number of candidates to be invited

Envisaged minimum number 3: and Maximum number 6
Objective criteria for choosing the limited number of candidates: As stated in the qualification documents.

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated yes

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

14/07890

IV.3.2. Previous publication concerning this procedure

Prior information notice

Notice number in the OJ S: [2014/S 38-063651](#) of 22.2.2014

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

22.8.2014 - 12:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

3.10.2014

IV.3.6. Languages in which tenders or requests to participate may be submitted

Other: Norwegian.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

30.6.2014