

**Ireland-Dublin: Electronic mail software development services**  
**OJ S 94/2019 16/05/2019**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Office of the Government Chief Information Officer

National registration number: N/A

Postal address: 1st Floor, Building 3, Mayor Street, Spencer Dock, North Wall Quay, Co. Dublin

Town: Dublin 1

NUTS code: IE Éire / Ireland

Country: Ireland

Contact person: Aoife Donovan

E-mail: [Aoife.Donovan@per.gov.ie](mailto:Aoife.Donovan@per.gov.ie)

Telephone: +353 761008129

**Internet address(es):**

Main address: <https://www.gov.ie/en/>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/122098>

**I.2. Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

Economic and financial affairs

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Digital Postbox Software Solution and related Services

Reference number: Digital Postbox

**II.1.2. Main CPV code**

72212223 Electronic mail software development services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The digital postbox will be a secure mail delivery solution that will provide individuals with the ability to receive their government communications (messages and documents) in a single, safe and secure digital platform. It will act as an alternative to the delivery of physical post and will enable public bodies to send letters, messages and documents electronically to individuals, in a secure and cost efficient manner, and provide individuals with fast, efficient and accessible access to their mail digitally.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 1 700 000,00 EUR

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

48223000 Electronic mail software package, 64122000 Internal office mail and messenger services, 64216120 Electronic mail services, 72412000 Electronic mail service provider

#### **II.2.3. Place of performance**

NUTS code: IE Éire / Ireland

Main site or place of performance: Dublin.

#### **II.2.4. Description of the procurement**

The digital postbox will be a secure mail delivery solution that will provide individuals with the ability to receive their government communications (messages and documents) in a single, safe and secure digital platform. It will act as an alternative to the delivery of physical post and will enable public bodies to send letters, messages and documents electronically to individuals, in a secure and cost efficient manner and provide individuals with fast, efficient and accessible access to their mail digitally. The successful tenderer is required to provide a digital postbox software solution including the provision of technical and operational support over the lifetime of the contract. In addition, following the implementation of the solution, resources may be required to assist with the rollout and service adoption of the solution amongst public bodies. The department are seeking a technical and operational partner to deliver a digital postbox solution that meets the detailed requirements set out in the attached RFT.

#### **II.2.5. Award criteria**

Quality criterion - Name: Technical requirements / Weighting: 350

Quality criterion - Name: Business requirements / Weighting: 250

Cost criterion - Name: Cost / Weighting: 400

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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## **IV.1. Description**

### **IV.1.1. Type of procedure**

Open procedure

### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

## **IV.2. Administrative information**

### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2018/S 234-535258](#)

### **IV.2.8. Information about termination of dynamic purchasing system**

### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## **Section V: Award of contract**

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**Contract No:** 1

**Title:**

Digital Postbox Software Solution and related Services

A contract/lot is awarded: yes

## **V.2. Award of contract**

### **V.2.1. Date of conclusion of the contract**

09/05/2019

### **V.2.2. Information about tenders**

Number of tenders received: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: no

### **V.2.3. Name and address of the contractor**

Official name: e-Boks A/S

National registration number: 25674154

Postal address: Hans Bakkevolds Allé 7

Town: Hellerup

NUTS code: DK Danmark

Postal code: 2900

Country: Denmark

E-mail: [chr@e-boks.dk](mailto:chr@e-boks.dk)

Telephone: +45 27271876

Internet address: <http://www.e-boks.dk>

The contractor is an SME: yes

### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 1 700 000,00 EUR

## **V.2.5. Information about subcontracting**

### **Section VI: Complementary information**

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#### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: Office of the Government Chief Information Officer

Postal address: 1st Floor, Building 3, Mayor Street, Spencer Dock, North Wall Quay

Town: Dublin

Postal code: 1

Country: Ireland

#### **VI.5. Date of dispatch of this notice**

14/05/2019