

Norway-Trondheim: Hardware consultancy services

OJ S 87/2021 05/05/2021

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Norsk Helsenett SF

National registration number: 994598759

Postal address: Abels gate 9

Town: Trondheim

NUTS code: NO Norge

Postal code: 7030

Country: Norway

Contact person: Avdeling anskaffelser

E-mail: anskaffelser@nhn.no

Internet address(es):

Main address: <https://permalink.mercell.com/149961856.aspx>

Address of the buyer profile: <http://www.nhn.no/>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://permalink.mercell.com/149961856.aspx>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://permalink.mercell.com/149961856.aspx>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

ICT Consultancy Services

II.1.2. Main CPV code

72100000 Hardware consultancy services

II.1.3. Type of contract

Services

II.1.4. Short description

All ICT (non-administrative) DPS schemes are registered here.
Click here <https://permalink.mercell.com/149961856.aspx>.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: yes
Tenders may be submitted for all lots

II.2. Description

II.2.1. Title

Dynamic Purchasing System for Consultancy Services for ICT Project Management and Support
Lot No: 1

II.2.2. Additional CPV code(s)

72100000 Hardware consultancy services, 72200000 Software programming and consultancy services, 72300000 Data services, 72400000 Internet services, 72500000 Computer-related services, 72600000 Computer support and consultancy services, 72700000 Computer network services, 72800000 Computer audit and testing services, 72900000 Computer back-up and catalogue conversion services

II.2.3. Place of performance

NUTS code: NO Norge

II.2.4. Description of the procurement

The purchasing system will cover project management and support related to the ICT area. This includes, but not limited to, the following areas:

- ICT project and programme management as well as project support and assistance,
- process management; facilitate processes where the Contracting Authority is responsible for the project,
- manage and participate in the preparation of requirements specifications for IT systems,
- manage and assist with implementing and rolling out projects, change management,
- other project related consultancy services and reviews.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 17/02/2021 End: 14/11/2024
This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Establishment of a Dynamic Purchasing System for Consultancy Services related to E-training
Lot No: 2

II.2.2. Additional CPV code(s)

72100000 Hardware consultancy services, 72200000 Software programming and consultancy services, 72300000 Data services, 72400000 Internet services, 72500000 Computer-related services, 72600000 Computer support and consultancy services, 72700000 Computer network services, 72800000 Computer audit and testing services, 72900000 Computer back-up and catalogue conversion services

II.2.3. Place of performance

NUTS code: NO Norge

II.2.4. Description of the procurement

The purchasing system will cover assistance and consultancy for the development of e-training courses. This includes, but is not limited to, the following:

- developing new E-training courses for employees and users,
- adaptation and maintenance of the existing E-training courses,
- e-training courses based on 'scorm 1.2', which is provided through a joint digital learning platform at Difi. See <https://laeringsplattformen.difi.no/>
- e-training on other platforms.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 17/02/2021 End: 17/02/2025

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Establishment of a Dynamic Purchase System for Consultancy Services within Data and Telecommunication
Lot No: 3

II.2.2. Additional CPV code(s)

72100000 Hardware consultancy services, 72200000 Software programming and consultancy services, 72300000 Data services, 72400000 Internet services, 72500000 Computer-related services, 72600000 Computer support and consultancy services, 72700000 Computer network services, 72800000 Computer audit and testing services, 72900000 Computer back-up and catalogue conversion services

II.2.3. Place of performance

NUTS code: NO Norge

II.2.4. Description of the procurement

This purchasing system will cover assistance and support for the implementation, operation, management, advice, and general consultancy services, including:

- network monitoring and measuring,
- troubleshooting in the network, package capture and analysis of security technologies, (e.g., firewall, IPS/IDS, NAC),
- telephony systems and exchanges, call centre systems, etc.,
- load balancing and application security.

