

**Finland-Joensuu: Office-support services**  
**OJ S 76/2023 18/04/2023**  
**Contract notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Pohjois-Karjalan hankintatoimi

National registration number: 0242746-2

Postal address: Linnunlahdentie 2

Town: Joensuu

NUTS code: FI1D3 Pohjois-Karjala

Postal code: 80110

Country: Finland

Contact person: Milla Wallenstjerna

E-mail: [hankinta@jns.fi](mailto:hankinta@jns.fi)

Telephone: +358 133378370

**Internet address(es):**

Main address: <http://www.joensuu.fi/pohjois-karjalan-hankintatoimi>

**I.1. Name and addresses**

Official name: Puhas Oy

National registration number: 1067047-0

Town: Joensuu

NUTS code: FI1D3 Pohjois-Karjala

Country: Finland

E-mail: [hankinta@jns.fi](mailto:hankinta@jns.fi)

**Internet address(es):**

Main address: <http://www.puhas.fi>

**I.2. Information about joint procurement**

The contract involves joint procurement

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://tarjouspalvelu.fi/jns?id=430846&tpk=f2bf614a-e141-47a6-840f-508b890886e8>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://tarjouspalvelu.fi/jns?id=430846&tpk=f2bf614a-e141-47a6-840f-508b890886e8>

**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

General public services

## Section II: Object

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### II.1. Scope of the procurement

#### II.1.1. Title

Asiakaspalvelun hankinta jätehuoltoalalle: Puhas Oy ja Jätekuikko Oy

#### II.1.2. Main CPV code

79500000 Office-support services

#### II.1.3. Type of contract

Services

#### II.1.4. Short description

Pohjois-Karjalan hankintatoimi pyytää antamaan tarjouksen jätehuoltoalan asiakaspalvelusta sopimuskaudelle 01.09.2023 - 31.08.2026 + mahdollisuus jatkaa sopimusta toistaiseksi voimassaolevana.

Tarjous on sitova ja se tulee laatia suomen kielellä. Hankintaprosessi on kokonaisuudessaan suomenkielinen.

#### II.1.5. Estimated total value

Value excluding VAT: 1 640 000,00 EUR

#### II.1.6. Information about lots

This contract is divided into lots: yes

Tenders may be submitted for all lots

### II.2. Description

#### II.2.1. Title

Asiakaspalvelu Puhas Oy

Lot No: 1

#### II.2.2. Additional CPV code(s)

79500000 Office-support services

#### II.2.3. Place of performance

NUTS code: FI1D3 Pohjois-Karjala

#### II.2.4. Description of the procurement

Hankinnan tarkempi kuvaus, kts. Hankinnan taustaa.

#### II.2.5. Award criteria

Criteria below

Price

#### II.2.6. Estimated value

#### II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 01/09/2023 End: 31/08/2026

This contract is subject to renewal: yes

Description of renewals:

Sopimusta voidaan jatkaa toistaiseksi voimassaolevana alkaen 01.09.2026. Lisätietoja, kts. sopimusmenettely.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: yes

Description of options:

Sopimusta on mahdollista jatkaa toistaiseksi voimassaolevana.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

##### **II.2. Description**

##### **II.2.1. Title**

Asiakaspalvelu Jättekukko Oy

Lot No: 2

##### **II.2.2. Additional CPV code(s)**

79500000 Office-support services

##### **II.2.3. Place of performance**

NUTS code: FI1D3 Pohjois-Karjala

##### **II.2.4. Description of the procurement**

Hankinnan tarkempi kuvaus, kts. Hankinnan taustaa.

##### **II.2.5. Award criteria**

Criteria below

Price

##### **II.2.6. Estimated value**

##### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Start: 01/09/2023 End: 31/08/2026

This contract is subject to renewal: yes

Description of renewals:

Sopimusta voidaan jatkaa toistaiseksi voimassaolevana alkaen 01.09.2026. Lisätietoja, kts. sopimusmenettely.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: yes

Description of options:

Sopimusta on mahdollista jatkaa toistaiseksi voimassaolevana.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

## Section IV: Procedure

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### IV.1. Description

#### IV.1.1. Type of procedure

Open procedure

#### IV.1.3. Information about a framework agreement or a dynamic purchasing system

#### IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

### IV.2. Administrative information

#### IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 15/05/2023 Local time: 14:00

#### IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

#### IV.2.4. Languages in which tenders or requests to participate may be submitted

Finnish

#### IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 30/11/2023

#### IV.2.7. Conditions for opening of tenders

Date: 15/05/2023 Local time: 14:15

## Section VI: Complementary information

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### VI.1. Information about recurrence

This is a recurrent procurement: no

### VI.3. Additional information

### VI.4. Procedures for review

#### VI.4.1. Review body

Official name: Markkinaoikeus

Postal address: Sörnäistenkatu 1

Town: Helsinki

Postal code: 00580

Country: Finland

E-mail: [markkinaoikeus@oikeus.fi](mailto:markkinaoikeus@oikeus.fi)

Telephone: +358 295643300

Internet address: <http://www.oikeus.fi/markkinaoikeus>

### VI.5. Date of dispatch of this notice

13/04/2023