

United Kingdom-Newcastle upon Tyne: IT services: consulting, software development, Internet and support

OJ S 112/2017 14/06/2017

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: NHS Business Services Authority (the 'Authority') which is represented in the Procurement by the Secretary of State for Health

Postal address: Stella House, Goldcrest Way, Newburn Riverside Business Park

Town: Newcastle upon Tyne

NUTS code: UK United Kingdom

Postal code: NE15 8NY

Country: United Kingdom

Contact person: Procurement Lead

E-mail: supportingtechnologies@dh.gsi.gov.uk

Internet address(es):

Main address: <http://www.nhsbsa.nhs.uk/>

Address of the buyer profile: <https://www.gov.uk/government/organisations/department-of-health/about/procurement>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.gov.uk/government/organisations/department-of-health/about/procurement>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: <https://www.gov.uk/government/organisations/department-of-health/about/procurement>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

NHS Supply Chain Future Operating Model — Supporting Technologies and Infrastructure Services.

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

A contract between the Authority and its incumbent Supplier relating to the procurement and supply of goods and services across the NHS, together with supporting information and communication technology services ('ICT services') is due to expire on 30 September 2018. In the re-procurement of the services delivered by the current contract, the Authority is disaggregating the ICT services from the procurement and supply of goods. In this procurement exercise, the Authority is seeking to award a single contract for the delivery of supporting technologies and infrastructure services (only), which will include transformation services for the replacement of legacy systems.

The Authority will set up an Intelligent Client Co-ordinator ('ICC') to fulfil the contract management role and act on behalf of NHS Customers and the Authority. There will be an obligation in the contract for the appointed supplier to enter into a novation agreement with the Authority and the ICC if required.

II.1.5. Estimated total value

Value excluding VAT: 248 800 000,00 GBP

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

75130000 Supporting services for the government, 48000000 Software package and information systems, 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment, 64215000 IP telephone services, 32400000 Networks, 72315000 Data network management and support services, 30200000 Computer equipment and supplies, 51600000 Installation services of computers and office equipment

II.2.3. Place of performance

NUTS code: UK United Kingdom

II.2.4. Description of the procurement

The procurement is being conducted via the competitive dialogue procedure under Regulation 30 of the Public Contract Regulations 2015 and it is anticipated that 6 potential providers will be invited to submit outline solutions and 4 potential providers will be invited to submit final tenders. The services that are required can be briefly described as:

— Transition services — to transfer all current services and systems (including novating contracts as required) to the successful supplier on or before the 30.9.2018.

— Business as Usual services — to provide continuity of the transitioned services (as set out in the Authority's requirements).

— Transformation services — to enhance existing legacy systems and services (as requested by the Authority) during the contract period. Three transformation projects have been identified by the Authority, but additional projects may be added.

The three projects are:

- 1) A new Integration platform;
- 2) Replacement of the warehouse management; and
- 3) A new order management (RESUS) systems.

It is anticipated that dialogue will be concentrated on transformation services. The dialogue may be conducted in successive stages leading to submission of a final tender.

Details of the services required are in the procurement documents.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 248 800 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 72

This contract is subject to renewal: no

II.2.9. Information about the limits on the number of candidates to be invited

Envisaged number of candidates: 6
Objective criteria for choosing the limited number of candidates:

See procurement documents.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

As stated in the procurement documents.

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

As stated in the procurement documents.

III.2.3. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive dialogue

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.4. Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2015/S 213-389103](#)

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 13/07/2017 Local time: 15:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

Date: 31/07/2017

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3. Additional information

The contract will be executed by the Authority, although the procurement is being conducted by the Department of Health on behalf of the Authority. The cost estimates provided in Sections II.1.5 and II.2.6 are the maximum sums payable over 72 month period (a four (4) year contract term with a two year (2) extension).

Potential providers should note that over the period of the contract, the supplier may be required to provide the services to other agencies, such as NHS trusts, other NHS entities, other UK government department agencies or other statutory bodies and/or private sector providers of NHS funded care.

The Authority is publishing the draft procurement documents through its e-sourcing portal, however, it reserves the right to reissue these documents with any refinements at the commencement of the dialogue phase.

Any questions regarding this notice must be sent to the Authority using the Clarification Question Submission Template provided as part of the procurement documents and sent to supportingtechnologies@dh.gsi.gov.uk.

All questions must be received by the deadline for receipt of clarifications (as stated in the procurement documents). Responses to questions will be shared by the Authority to potential providers using the Authority's e-Sourcing Portal (commercially sensitive questions/responses may be provided only to the relevant potential provider). This procurement exercise will be conducted via the Department of Health's e-Sourcing Portal. Potential providers should visit <http://www.gov.uk/government/organisations/department-of-health/about/procurement> to register on the e-Sourcing Portal and download instructions on how to respond to this opportunity.

The e-Sourcing Portal will contain all of the procurement documentation (including the Contract). All responses and final tenders must be submitted using the e-Sourcing Portal. The e-Sourcing Portal reference number for the Selection Phase of this exercise is: EOI 60426. If you require assistance please contact the Supplier Helpdesk on +44 1132545777 or supplier_helpdesk@dh.gsi.gov.uk. This helpdesk is available from 10:00 to 16:00, Monday to Friday excluding Bank Holidays.

Please note that the Department of Health is in the process of changing its e-tendering system and may change the e-sourcing tool during this procurement. The DH will try to minimise the impact this will have on the procurement and all potential providers will be kept informed of any changes.

The Authority reserves the right to terminate the procurement process (or part of it), to change the basis of and the procedures for the procurement process at any time, or to procure the subject matter of the contract(s) by alternative means if it appears that it can be more advantageously procured by alternative means. The Authority may, at its sole discretion, modify the procurement documents (including any part of them) by amendments in writing, including extending the deadline for receipt of responses and/or final tenders (as permitted by the Public Contract Regulations 2015).

All responses and final tenders and all supporting documentation for the contract must be priced in sterling and written in English. Any agreement entered into will be considered a contract made in England according to English law and will be subject to the exclusive jurisdiction of the English Courts.

The Authority intends to publish any contract awarded, subject to possible redactions at the discretion of the Authority. Further information on transparency can be found at: <http://www.cabinetoffice.gov.uk/resource-library/guidance-transparency>.

The costs of responding to any procurement document and/or participation in the procurement will be borne by each potential provider.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Department of Health

Postal address: 79 Whitehall

Town: London
Postal code: SW1A 2NS
Country: United Kingdom
E-mail: supportingtechnologies@dh.gsi.gov.uk

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

The Authority will incorporate a ten (10) calendar day standstill period at the point information about the actual award of the contract is communicated to tenderers.

That notification will provide information on the award decision.

The standstill period provides time for unsuccessful tenderers to challenge the award decisions before the contract is entered into. The Public Contracts Regulations 2015 provide remedies under statute for aggrieved parties.

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Department of Health

Postal address: 80 London Road

Town: London

Postal code: SE1 6LH

Country: United Kingdom

VI.5. Date of dispatch of this notice

13/06/2017