Examples of technology suppliers: CheckPoint, F5, Arista, Cisco, etc.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 17/02/2021 End: 14/11/2024

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Establishment of a Dynamic Purchasing System for Consultancy related to Office365 and Sharepoint
Lot No: 4

II.2.2. Additional CPV code(s)

72100000 Hardware consultancy services, 72200000 Software programming and consultancy services, 72300000 Data services, 72400000 Internet services, 72500000 Computer-related

services, 72600000 Computer support and consultancy services, 72700000 Computer network services, 72800000 Computer audit and testing services, 72900000 Computer back-up and catalogue conversion services

II.2.3. Place of performance

NUTS code: NO Norge

II.2.4. Description of the procurement

The purchasing system will cover assistance and consultancy related to Office365 and Sharepoint, including but not limited to:

— design, development and configuration of the existing and new systems.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 17/02/2021 End: 14/11/2024

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Establishment of a Dynamic Purchasing System related to Consultancy Services for ICT Systems and Platforms

Lot No: 5

II.2.2. Additional CPV code(s)

72100000 Hardware consultancy services, 72200000 Software programming and consultancy services, 72300000 Data services, 72400000 Internet services, 72500000 Computer-related services, 72600000 Computer support and consultancy services, 72700000 Computer network services, 72800000 Computer audit and testing services, 72900000 Computer back-up and catalogue conversion services

II.2.3. Place of performance

NUTS code: NO Norge

II.2.4. Description of the procurement

This purchasing system will cover assistance and support for the implementation, operation, management, advice, and general consultancy services, including, but not limited to:

— application facilitation and administration.

Virtualisation
Computer centre — servers, storage (SAN/local), backup
Network transport in POD and computer centre (Layer 2/3, Eth/Infiniband, etc.)
Database services
Monitoring
Identity and access management
Stand-by, disaster recovery
Print.
Mobile telephone services
PCs/client services
Examples of technology suppliers: Citrix, Microsoft, Linux, Oracle, Trend, Symantec.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 17/02/2021 End: 14/11/2024

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Establishment of a Dynamic Purchase System for Consultancy Services within Information Management and Modelling

Lot No: 6

II.2.2. Additional CPV code(s)

72100000 Hardware consultancy services, 72200000 Software programming and consultancy services, 72300000 Data services, 72400000 Internet services, 72500000 Computer-related services, 72600000 Computer support and consultancy services, 72700000 Computer network services, 72800000 Computer audit and testing services, 72900000 Computer back-up and catalogue conversion services

II.2.3. Place of performance

NUTS code: NO Norge

II.2.4. Description of the procurement

The purchasing system will cover assistance and consultancy related to all areas in the life-course of information.

From the development of policies and guidelines within information management to good information administration through planning, organisation, structure, process, checks, evaluation and reports on the entity's information and the information's meta data. The aim is to ensure that, through good information management, we facilitate that the entity can, to the greatest possible degree, get good benefit from information in all relevant processes and that this information is of the right quality.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 17/02/2021 End: 14/11/2024

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Establishment of a Dynamic Purchasing System for Consultancy Services related to Information Security

Lot No: 7

II.2.2. Additional CPV code(s)

72100000 Hardware consultancy services, 72200000 Software programming and consultancy services, 72300000 Data services, 72400000 Internet services, 72500000 Computer-related services, 72600000 Computer support and consultancy services, 72700000 Computer network services, 72800000 Computer audit and testing services, 72900000 Computer back-up and catalogue conversion services

II.2.3. Place of performance

NUTS code: NO Norge

II.2.4. Description of the procurement

The purchasing system will cover assistance and consultancy related to information security. This includes, but is not limited to, the following sub-areas:

IT and information security, including consultancy, control system/internal control, personal information protection, follow-up legal requirements, etc.

Risk assessments and management

Security specific testing, including penetration tests, vulnerability scanning, etc.

II.2.5.

Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 17/02/2021 End: 14/11/2024

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Establishment of a Dynamic Purchasing System for Consultancy Services related to Innovation
Lot No: 8

II.2.2. Additional CPV code(s)

72100000 Hardware consultancy services, 72200000 Software programming and consultancy services, 72300000 Data services, 72400000 Internet services, 72500000 Computer-related services, 72600000 Computer support and consultancy services, 72700000 Computer network services, 72800000 Computer audit and testing services, 72900000 Computer back-up and catalogue conversion services

II.2.3. Place of performance

NUTS code: NO Norge

II.2.4. Description of the procurement

The system will cover assistance and consultancy related to innovation in regards development projects and IT systems in the administration. This includes, but is not limited to, the following sub-areas:

Robotization

Mechanical engineering

— Chatbot

— Internet of things

Translate converse system (NLP)

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7.

Duration of the contract, framework agreement or dynamic purchasing system

Start: 17/02/2021 End: 14/11/2024

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Establishment of a Dynamic Purchasing System for Consultancy Services related to IT Architecture

Lot No: 9

II.2.2. Additional CPV code(s)

72100000 Hardware consultancy services, 72200000 Software programming and consultancy services, 72300000 Data services, 72400000 Internet services, 72500000 Computer-related services, 72600000 Computer support and consultancy services, 72700000 Computer network services, 72800000 Computer audit and testing services, 72900000 Computer back-up and catalogue conversion services

II.2.3. Place of performance

NUTS code: NO Norge

II.2.4. Description of the procurement

The purchasing system shall cover the requirements for assistance and consultancy related to IT architecture. This includes, but is not limited to, the following sub-areas:

Enterprise architecture

Functional architecture and design

Intergration architecture/interaction architecture

Information and data architecture, including master data management

TOGAF.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 17/02/2021 End: 14/11/2024

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Establishment of a Dynamic Purchasing System for Consultancy Services within System Development .Net
Lot No: 10

II.2.2. Additional CPV code(s)

72100000 Hardware consultancy services, 72200000 Software programming and consultancy services, 72300000 Data services, 72400000 Internet services, 72500000 Computer-related services, 72600000 Computer support and consultancy services, 72700000 Computer network services, 72800000 Computer audit and testing services, 72900000 Computer back-up and catalogue conversion services

II.2.3. Place of performance

NUTS code: NO Norge

II.2.4. Description of the procurement

The system will be used for consultancy services and assistance for system development related to Net technology, but not limited to:
Design, architecture, development and configuration of existing platforms and systems.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 17/02/2021 End: 14/11/2024

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

II.2.2. Additional CPV code(s)

72100000 Hardware consultancy services, 72200000 Software programming and consultancy services, 72300000 Data services, 72400000 Internet services, 72500000 Computer-related services, 72600000 Computer support and consultancy services, 72700000 Computer network services, 72800000 Computer audit and testing services, 72900000 Computer back-up and catalogue conversion services

II.2.3. Place of performance

NUTS code: NO Norge

II.2.4. Description of the procurement

The purchasing system will cover assistance and consultancy related to innovation in regards development projects and IT systems in the administration. This includes, but is not limited to, the following sub-areas:

- test management, including test strategy, test planning and reporting,
- quality assurance of specified requirements in deliveries; quality and validation management,
- technical testing, including capacity testing and stability testing,
- method support, consulting and training in testing and test management,
- functional test management and testing,
- non-functional test management and testing (performance, volume testing),
- test automation.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 17/02/2021 End: 14/11/2024

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Establishment of a Dynamic Purchasing System for Consultancy related to Service Design and Front-end Development

Lot No: 12

II.2.2. Additional CPV code(s)

72100000 Hardware consultancy services, 72200000 Software programming and consultancy services, 72300000 Data services, 72400000 Internet services, 72500000 Computer-related services, 72600000 Computer support and consultancy services, 72700000 Computer network services, 72800000 Computer audit and testing services, 72900000 Computer back-up and catalogue conversion services

II.2.3. Place of performance

NUTS code: NO Norge

II.2.4. Description of the procurement

The purchasing system will cover assistance and consultancy related to service design. This includes, but is not limited to, the following sub-areas:

