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United Kingdom-Maidstone: Printing and related services
2017/S 014-022660

Contract award notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1) **Name, addresses and contact point(s)**

Kent County Council
County Hall
ME14 1XQ Maidstone
United Kingdom
Telephone: +44 1622236767
E-mail: psg@commercialservices.org.uk
Internet address(es):
General address of the contracting authority: www.kcs4ps.co.uk

I.2) **Type of the contracting authority**

Regional or local authority

I.3) **Main activity**

General public services

I.4) **Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: yes
Hertfordshire County Council
County Hall, Pegs Lane
SG13 8DQ Hereford
United Kingdom
Hampshire County Council
The Castle, Hampshire
SO23 8UJ Winchester
United Kingdom
Commercial Services — KCS Professional Services
1 Abbey Wood Road, Kings Hill
ME19 4YT West Malling
United Kingdom

Section II: Object of the contract

II.1) **Description**

II.1.1) **Title attributed to the contract**

Managed Services for Business Solutions.

II.1.2) **Type of contract and location of works, place of delivery or of performance**

Services

Service category No 27: Other services
NUTS code UK

II.1.3) **Information about a framework agreement or a dynamic purchasing system (DPS)**
The notice involves the establishment of a framework agreement

II.1.4) **Short description of the contract or purchase(s)**
Commercial Services is one of the largest trading organisations of its kind in Europe with a turnover in excess of 600 000 000 GBP and employing over 700 people from its base in Kent. Tracing its roots back to 1902, as an education stores department for Kent County Council, Commercial Services has subsequently grown organically to supply an ever-increasing range of best value goods and services to other publicly funded organisations. These include local government, education establishments, the care sector and the emergency services. KCS is a trading unit of Commercial Services and provides a purchasing, warehousing and distribution service to a wide ranging customer base within local government and associated public bodies in Kent, neighbouring counties and across the UK. Kent County Council (the Council) is the largest local authority in England covering an area of 3 500 square kilometres. It has an annual expenditure of circa. 1 000 000 000 000 GBP on goods and services with a population of 1 500 000. The Council provides a wide range of personal and strategic services on behalf of its residents, operating in partnership with 12 district councils and 309 parish/town councils. In accordance with best procurement practice, EU and UK Procurement Directives and Regulations, KCS, on behalf of the Central Buying Consortium, has created a Framework Agreement (the Agreement) for the supply and delivery of Managed Services for Business Solutions.‘Managed Service' is the practice of outsourcing day-to-day management responsibilities and functions as a strategic method for transforming and improving business processes and cutting operating costs. The service may include, but not be limited to, software, hardware, digital mailroom, and purchase to pay automation, cloud storage, document workflow management, data security and data loss prevention systems, Customer communication management systems and other IP networking Services.
The procurement process adopted by the Contracting Authority is based upon the “Open” Procedure, as detailed in the 'Public Contract Regulations 2015’.

II.1.5) **Common procurement vocabulary (CPV)**
79800000, 30121100, 30121200, 30121300, 30123000, 30125000, 30192400, 48310000, 48318000, 48613000, 48770000, 50310000, 64216200, 72212311, 72212772, 72212780, 72512000, 79000000, 79131000, 79500000, 79999100

II.1.6) **Information about Government Procurement Agreement (GPA)**
The contract is covered by the Government Procurement Agreement (GPA): no

II.2) **Total final value of contract(s)**

II.2.1) **Total final value of contract(s)**
Excluding VAT

Section IV: Procedure

IV.1) **Type of procedure**

IV.1.1) **Type of procedure**
Open

IV.2) **Award criteria**

IV.2.1) **Award criteria**
The most economically advantageous tender in terms of
1. Quality of Service/ Added Value. Weighting 40

2. Ability to meet requirement. Weighting 30
3. Cost. Weighting 30

IV.2.2) **Information about electronic auction**
An electronic auction has been used: no

IV.3) **Administrative information**

IV.3.1) **File reference number attributed by the contracting authority**
Y16018

IV.3.2) **Previous publication(s) concerning the same contract**
Contract notice
Notice number in the OJEU: 2016/S 013-018762 of 20.1.2016

Section V: Award of contract

Contract No: Y16018
Lot title: Managed Service

V.1) **Date of contract award decision:**
9.9.2016

V.2) **Information about offers**
Number of offers received: 5
Number of offers received by electronic means: 5

V.3) **Name and address of economic operator in favour of whom the contract award decision has been taken**
Capita Business Services Ltd T/a Capita IT Enterprise Services
71 Victoria Street, Westminster
SW1H 0XA London
United Kingdom

V.4) **Information on value of contract**
Initial estimated total value of the contract:
Value: 0 GBP
Excluding VAT
Total final value of the contract:
Excluding VAT
If annual or monthly value:
Number of years: 0

V.5) **Information about subcontracting**

Contract No: Y16018
Lot title: Managed Service

V.1) **Date of contract award decision:**
9.9.2016

V.2) **Information about offers**
Number of offers received: 5
Number of offers received by electronic means: 5

V.3) **Name and address of economic operator in favour of whom the contract award decision has been taken**
Konica Minolta Business Solutions Ltd
Konica House, Miles Gray Road, Essex
SS14 3AR Basildon

United Kingdom

V.4) **Information on value of contract**

Initial estimated total value of the contract:
Value: 0 GBP
Excluding VAT
Total final value of the contract:
Excluding VAT
If annual or monthly value:
Number of years: 0

