

**Norway-Oslo: Software package and information systems**  
**OJ S 84/2022 29/04/2022**  
**Contract award notice – utilities**  
**Supplies**

**Legal Basis:**

Directive 2014/25/EU

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**Section I: Contracting entity**

**I.1. Name and addresses**

Official name: Sporveien AS

National registration number: 915 070 434

Postal address: Økernveien 9

Town: Oslo

NUTS code: NO08 Oslo og Viken

Postal code: 0608

Country: Norway

Contact person: Rebecka Kristensen

E-mail: [rebecka.kristensen@sporveien.com](mailto:rebecka.kristensen@sporveien.com)

Telephone: +47 92835356

**Internet address(es):**

Main address: <http://www.sporveien.com>

Address of the buyer profile: <https://kgv.doffin.no/ctm/Company/CompanyInformation/Index/1128>

**I.6. Main activity**

Recreation, culture and religion

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Procurement, Maintenance and Support of ITSM-tool

Reference number: KON-01378

**II.1.2. Main CPV code**

48000000 Software package and information systems

**II.1.3. Type of contract**

Supplies

**II.1.4. Short description**

Sporveien AS shall purchase a new ITSM-tool and is looking for a forward-looking and proven solution for handling of ITIL processes.

The framework for the competition is further described in a separate document which can be found at <https://anbud.sporveien.com/sporveien/>

**II.1.6. Information about lots**

This contract is divided into lots: no

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

48400000 Business transaction and personal business software package

### **II.2.3. Place of performance**

NUTS code: NO08 Oslo og Viken

### **II.2.4. Description of the procurement**

Sporveien AS shall purchase a new ITSM-tool and is looking for a forward-looking and proven solution for handling of ITIL processes.

The framework for the competition is further described in a separate document which can be found at <https://anbud.sporveien.com/sporveien/>

### **II.2.11. Information about options**

Options: yes

Description of options:

See tender documents at <https://anbud.sporveien.com/sporveien/>

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2021/S 063-161464](https://eur-lex.europa.eu/eli/s/2021/s_063-161464)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a periodic indicative notice**

The contracting entity will not award any further contracts based on the above periodic indicative notice

## **Section V: Award of contract**

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**Contract No:** KON-01378

**Title:**

Procurement, Maintenance and Support of ITSM-tool

A contract/lot is awarded: yes

**V.2. Award of contract**

**V.2.1. Date of conclusion of the contract**

18/06/2021

**V.2.3. Name and address of the contractor**

Official name: Sopra Steria AS

Town: Oslo

NUTS code: NO08 Oslo og Viken

Country: Norway

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

**V.2.5. Information about subcontracting**

**V.2.6. Price paid for bargain purchases**

**Section VI: Complementary information**

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**VI.3. Additional information**

See tender documents at <https://anbud.sporveien.com/sporveien/>

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Oslo tingrett

Town: Oslo

Country: Norway

**VI.5. Date of dispatch of this notice**

26/04/2022