Service design

Usability

Graphic design

Front-end development

Graphic statistics presentation

Universal design

User test.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 17/02/2021 End: 14/11/2024

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Establishment of Dynamic Purchasing System for Incidental System Development

Lot No: 13

II.2.2. Additional CPV code(s)

72100000 Hardware consultancy services, 72200000 Software programming and consultancy services, 72300000 Data services, 72400000 Internet services, 72500000 Computer-related services, 72600000 Computer support and consultancy services, 72700000 Computer network

services, 72800000 Computer audit and testing services, 72900000 Computer back-up and catalogue conversion services

II.2.3. Place of performance

NUTS code: NO Norge

II.2.4. Description of the procurement

The system will be used for consulting and contribute to incidental system development in other technologies/programming languages and form development, including, but not limited to: Design, development and configuration of the existing and new platforms.
Development of Apps (App development).
Micro services.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 17/02/2021 End: 14/11/2024

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Establishment of a Dynamic Purchase System within ICT Governance
Lot No: 14

II.2.2. Additional CPV code(s)

72100000 Hardware consultancy services, 72200000 Software programming and consultancy services, 72300000 Data services, 72400000 Internet services, 72500000 Computer-related services, 72600000 Computer support and consultancy services, 72700000 Computer network services, 72800000 Computer audit and testing services, 72900000 Computer back-up and catalogue conversion services

II.2.3. Place of performance

NUTS code: NO Norge

II.2.4. Description of the procurement

The system will be used for consulting and contribute to incidental system development in other technologies/programming languages and form development, including, but not limited to: Design, development and configuration of the existing and new platforms.

Development of Apps (App development).

Micro services.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 17/02/2021 End: 14/11/2024

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Establishment of a Dynamic Purchasing System for Consultancy Services for System development and BI Data Warehouse

Lot No: 15

II.2.2. Additional CPV code(s)

72100000 Hardware consultancy services, 72200000 Software programming and consultancy services, 72300000 Data services, 72400000 Internet services, 72500000 Computer-related services, 72600000 Computer support and consultancy services, 72700000 Computer network services, 72800000 Computer audit and testing services, 72900000 Computer back-up and catalogue conversion services

II.2.3. Place of performance

NUTS code: NO Norge

II.2.4. Description of the procurement

The system will be used for consultancy services and assistance for system development within BI/data warehouse technology, but not limited to:

Design, development and configuration of current and new platforms, including (star) modelling.

Analyses and reports.

ETL competence (Extract, Transform and Load).

Big data.

DataVault.

Analytics R, Python, SPSS, Power BI, MS Reporting services.

T-SQL.

PowerShell.

Mechanical engineering.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 17/02/2021 End: 14/11/2024

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Establishment of a Dynamic Purchase System for Consultancy Services Within System Development Java

Lot No: 16

II.2.2. Additional CPV code(s)

72100000 Hardware consultancy services, 72200000 Software programming and consultancy services, 72300000 Data services, 72400000 Internet services, 72500000 Computer-related services, 72600000 Computer support and consultancy services, 72700000 Computer network services, 72800000 Computer audit and testing services, 72900000 Computer back-up and catalogue conversion services

II.2.3. Place of performance

NUTS code: NO Norge

II.2.4. Description of the procurement

The system will be used for consultancy services and assistance for system development within Java technology, but not limited to:

Design, architecture, development and configuration of existing and new platforms.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 17/02/2021 End: 14/11/2024

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information**Section IV: Procedure**

IV.1. Description**IV.1.1. Type of procedure**

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the setting up of a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information**IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 17/02/2025 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**IV.2.4. Languages in which tenders or requests to participate may be submitted**

Norwegian

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information**VI.4. Procedures for review****VI.4.1. Review body**

Official name: Tingretten

Postal address: Postboks 2106 Vika

Town: Oslo

Postal code: 0125

Country: Norway

E-mail: oslo.tingrett@domstol.no

VI.5. Date of dispatch of this notice

30/04/2021

