

B-Brussels: services to cover IT service management for the IT systems of the Directorate-General for Taxation and Customs Union (ITSM) (TAXUD/2012/AO-10)

OJ S 137/2012 19/07/2012

Contract award notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: European Commission, Taxation and Customs Union DG

Postal address: rue Joseph II 79 (office J79 6/40)

Town: Brussels

Postal code: 1049

Country: Belgium

For the attention of: Jean-Louis Vergnolle

E-mail: taxud-tenders@ec.europa.eu

Telephone: +32 22963332

Fax: +32 22995444

Internet address(es):General address of the contracting authority: http://ec.europa.eu/taxation_customs/index_en.htm**I.2. Type of the contracting authority**

European institution/agency or international organisation

I.3. Main activity

Other: Taxation and Customs Union

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description**II.1.1. Title**

Services to cover IT service management for the IT systems of the Directorate-General for Taxation and Customs Union (ITSM) (TAXUD/2012/AO-10).

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: Services will be performed primarily at the contractor's usual workplace.

NUTS code

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

The procurement involves the establishment of a framework agreement

II.1.4.

Short description of the contract or purchase(s)

Services to cover IT service management for the IT systems of the Directorate-General for Taxation and Customs Union (ITSM).

II.1.5. CPV code(s)

72222300 Information technology services, 72253000 Helpdesk and support services, 72253200 Systems support services, 72254100 Systems testing services, 72268000 Software supply services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Value: 74 468 945 EUR

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Negotiated without a call for competition

Justification for the award of the contract without prior publication of a call for competition in the Official Journal of the European Union:

Directive 2004/18/EC

1) Justification for the choice of the negotiated procedure without prior publication of a contract notice in the OJEU in accordance with Directive 2004/18/EC

The works, supplies or services can be provided only by a particular economic operator for the following reason:

technical

Justification for the choice of the negotiated procedure without prior publication of a contract notice in the Official Journal in accordance with Directive 2004/18/EC. The works/goods /services can be provided only by a particular tenderer for reasons that are technical. The use of the exceptional procedure foreseen in Article 91 of the Financial Regulation and Article 126.1(b) of the implementing rules is motivated by the fact that the current contract (ITSM), will overlap during several months with the new framework contract (ITSM2) in order to guarantee, first, a smooth/efficient handover/takeover and, second, the use of the current data centres. For these technical reasons, only the current contractor can assure the business continuity.

IV.2. Award criteria

IV.2.1. Award criteria

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

TAXUD/2012/AO-10.

IV.3.2. Previous publication concerning this procedure

Contract notice

Notice number in the OJ S: [2006/S 154-165855](#) of 16.8.2006

Other previous publications

Notice number in the OJ S: [2012/S 78-127534](#) of 21.4.2012

Notice number in the OJ S: [2007/S 110-134946](#) of 12.6.2007

Section V: Award of contract

Contract No: TAXUD/2007/CC/088

Lot title: Services to cover IT service management for the IT systems of the Directorate-General for Taxation and Customs Union

V.1. Date of conclusion of the contract

28.6.2012

V.2. Information about tenders

V.3. Name and address of the contractor

Official name: Consortium USB (Unisys Belgium SA, Siemens Business Services SA, Bull S.A. S.)

Postal address: avenue du Bourget 20b

Town: Brussels

Postal code: 1130

Country: Belgium

V.4. Information on value of the contract/lot

Total value of the procurement:

Value: 74 468 945 EUR

excluding VAT

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
yes

Identification of the project: Customs 2007 programme (Decision 253/2003/EC of the European Parliament and of the Council of 11.2.2003)

Fiscalis 2007 programme (Decision 2235/2002/EC of the European Parliament and of the Council of 3.12.2002)

EMCS decision (Decision 1152/2003/EC of the European Parliament and of the Council of 16.6.2003)

future programmes Customs 2013 (COM(2006)201 final of 17.5.2006) and Fiscalis 2013 (COM(2006) 202 final of 17.5.2006).

VI.2. Additional information

The budget ceiling for the framework contract TAXUD/2007/CC/088 as specified in the contract award notice [2007/S 110-134946](#) has been increased by 2 000 000 EUR in order to ensure business continuity. Therefore, the total value of the framework contract TAXUD /2007/CC/088 is 74 468 945 EUR.

VI.3. Procedures for review

VI.3.1. Review body

Official name: General Court of the Court of Justice of the European Union

Postal address: rue du Fort Niedergrünwald

Town: Luxembourg

Postal code: 2925

Country: Luxembourg

E-mail: cfi.registry@curia.europa.eu

Telephone: +352 4303-1

Fax: +352 4303-2100

Internet address: <http://curia.europa.eu>

Body responsible for mediation procedures

Official name: The European Ombudsman

Postal address: 1 avenue du Président Robert Schuman, CS 30403

Town: Strasbourg Cedex

Postal code: 67001

Country: France

Telephone: +33 388172313

Fax: +33 388179062

Internet address: <http://www.ombudsman.europa.eu>

VI.3.2. Review procedure

Precise information on deadline(s) for review procedures: The lodging of an appeal by a tenderer against the contract award decision must be done within 2 months from the date of sending of the letter informing the tenderers that the contracting authority has made a decision regarding the award of a contract.

VI.3.3. Service from which information about the review procedure may be obtained

Official name: European Commission, Taxation and Customs Union DG

Postal address: rue Joseph II 79 (office J79 6/40)

Town: Brussels

Postal code: 1049

Country: Belgium

E-mail: taxud-tenders@ec.europa.eu

Telephone: +32 22963332

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Internet address: http://ec.europa.eu/taxation_customs/index_en.htm

VI.4. Date of dispatch of this notice

9.7.2012