

229631-2026 - Competition

Spain – Research and development services and related consultancy services – Prestación del servicio de consultoría orientado a la realización de los trabajos necesarios para la evolución y consolidación de: los servicios digitales de la TGSS, a través del portal IMPORTASS y la coordinación del modelo de atención integral de la Tesorería General de la Seguridad Social.

OJ S 65/2026 02/04/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Secretaria General de la Tesorería General de la Seguridad Social

Email: licitacion.tgss-sscc.sg@seg-social.es

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Prestación del servicio de consultoría orientado a la realización de los trabajos necesarios para la evolución y consolidación de: los servicios digitales de la TGSS, a través del portal IMPORTASS y la coordinación del modelo de atención integral de la Tesorería General de la Seguridad Social.

Description: Lote 1:Evolución y consolidación de los servicios digitales de la TGSS (IMPORTASS) Lote 2: Evolución y consolidación de la coordinación del Modelo de Atención Integral de la TGSS.

Procedure identifier: 6ada8030-907e-4748-bd66-0f7467a6488a

Internal identifier: 2025/60590A

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 73000000 Research and development services and related consultancy services

Additional classification (cpv): 73220000 Development consultancy services

2.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 6 409 576,80 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 2

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 2

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Breaching of obligations set under purely national exclusion grounds: Artículo 71 de la Ley de Contratos del Sector Público

5. Lot

5.1. Lot: LOT-0001

Title: Evolución y consolidación de los servicios digitales de la TGSS (IMPORTASS)

Description: incluye las actuaciones orientadas a la mejora, evolución y mantenimiento del portal IMPORTASS como punto único de acceso a los servicios digitales, así como la implementación de funcionalidades que aseguren su usabilidad, accesibilidad y personalización.

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 73000000 Research and development services and related consultancy services

Additional classification (cpv): 73220000 Development consultancy services

Options:

Description of the options: Este contrato podrá ser prorrogado de forma expresa antes de la finalización de aquél, sin que la duración del contrato, incluidas las prórrogas, exceda de cuatro años.

5.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

5.1.3. Estimated duration

Duration: 2 Years

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: Según cláusula 18.3 del PCAP.

5.1.5. Value

Estimated value excluding VAT: 4 969 087,20 EUR

5.1.6. General information**Reserved participation:**

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Formación adicional en materias específicas a utilizar para ejecución del contrato.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 3

Criterion:

Type: Price

Description: Precio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 49

Criterion:

Type: Quality

Description: Valoración del enfoque de la solución propuesta para la ejecución del objeto contractual.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 48

5.1.11. Procurement documents

Address of the procurement documents: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=b1rITyDNzdZ%2BF6L2uCfUWg%3D%3D

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=b1rITyDNzdZ%2BF6L2uCfUWg%3D%3D

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 06/05/2026 23:59:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 2 Months

Information about public opening:

Opening date: 01/06/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Tesorería General de la Seguridad Social

Opening date: 14/05/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Tesorería General de la Seguridad Social

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Según las cláusulas 19.2 y 19.3 del PCAP..

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Secretaría General de la Tesorería General de la Seguridad Social - Tribunal Administrativo Central de Recursos Contractuales

Information about review deadlines: Según cláusula 27.2 del PCAP.

5.1. Lot: LOT-0002

Title: Evolución y consolidación de la coordinación del Modelo de Atención Integral de la TGSS.

Description: Comprende las actuaciones dirigidas a la definición e implantación de planes de gobernanza y calidad, así como la creación de una base integral de conocimiento que garantice la homogeneidad y eficiencia en la atención al ciudadano a través de todos los canales.

Internal identifier: 2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 73000000 Research and development services and related consultancy services

Additional classification (cpv): 73220000 Development consultancy services

Options:

Description of the options: Este contrato podrá ser prorrogado de forma expresa antes de la finalización de aquél, sin que la duración del contrato, incluidas las prórrogas, exceda de cuatro años.

5.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

5.1.3. Estimated duration

Duration: 2 Years

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: Según cláusula 18.3 del PCAP.

5.1.5. Value

Estimated value excluding VAT: 1 440 489,60 EUR

5.1.6. General information**Reserved participation:**

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Formación adicional en materias específicas a utilizar para ejecución del contrato.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 3

Criterion:

Type: Price

Description: Precio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 49

Criterion:

Type: Quality

Description: Valoración del enfoque de la solución propuesta para la ejecución del objeto contractual.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 48

5.1.11. Procurement documents

Address of the procurement documents: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=b1rITyDNzdZ%2BF6L2uCfUWg%3D%3D

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=b1rITyDNzdZ%2BF6L2uCfUWg%3D%3D

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 06/05/2026 23:59:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 2 Months

Information about public opening:

Opening date: 01/06/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Tesorería General de la Seguridad Social

Opening date: 14/05/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Tesorería General de la Seguridad Social

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Según las cláusulas 19.2 y 19.3 del PCAP..

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Secretaría General de la Tesorería General de la Seguridad Social -
Tribunal Administrativo Central de Recursos Contractuales

Information about review deadlines: Según cláusula 27.2 del PCAP.

8. Organisations

8.1. ORG-0001

Official name: Secretaría General de la Tesorería General de la Seguridad Social

Registration number: 10000400057828

Registration number: Q2827003A

Town: Madrid

Postcode: 28007

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Contact point: Secretaría General de la Tesorería General de la Seguridad Social

Email: licitacion.tgss-sscc.sg@seg-social.es

Telephone: +34 915038055

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=A3%2BoD1x3COoQK2TEfXGy%2BA%3D%3D>

Other contact points:

Official name: Tribunal Administrativo Central de Recursos Contractuales

Town: Madrid

Postcode: 28020

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Roles of this organisation:

Buyer

Review organisation

Notice information

Notice identifier/version: 782fa21c-42a1-47ad-8b69-5c059208610a - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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