

227294-2026 - Result

Netherlands – Data services – Data Management Services

OJ S 65/2026 02/04/2026

Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: European Medicines Agency, MED - European Medicines Agency

Email: procurement@ema.europa.eu

Legal type of the buyer: EU institution, body or agency

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Data Management Services

Description: Provision of data management services for data review, validation, cleansing and maintenance; document redaction and assessment; and customer service.

Procedure identifier: 94a3a18f-b03e-4188-a481-06d3750cfa37

Previous notice: 569788-2025

Internal identifier: EMA/2024/OP/0019

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72300000 Data services

2.1.2. Place of performance

Anywhere

Additional information: Please consult the procurement documents.

2.1.3. Value

Estimated value excluding VAT: 59 450 000,00 EUR

2.1.4. General information

Additional information: In case of unavailability or disruptions in the functioning of the electronic means of communication provided in Section 5.1.11 in the last 5 calendar days before the time limit for receipt indicated in Section 5.1.12, the contracting authority reserves the right to extend this time limit and publish the extension at the Internet address provided in Section 5.1.11, without a preceding publication of a corrigendum to this notice. Economic operators interested in this procurement are invited to subscribe to the call for tenders at the address in Section 5.1.11 in order to get notified when new information or documents are published.

Legal basis:

Regulation (EU, Euratom) 2024/2509

5. Lot

5.1. Lot: LOT-0001

Title: Data Management Services-SPOR and Veterinary Medicinal Products Data Management

Description: The SPOR (Substances, Products, Organisations and Referentials) programme provides master data services (people, process, data and technology) for all SPOR data for both human and veterinary regulatory domains. The services are intended to support regulatory procedures throughout the European Union and across the whole medicinal product lifecycle. The SPOR programme enables master data to be re-used by EMA, National Competent Authorities (NCAs) and the industry across the different business processes.

Internal identifier: EMA/2024/OP/0019-LOT-1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72300000 Data services

Options:

Description of the options: provided they are in conformity with the basic project, new services or works consisting in the repetition of similar services or works, may be entrusted up to 50 % of the initial contract to the initial contractor by negotiated procedure without prior publication of a contract notice.

5.1.2. Place of performance

Anywhere in the European Economic Area

Additional information: Please consult the procurement documents.

5.1.3. Estimated duration

Duration: 72 Months

5.1.4. Renewal

Maximum renewals: 4

Other information about renewals: The framework contract is concluded for an initial period of 24 (twenty-four) months, renewable 4 (four) time(s). Please consult the draft framework contract in the procurement documents.

5.1.5. Value

Estimated value excluding VAT: 36 000 000,00 EUR

5.1.6. General information

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

Information about previous notices:

Identifier of the previous notice: 280627-2025

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Please consult the procurement documents.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 60

Criterion:

Type: Price

Description: Please consult the procurement documents.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Court of Justice of the European Union

Organisation providing more information on the review procedures: European Medicines Agency, MED - European Medicines Agency

Organisation whose budget is used to pay for the contract: European Medicines Agency, MED - European Medicines Agency

Organisation executing the payment: European Medicines Agency, MED - European Medicines Agency

Organisation signing the contract: European Medicines Agency, MED - European Medicines Agency

6. Results

Maximum value of the framework agreements in this notice: 36 000 000,00 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 36 000 000,00 EUR

6.1.2. Information about winners

Winner:

Official name: Syneos Health Clinical Spain S.L.U

Tender:

Tender identifier: 300140745

Identifier of lot or group of lots: LOT-0001

The tender was ranked: no

The tender is a variant: no

Subcontracting: Yes

Subcontracting value is known: no

Subcontracting percentage is known: yes

Percentage of subcontracting: 100

Contract information:

Identifier of the contract: EMA.2024.OP.0019. Lot 1

Title: EMA.2024.OP.0019. Lot 1 - SPOR and Veterinary Medicinal Products Data Management

Date on which the winner was chosen: 17/02/2026

Date of the conclusion of the contract: 27/03/2026

The contract is awarded within a framework agreement: no

Organisation signing the contract: European Medicines Agency, MED - European Medicines Agency

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders
Number of tenders or requests to participate received: 2
Type of received submissions: Tenders for which it has not been verified if they are admissible or inadmissible
Number of tenders or requests to participate received: 0
Type of received submissions: Tenders from medium tenderers
Number of tenders or requests to participate received: 0
Type of received submissions: Tenders from micro tenderers
Number of tenders or requests to participate received: 0
Type of received submissions: Tenders from small tenderers
Number of tenders or requests to participate received: 0
Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer
Number of tenders or requests to participate received: 2
Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area
Number of tenders or requests to participate received: 0
Type of received submissions: Tenders submitted electronically
Number of tenders or requests to participate received: 2
Type of received submissions: Tenders verified and inadmissible
Number of tenders or requests to participate received: 1
Type of received submissions: Tenders verified and inadmissible because of an abnormally low price or cost
Number of tenders or requests to participate received: 0

8. Organisations

8.1. ORG-0001

Official name: European Medicines Agency, MED - European Medicines Agency
Registration number: EMEA
Postal address: Domenico Scarlattilaan 6
Town: Amsterdam
Postcode: NL-1083
Country subdivision (NUTS): Groot-Amsterdam (NL32B)
Country: Netherlands
Email: procurement@ema.europa.eu
Telephone: +44 20 7418 8400
Internet address: <https://www.ema.europa.eu>

Roles of this organisation:

Buyer
Organisation providing more information on the review procedures
Organisation signing the contract
Organisation whose budget is used to pay for the contract
Organisation executing the payment

8.1. ORG-0002

Official name: Court of Justice of the European Union
Registration number: CURIA
Postal address: Rue du Fort Niedergrünwald
Town: Luxembourg

Postcode: L-2925
Country subdivision (NUTS): Luxembourg (LU000)
Country: Luxembourg
Email: GC.Registry@curia.europa.eu
Telephone: +352 4303-1
Internet address: <http://curia.europa.eu>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: European Commission
Registration number: EUCOM
Postal address: Mondrian (CDMA), Rue du Champ de Mars 21
Town: Brussels
Postcode: B-1050
Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)
Country: Belgium
Email: procurement@ema.europa.eu
Telephone: +32 2 299 11 11
Internet address: <https://commission.europa.eu/>

Roles of this organisation:

TED eSender

8.1. ORG-0004

Official name: Syneos Health Clinical Spain S.L.U
Size of the economic operator: Large
Registration number: 300140745
Postal address: Calle Hernani, 59, 3ª planta
Town: Madrid
Postcode: 28020
Country subdivision (NUTS): Madrid (ES300)
Country: Spain
Internet address: <https://www.syneoshealth.com/>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

The winner is listed on a regulated market

8.1. ORG-0000

Official name: Publications Office of the European Union
Registration number: PUBL
Town: Luxembourg
Postcode: 2417
Country subdivision (NUTS): Luxembourg (LU000)
Country: Luxembourg
Email: ted@publications.europa.eu
Telephone: +352 29291
Internet address: <https://op.europa.eu>

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: e682b60b-09d7-4d49-a497-9a73727fb37f - 01

Form type: Result

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