

Ireland-Dublin: Legal services

OJ S 124/2015 01/07/2015

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Financial Services Ombudsman Bureau

Postal address: 3rd Floor, Lincoln House, Lincoln Place

Town: Dublin

Postal code: 2

Country: Ireland

For the attention of: Diarmuid Byrne

E-mail: diarmuid.byrne@financialombudsman.ie

Telephone: +353 16318561

Fax: +353 16620890

Internet address(es):

Address of the buyer profile: <http://irl.eu-supply.com/ctm/Supplier/CompanyInformation/Index/548>

Electronic access to information: http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=89620&B=ETENDERS_SIMPLE

Electronic submission of tenders and requests to participate: http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=89620&B=ETENDERS_SIMPLE

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

I.3. Main activity

Economic and financial affairs

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

Panel for Identified Individual Service Providers for External Drafting.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 21: Legal services

Main site or place of performance: Lincoln Place, Dublin 2.

NUTS code IE Éire / Ireland

II.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

II.1.4. Information about framework agreement

Framework agreement with several operators

Number Envisaged maximum number of participants to the framework agreement: 15

Duration of the framework agreement

Duration in years: 4

Estimated total value of purchases for the entire duration of the framework agreement

Frequency and value of the contracts to be awarded: As required.

II.1.5. Short description of the contract or purchase(s)

The Financial Services Ombudsman is a statutory officer who deals independently with complaints from consumers about their individual dealings with all regulated financial services providers that have not been resolved by the providers.

The FSO is therefore the arbiter of unresolved disputes and is impartial.

It is a free service to the complainant. Broader issues of consumer protection are the responsibility of the Central Bank of Ireland as Financial Regulator of Ireland.

The FSO wishes to establish a panel of service providers to meet its requirements for External Drafting Services to assist with the investigation of complaints.

Successful candidates will be required to formalise consumer complaints and to identify information and evidence to be sought by the Financial Services Ombudsman for the purpose of investigations. Successful candidates will also be required to prepare reasoned opinions as to aspects of the validity and merits of complaints.

It is emphasised that membership of the panel constitutes no guarantee to purchase a specific quantity of services from a particular service provider.

Indeed, the Contracting Authority reserves the right to operate outside of the panel at its discretion; particularly should it become apparent that doing so would offer access to greater technical expertise. Notwithstanding the foregoing, the panel approach has been adopted in order to leverage efficiencies and maximise cost savings over the duration of the panel.

II.1.6. CPV code(s)

79100000 Legal services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

A variety of individual jobs will be assigned as required over the life of the panel.

II.2.2. Information about options

Options: no

II.2.3. Information about renewals

This contract is subject to renewal: no

II.3. Duration of the contract or time limit for completion

Duration in months: 048 (from the award of the contract)

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

Not applicable.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

To be agreed with the successful parties.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

Not applicable.

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: Please see the questionnaire available to download from www.etenders.gov.ie using Ref: 96550.

III.2.2. Economic and financial ability

List and brief description of conditions: Please see the questionnaire available to download from www.etenders.gov.ie using Ref: 96550.

III.2.3. Technical and professional ability

List and brief description of conditions:

Please see the questionnaire available to download from www.etenders.gov.ie using Ref: 96550.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: yes

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Negotiated

Some candidates have already been selected (if appropriate under certain types of negotiated procedures) no

IV.1.2. Information about the limits on the number of candidates to be invited

Objective criteria for choosing the limited number of candidates: The top 15 firms will be admitted to the panel.

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated no

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

24.7.2015 - 12:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

VI.3. Additional information

This notice is being published on a voluntary basis in the OJEU as the framework agreement is for a service which is a non-priority service (Annex IIB) and therefore not subject to the full rigours of the public procurement directive (2004/18/EC).

Please note that as a result of this competition the contracting entity will establish a panel in accordance with the rules detailed in the document available from www.etenders.gov.ie

VI.4. Procedures for review

VI.4.1. Review body

Official name: The High Court

Postal address: Inns Quay

Town: Dublin

Postal code: 7

Country: Ireland

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

Official name: Consult a legal advisor

VI.5. Date of dispatch of this notice

26.6.2015