V.5) **Information about subcontracting**

Contract No: Y16018
Lot title: Managed Service

V.1) **Date of contract award decision:**

9.9.2016

V.2) **Information about offers**

Number of offers received: 5
Number of offers received by electronic means: 5

V.3) **Name and address of economic operator in favour of whom the contract award decision has been taken**

Ricoh UK Ltd
800 Pavillion Drive, Northampton Business Park, Northamptonshire
NN4 7YL Northampton
United Kingdom

V.4) **Information on value of contract**

Initial estimated total value of the contract:
Value: 0 GBP
Excluding VAT
Total final value of the contract:
Excluding VAT
If annual or monthly value:
Number of years: 0

V.5) **Information about subcontracting**

Section VI: Complementary information

VI.1) **Information about European Union funds**

The contract is related to a project and/or programme financed by European Union funds: no

VI.2) **Additional information:**

The estimated value of the Agreement is between 0 GBP and 50 000 000 GBP dependent on take up. As a Framework Agreement with multiple suppliers this Agreement offers no guarantee of purchase throughout its lifetime.

Other public bodies will have access to this Agreement but may only do so with the Agreement of the Contracting Authority. Those organisations who may wish to access this Agreement will be members, affiliates and associates of the CBC Group, Local government authorities, the Police Service, the Fire Service, the NHS & NHS Trusts, third sector organisations, academic centres (including Academies), publicly funded organisations and publicly owned private companies, operating within the geographic boundaries of the United Kingdom, Channel Islands and Northern Ireland.

Full details of the classification of potential Contracting Bodies and Customer's geographical areas and organisation classifications are detailed as follows:
Regions in England: Main Regions:- East Midlands; West Midlands; East of England; South East; South West;North West; North East; Yorkshire & Humber; London or to individual administering Councils. See link:
http://www.direct.gov.uk/en/Dl1/Directories/Localcouncils/index.htm
Northern Ireland: Administered across 26 Districts of Northern Ireland. See link:
http://www.nidirect.gov.uk/local-councils-in-northern-ireland
Scotland: Administered across 32 Council areas. See link:
http://www.cosla.gov.uk/scottish-local-government
Wales: Administered across 22 Council areas. See link:
http://wales.gov.uk/topics/localgovernment/?skip=1&lang=en
Classification of Customer Organisations
Local Authority Councils: County, Unitary, District, Borough, and Metropolitan Councils. (Parish and Community Councils are also permissible users). See link:
http://www.direct.gov.uk/en/Dl1/Directories/Localcouncils/index.htm
Educational Establishments: Nursery School, Primary School, Middle or High School, Secondary School,Academy, Special School, Pupil Referral Unit (PRU), Further Education College, University. See links:
http://www.schoolswebdirectory.co.uk/index.php
http://www.ukschoolsdirectory.net/searchresult.php
www.education.gov.uk/edubase
www.hefce.ac.uk
http://www.universitiesuk.ac.uk/aboutus/members/Pages/default.aspx
Police, Fire & Rescue & Maritime & Coastguard Agency Emergency Services:
See links:
http://www.police.uk/forces.htm
http://www.fireservice.co.uk/
http://www.nifrs.org/
http://www.mcga.gov.uk/c4mca/mcga07-home.htm
NHS Bodies, the HSC (Northern Ireland) and Ambulance Services:
See links:
http://www.nhs.uk/ServiceDirectories/Pages/AcuteTrustListing.aspx
http://www.hscni.net/index.php?link=trusts
http://www.nhs24.com/findlocal/
http://www.scottishambulance.com/AboutUs/HowWeOrganised.aspx
http://www.wales.nhs.uk/nhswalesaboutus/structure
Central Government Departments & their Agencies:
See link:
http://www.direct.gov.uk/en/Dl1/Directories/A-ZOfCentralGovernment/index.htm
Registered Charities:
See links:
http://www.charitycommission.gov.uk/About_us/Regulation/Registering_charities_index.aspx
http://www.oscr.org.uk/
http://www.nidirect.gov.uk/index/contacts/contacts-az.htm/housing-associations-contact
Registered Social Landlords: Government-funded, not-for-profit organisations that provide affordable housing.They include housing associations, trusts and cooperatives. See link:

http://www.idea.gov.uk/idk/core/page.do?pageId=7175736
http://www.nhfdirectory.co.uk
http://www.direct.gov.uk/en/Dl1/Directories/Localcouncils/index.htm
Northern Ireland: Administered across 26 Districts of Northern Ireland. See link:
http://www.nidirect.gov.uk/local-councils-in-northern-ireland
Scotland: Administered across 32 Council areas. See link:
http://www.cosla.gov.uk/scottish-local-government
Wales: Administered across 22 Council areas. See link:
http://wales.gov.uk/topics/localgovernment/?skip=1&lang=en
Suppliers are advised that the Contracting Authority, its affiliates and/or authorised users, reserve the right to supply the tendered products, Services, and commodities to companies that have a majority public sector ownership by any of the public sector bodies referred to above during the Agreement period as stated in this document, for the purpose of selling to other public, private and third sector organisations.

VI.3) **Procedures for appeal**

VI.3.1) **Body responsible for appeal procedures**

VI.3.2) **Lodging of appeals**

VI.3.3) **Service from which information about the lodging of appeals may be obtained**

VI.4) **Date of dispatch of this notice:**
17.1.2017