

228548-2026 - Competition

Spain – Support services for air transport – SERVICIO DE ASISTENCIA A PERSONAS CON MOVILIDAD REDUCIDA (PMR). 20 AEROPUERTOS DE LA RED AENA.

OJ S 65/2026 02/04/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: AENA SME, SA

Email: tramitacion_expedientes@aena.es

Activity of the contracting entity: Airport-related activities

2. Procedure

2.1. Procedure

Title: SERVICIO DE ASISTENCIA A PERSONAS CON MOVILIDAD REDUCIDA (PMR). 20 AEROPUERTOS DE LA RED AENA.

Description: DEA-60/2026

Procedure identifier: 683b08cf-9c87-44ec-9599-f499cd26ae1e

Internal identifier: DEA-60/2026

Type of procedure: Competitive dialogue

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 63730000 Support services for air transport

2.1.2. Place of performance

Country: Spain

Anywhere in the given country

2.1.3. Value

Estimated value excluding VAT: 71 173 358 453,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/25/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 5

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 5

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

4. Group of lots

4.1. Group of lots: GLO-0001

Lots included: LOT-0001, LOT-0002, LOT-0003, LOT-0004, LOT-0005

Title: SERVICIO DE ASISTENCIA A PERSONAS CON MOVILIDAD REDUCIDA (PMR). 20 AEROPUERTOS DE LA RED AENA.

Description: SERVICIO DE ASISTENCIA A PERSONAS CON MOVILIDAD REDUCIDA (PMR). 20 AEROPUERTOS DE LA RED AENA.

Internal identifier: DEA-60/2026

4.1.1. Value

Estimated value excluding VAT: 71 173 358 453,00 EUR

4.1.3. Award criteria

Description of the method to be used if weighting cannot be expressed by criteria: VER PLIEGO CLAUSULAS PARTICULARES

5. Lot

5.1. Lot: LOT-0001

Title: LOTE 1: Adolfo Suárez Madrid-Barajas (MAD).

Description: LOTE 1: Adolfo Suárez Madrid-Barajas (MAD).

Internal identifier: LOTE 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 63710000 Support services for land transport

5.1.2. Place of performance

Town: MADRID

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

5.1.3. Estimated duration

Duration: 3 Years

5.1.4. Renewal

Maximum renewals: 2

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Tender requirement

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Description of the method to be used if weighting cannot be expressed by criteria: VER PLIEGO DE CLAUSULAS PARTICULARES

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Spanish

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://elicitacion.aena.es/SLE_Internet

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Required

Description of the financial guarantee: VER PLIEGO DE CLAUSULAS PARTICULARES

Deadline for receipt of requests to participate: 20/04/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: VER PLIEGO CLAUSULAS PARTICULARES

Financial arrangement: VER PLIEGO CLAUSULA PARTICULARES

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

Electronic auction: yes

Description: VER PLIEGO CLAUSULAS PARTICULARES

5.1.16. Further information, mediation and review

Review organisation: AENA SME, SA

Information about review deadlines: VER PLIEGO CLAUSULAS PARTICULARES

Organisation providing additional information about the procurement procedure: AENA SME, SA

Organisation providing more information on the review procedures: AENA SME, SA

5.1. Lot: LOT-0002

Title: LOTE 2: Josep Tarradellas Barcelona-El Prat (BCN). Reus (REU). Girona – Costa Brava (GRO). Bilbao (BIO). Santiago-Rosalía de Castro (SCQ). Asturias (OVD).

Description: LOTE 2: Josep Tarradellas Barcelona-El Prat (BCN). Reus (REU). Girona – Costa Brava (GRO). Bilbao (BIO). Santiago-Rosalía de Castro (SCQ). Asturias (OVD).

Internal identifier: LOTE 2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 63700000 Support services for land, water and air transport

5.1.2. Place of performance

Town: Josep Tarradellas Barcelona-El Prat (BCN). Reus (REU). Girona – Costa Brava (GRO). Bilbao (BIO). Santiago-Rosalía de Castro (SCQ). Asturias (OVD).

Country subdivision (NUTS): Barcelona (ES511)

Country: Spain

5.1.3. Estimated duration

Duration: 3 Years

5.1.4. Renewal

Maximum renewals: 2

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Tender requirement

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Spanish

Address of the procurement documents: <https://contratacion.aena.es/>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://elicitacion.aena.es/SLE_Internet

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Description of the financial guarantee: VER PLIEGO CLAUSULAS PARTICULARES

Deadline for receipt of requests to participate: 20/04/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: VER PLIEGO CLAUSULAS PARTICULARES

Financial arrangement: VER PLIEGO CLAUSULA PARTICULARES

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

Electronic auction: yes

5.1.16. Further information, mediation and review

Review organisation: AENA SME, SA

Information about review deadlines: VER PLIEGO CLAUSULAS PARTICULARES

Organisation providing additional information about the procurement procedure: AENA SME, SA

5.1. Lot: LOT-0003

Title: LOTE 3: Málaga – Costa del Sol (AGP). Sevilla – San Pablo (SVQ). Alicante – Elche Miguel Hernández (ALC). Valencia (VLC).

