

Belgium-Ottignies: Collection agency services

OJ S 84/2022 29/04/2022

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Clinique Saint-Pierre

National registration number: 0410.508.057_22962

Postal address: Avenue Reine Fabiola, 9

Town: Ottignies

NUTS code: BE310 Arr. Nivelles

Postal code: 1340

Country: Belgium

E-mail: cellule.marchespublics@cspo.be

Telephone: +32 10437779

Internet address(es):

Main address: <http://cspo.be>

Address of the buyer profile: <https://enot.publicprocurement.be/enot-war/preViewNotice.do?noticeId=444102>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://enot.publicprocurement.be/enot-war/preViewNotice.do?noticeId=444102>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: [https://eten.](https://eten.publicprocurement.be/etendering/viewWorkspacesBasedOnExtUrl.do?wsName=Clinique+Saint-Pierre-010-027-030%2F2022-F02)

[publicprocurement.be/etendering/viewWorkspacesBasedOnExtUrl.do?](https://eten.publicprocurement.be/etendering/viewWorkspacesBasedOnExtUrl.do?wsName=Clinique+Saint-Pierre-010-027-030%2F2022-F02)

[wsName=Clinique+Saint-Pierre-010-027-030%2F2022-F02](https://eten.publicprocurement.be/etendering/viewWorkspacesBasedOnExtUrl.do?wsName=Clinique+Saint-Pierre-010-027-030%2F2022-F02)

I.4. Type of the contracting authority

Other type: HOPITAL

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

GESTION DU PROCESSUS DE RECOUVREMENT DES CREANCES PATIENTS

Reference number: Clinique Saint-Pierre-010-027-030/2022-F02_0

II.1.2. Main CPV code

79940000 Collection agency services

II.1.3.

Type of contract

Services

II.1.4. Short description

Le périmètre du marché couvre l'ensemble du processus de recouvrement des créances patients, à partir du troisième rappel de paiement jusqu'au contrôle du paiement. Le PA effectue en interne le processus de facturation et le cas échéant, les deux premiers rappels de paiement. En cas de non-paiement après la procédure interne de recouvrement de la CSPO (premier rappel – par SMS – après un mois, deuxième rappel – par courrier – encore un mois plus tard), l'adjudicataire commence l'exécution de sa mission. Celle-ci englobe :

- La procédure de recouvrement à l'amiable ;
- La procédure de recouvrement judiciaire.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: yes

Tenders may be submitted for all lots

II.2. Description

II.2.1. Title

Gestion du processus de recouvrement de créances pour les débiteurs résidant en Belgique

Lot No: 1

II.2.2. Additional CPV code(s)

79940000 Collection agency services

II.2.3. Place of performance

NUTS code: BE31 Prov. Brabant Wallon

Main site or place of performance: Ottignies

II.2.4. Description of the procurement

Le lot 1 se compose de deux postes :

Poste 1 / Phase amiable – débiteurs résidant en Belgique – Taux de commission

Poste 2 / Phase judiciaire – débiteurs résidant en Belgique – Taux de commission

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13.

Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

voir csc

II.2. Description

II.2.1. Title

Gestion du processus de recouvrement de créances pour les débiteurs résidant à l'étranger
Lot No: 2

II.2.2. Additional CPV code(s)

79940000 Collection agency services

II.2.3. Place of performance

NUTS code: BE31 Prov. Brabant Wallon
Main site or place of performance: Ottignies

II.2.4. Description of the procurement

Le lot 2 est divisé en deux postes :
Poste 1 / Phase amiable – débiteurs résidant à l'étranger – Taux de commission
Poste 2 / Phase judiciaire – débiteurs résidant à l'étranger – Taux de commission

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48
This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

voir csc

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 07/06/2022 Local time: 14:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

French

IV.2.7. Conditions for opening of tenders

Date: 07/06/2022 Local time: 14:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

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VI.4. Procedures for review

VI.4.1. Review body

Official name: Tribunal de 1ère Instance de Nivelles

Postal address: 17, Place Albert 1er. Palais de Justice

Town: Nivelles

Postal code: 1400

Country: Belgium

VI.5. Date of dispatch of this notice

25/04/2022