

228380-2026 - Competition

Norway – Interpretation services – Interpretation Services - Framework Agreement

OJ S 65/2026 02/04/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Hå kommune

Email: andrea.haarr@ha.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Interpretation Services - Framework Agreement

Description: The municipalities of Hå, Time, Klepp, Gjesdal, Strand and Hjelmeland would like to enter into a framework agreement with up to two tenderers for the provision of interpretation services within all of their service areas. Most of the assignments will, however, be within health, education, the child welfare service, the refugee service and the Norwegian Labour and Welfare (NAV). The aim of the procurement is to communicate qualified interpreters so that the company can provide its statutory services also to the part of the population that does not master adequate Norwegian. The interpretation shall be carried out to/from Norwegian and the foreign language. The municipalities' need for interpretation services is dynamic and is controlled, among other things, by how many refugees the municipalities accept at all times. In addition, the other immigration to municipalities within each language is not constant, but tends to come in waves. This can vary which languages are requested at any given time.

Procedure identifier: fe59e425-0fd6-4d26-847a-c05ba8969e94

Internal identifier: 2026/14

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: The contracting authority would like, via this competition, to enter into a contract for interpretation services within the following categories: Turn-out Interpretation Remote interpretation (screen interpretation and telephone interpretation) Written translation Option on KI-based interpretation systems.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79540000 Interpretation services

Additional classification (cpv): 79530000 Translation services

2.1.2. Place of performance

Country subdivision (NUTS): Rogaland (NO0A1)

Country: Norway

2.1.3. Value

Estimated value excluding VAT: 40 000 000,00 NOK

2.1.4. General information

Additional information: The procurement is for interpretation services. This type of procurement has an immaterial climate footprint and a marginal environmental impact, and therefore does not fall under the requirement to include environmental considerations in the award criteria. The procurement does not include any travel or material components that would place it in the services category with significant environmental impact. Even if we have not set formal environmental requirements in this competition, we will nevertheless always choose products and services with the lowest possible environmental impact when practical and economically justifiable.

Legal basis:

Directive 2014/24/EU

Anskaffelsesforskriften - The procurement will be carried out in accordance with the Public Procurement Act of 17 June 2016 (LOA) and the Public Procurement Regulations (FOA) FOR 2016-08-12-974 parts I and part III. The contract will be awarded in accordance with the open tender contest procedure, cf. FOA § 13-1(1).

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: Interpretation Services - Framework Agreement

Description: The municipalities of Hå, Time, Klepp, Gjesdal, Strand and Hjelmeland would like to enter into a framework agreement with up to two tenderers for the provision of interpretation services within all of their service areas. Most of the assignments will, however, be within health, education, the child welfare service, the refugee service and the Norwegian Labour and Welfare (NAV). The aim of the procurement is to communicate qualified interpreters so that the company can provide its statutory services also to the part of the population that does not master adequate Norwegian. The interpretation shall be carried out to/from Norwegian and the foreign language. The municipalities' need for interpretation services is dynamic and is controlled, among other things, by how many refugees the municipalities accept at all times. In addition, the other immigration to municipalities within each language is not constant, but tends to come in waves. This can vary which languages are requested at any given time.

Internal identifier: 2026/14

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79540000 Interpretation services

Additional classification (cpv): 79530000 Translation services

5.1.2. Place of performance

Country subdivision (NUTS): Rogaland (NO0A1)

Country: Norway

5.1.3. Estimated duration

Start date: 07/06/2026

Duration end date: 08/06/2028

5.1.5. Value

Estimated value excluding VAT: 40 000 000,00 NOK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

Additional information: The procurement is for interpretation services. This type of procurement has an immaterial climate footprint and a marginal environmental impact, and therefore does not fall under the requirement to include environmental considerations in the award criteria. The procurement does not include any travel or material components that would place it in the services category with significant environmental impact. Even if we have not set formal environmental requirements in this competition, we will nevertheless always choose products and services with the lowest possible environmental impact when practical and economically justifiable.

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Norwegian

Deadline for requesting additional information: 08/05/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://permalink.mercell.com/273613796.aspx>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://permalink.mercell.com/273613796.aspx>

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Deadline for receipt of tenders: 20/05/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 3 Months

Information about public opening:

Opening date: 20/05/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 200

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Sør-Rogaland tingrett

Information about review deadlines: The waiting period is 10 days from the date of the award letter.

8. Organisations

8.1. ORG-0001

Official name: Hå kommune

Registration number: 964969590

Postal address: Rådhusgata 8

Town: VARHAUG

Postcode: 4360

Country subdivision (NUTS): Rogaland (NO0A1)

Country: Norway

Contact point: Andrea Haarr

Email: andrea.haarr@ha.kommune.no

Telephone: +47 51793000

Internet address: <http://www.ha.kommune.no>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: Sør-Rogaland tingrett

Registration number: 926 723 448

Town: Stavanger

Postcode: 4001

Country subdivision (NUTS): Rogaland (NO0A1)

Country: Norway

Telephone: 52 00 46 00

Internet address: <https://www.domstol.no/no/domstoler/tingrett/sor-rogaland-tingrett/>

Roles of this organisation:

Review organisation

Notice information

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Notice subtype: 16

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