Description: LOTE 3: Málaga – Costa del Sol (AGP). Sevilla – San Pablo (SVQ). Alicante – Elche Miguel Hernández (ALC). Valencia (VLC).

Internal identifier: LOTE 3

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 63700000 Support services for land, water and air transport

5.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

5.1.3. Estimated duration

Duration: 3 Years

5.1.4. Renewal

Maximum renewals: 2

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Tender requirement

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Address of the procurement documents: <https://contratacion.aena.es/>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://elicitacion.aena.es/SLE_Internet

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Required

Description of the financial guarantee: VER PLIEGO CLAUSULAS PARTICULARES

Deadline for receipt of requests to participate: 20/04/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: VER PLIEGO CLAUSULAS PARTICULARES

Financial arrangement: VER PLIEGO CLAUSULAS PARTICULARES

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

Electronic auction: yes

5.1.16. Further information, mediation and review

Review organisation: AENA SME, SA

Information about review deadlines: VER PLIEGO CLAUSULAS PARTICULARES
Organisation providing information concerning the general regulatory framework for employment protection and working conditions applicable in the place where the contract is to be performed: AENA SME, SA
Organisation providing additional information about the procurement procedure: AENA SME, SA

5.1. Lot: LOT-0004

Title: LOTE 4: Palma de Mallorca (PMI). Ibiza (IBZ). Menorca (MAH).
Description: LOTE 4: Palma de Mallorca (PMI). Ibiza (IBZ). Menorca (MAH).
Internal identifier: LOTE 4

5.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 63700000 Support services for land, water and air transport

5.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)
Country: Spain
Additional information: VER PLIEGO CLAUSULAS PARTICULARES

5.1.3. Estimated duration

Duration: 3 Years

5.1.4. Renewal

Maximum renewals: 2

5.1.6. General information

Reserved participation:

Participation is not reserved.
The names and professional qualifications of the staff assigned to perform the contract must be given: Tender requirement
The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Address of the procurement documents: <https://contratacion.aena.es/>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required
Address for submission: https://elicitacion.aena.es/SLE_Internet
Languages in which tenders or requests to participate may be submitted: Spanish
Electronic catalogue: Required
Description of the financial guarantee: VER PLIEGO CLAUSULAS PARTICULARES
Deadline for receipt of requests to participate: 20/04/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: VER PLIEGO CLAUSULAS PARTICULARES

Financial arrangement: VER PLIEGO CLAUSULAS PARTICULARES

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

Electronic auction: yes

5.1.16. Further information, mediation and review

Review organisation: AENA SME, SA

Information about review deadlines: VER PLIEGO CLAUSULAS PARTICULARES

Organisation providing additional information about the procurement procedure: AENA SME, SA

5.1. Lot: LOT-0005

Title: LOTE 5: Gran Canaria (LPA). Tenerife Sur (TFS). Lanzarote – César Manrique (ACE). Fuerteventura (FUE). Tenerife Norte – Ciudad de La Laguna (TFN). La Palma (SPC).

Description: LOTE 5: Gran Canaria (LPA). Tenerife Sur (TFS). Lanzarote – César Manrique (ACE). Fuerteventura (FUE). Tenerife Norte – Ciudad de La Laguna (TFN). La Palma (SPC).

Internal identifier: LOTE 5

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 63700000 Support services for land, water and air transport

5.1.2. Place of performance

Anywhere in the European Economic Area

5.1.3. Estimated duration

Duration: 3 Years

5.1.4. Renewal

Maximum renewals: 2

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Tender requirement

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Address of the procurement documents: <https://contratacion.aena.es/>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://elicitacion.aena.es/SLE_Internet

Languages in which tenders or requests to participate may be submitted: Spanish
Electronic catalogue: Required
Description of the financial guarantee: VER PLIEGO CLAUSULA PARTICULARES
Deadline for receipt of requests to participate: 20/04/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: VER PLIEGO CLAUSULA PARTICULARES

Financial arrangement: VER PLIEGO CLAUSULAS PARTICULARES

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

Electronic auction: yes

5.1.16. Further information, mediation and review

Review organisation: AENA SME, SA

Information about review deadlines: VER PLIEGO CLAUSULAS PARTICULARES

Organisation providing additional information about the procurement procedure: AENA SME, SA

8. Organisations

8.1. ORG-0001

Official name: AENA SME, SA

Registration number: A-86212420

Postal address: C/PEONIAS, 12

Town: MADRID

Postcode: 28042

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Contact point: AENA SME, SA

Email: tramitacion_expedientes@aena.es

Telephone: +34 913212710

Internet address: <https://www.aena.es>

Buyer profile: <https://www.aena.es>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Review organisation

Organisation providing more information on the review procedures

Organisation providing information concerning the general regulatory framework for employment protection and working conditions applicable in the place where the contract is to be performed

8.1. ORG-0000

Official name: Publications Office of the European Union

Registration number: PUBL
Town: Luxembourg
Postcode: 2417
Country subdivision (NUTS): Luxembourg (LU000)
Country: Luxembourg
Email: ted@publications.europa.eu
Telephone: +352 29291
Internet address: <https://op.europa.eu>

Roles of this organisation:

TED eSender

Notice information

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