

United Kingdom-Newcastle-upon-Tyne: Alarm-monitoring services

OJ S 133/2013 11/07/2013

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Isos Housing Limited

Postal address: 5 Gosforth Park Avenue, Gosforth Business Park

Town: Newcastle-upon-Tyne

Postal code: NE12 8EG

Country: United Kingdom

Contact person: Procurement

For the attention of: Daniel Gibson

Telephone: +44 1912923219

Internet address(es):Address of the buyer profile: http://www.mytenders.org/search/Search_AuthProfile.aspx?ID=AA18221**Additional information can be obtained from:**

Official name: Isos Housing Limited

Postal address: 5 Gosforth Park Avenue, Gosforth Business Park

Town: Newcastle-upon-Tyne

Postal code: NE12 8EG

Country: United Kingdom

Contact person: Procurement

For the attention of: Daniel Gibson

Telephone: +44 1912923219

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

Official name: Isos Housing Limited

Postal address: 5 Gosforth Park Avenue, Gosforth Business Park

Town: Newcastle-upon-Tyne

Postal code: NE12 8EG

Country: United Kingdom

Contact person: Procurement

For the attention of: Daniel Gibson

Telephone: +44 1912923219

Tenders or requests to participate must be submitted: Official name: Isos Housing Limited

Postal address: 5 Gosforth Park Avenue, Gosforth Business Park

Town: Newcastle-upon-Tyne

Postal code: NE12 8EG

Country: United Kingdom

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I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Housing and community amenities

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

Fixed & Dispersed Alarm Monitoring & Response Services

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 25: Health and social services

Main site or place of performance: North East England

NUTS code UKC North East (England)

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

Isos currently offers a fixed and dispersed alarm monitoring and response service to a number of customers comprising approximately 2 000 connections throughout North East England.

The Isos geography is spread throughout the region with services delivered throughout Newcastle and the surrounding boroughs, as far South as Stockton upon Tees, West to Cumbria and North to Berwick upon Tweed. Some Isos customers live in remote areas of Northumberland which is an important consideration of this tender process.

At present, as a result of the recent amalgamation of member organisations, Isos Housing Ltd receives dispersed alarm monitoring and response services from three separate providers resulting in differing service for customers based on their locations.

Isos is seeking to appoint a sole provider of alarm monitoring and response services to ensure high quality, consistent delivery and management of these services.

Isos' has a preferred supplier of alarm equipment, with the majority of equipment in our customers' homes supplied by Tynetec Ltd. Bidders should be capable of interfacing with Isos nominated equipment to deliver the very best services for our Customers.

It is anticipated that following this tender process, Isos will appoint a monitoring and response agreement for a period of three years, with an option to extend for a further 2 years, subject to contract. Whilst Isos understands that response services are unlikely to be delivered directly, bidders will be required to demonstrate their capability in managing subcontractors effectively to deliver a consistent, high quality service.

II.1.6. CPV code(s)

79711000 Alarm-monitoring services, 85311100 Welfare services for the elderly

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

Approximately 2 000 connections

II.2.2. Information about options

Options: no

II.2.3. Information about renewals

This contract is subject to renewal: no

II.3. Duration of the contract or time limit for completion

Duration in months: 60 (from the award of the contract)

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: (1) All candidates will be required to produce a certificate or declaration demonstrating that they are not bankrupt or the subject of an administration order, are not being wound-up, have not granted a trust deed, are not the subject of a petition presented for sequestration of their estate, have not had a receiver, manager or administrator appointed and are not otherwise apparently insolvent.

(2) All candidates will be required to produce a certificate or declaration demonstrating that the candidate, their directors, or any other person who has powers of representation, decision or control of the candidate has not been convicted of conspiracy, corruption, bribery, or money laundering. Failure to provide such a declaration will result in the candidate being declared ineligible and they will not be selected to participate in this procurement process.

(3) All candidates will be required to produce a certificate or declaration demonstrating that they have not been convicted of a criminal offence relating to the conduct of their business or profession.

(4) All candidates will be required to produce a certificate or declaration demonstrating that they have not committed an act of grave misconduct in the course of their business or

profession.

(5) All candidates must comply with the requirements of the State in which they are established, regarding registration on the professional or trade register.

(6) Any candidate found to be guilty of serious misrepresentation in providing any information required, may be declared ineligible and not selected to continue with this procurement process.

(7) All candidates will be required to produce a certificate or declaration demonstrating that they have fulfilled obligations relating to the payment of social security contributions under the law of any part of the United Kingdom or of the relevant State in which the candidate is established.

(8) All candidates will be required to produce a certificate or declaration demonstrating that they have fulfilled obligations relating to the payment of taxes under the law of any part of the United Kingdom or of the relevant State in which the economic operator is established.

III.2.2. Economic and financial ability

List and brief description of conditions: (1) All candidates will be required to provide evidence of relevant professional risk indemnity insurance.

(2) All candidates will be required to provide a statement, covering the 3 previous financial years including the overall turnover of the candidate and the turnover in respect of the activities which are of a similar type to the subject matter of this notice.

(3) All candidates will be required to provide statements of accounts or extracts from those accounts relating to their business.

III.2.3. Technical and professional ability

List and brief description of conditions:

(1) A statement of the principal goods sold or services provided by the supplier or the services provider in the past 3 years, detailing the dates on which the goods were sold or the services provided; the consideration received; the identity of the person to whom the goods were sold or the services were provided.

(2) A check may be carried out by the contracting authority or by a competent official body of the State in which the candidate is established, to verify the technical capacity of the candidate; and if relevant, on the candidates study and research facilities and quality control measures.

(3) A statement of the candidate's technical facilities; measures for ensuring quality; and their study and research facilities.

(4) An indication of the proportion of the contract which the services provider intends possibly to subcontract.

(5) A statement of the technicians or technical services available to the candidate to carry out the work under the contract; or be involved in the production of goods or the provision of services under the contract; particularly those responsible for quality control, whether or not they are independent of the candidate.

(6) A statement of the tools, plant or technical equipment available to the service provider or contractor for carrying out the contract.

(7) A list of works carried out over the past 5 years, detailing the value of the consideration received; when and where the work or works were carried out; and whether they were carried out according to the rules of the trade or profession and properly completed.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

III.3.2. Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Restricted

IV.1.2. Information about the limits on the number of candidates to be invited

Envisaged number of candidates: 5

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

IHL/DAMR/JUL13

IV.3.2. Previous publication concerning this procedure

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

IV.3.4. Time limit for receipt of tenders or requests to participate

9.8.2013 - 12:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

11.10.2013

IV.3.6. Languages in which tenders or requests to participate may be submitted

English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: yes

Estimated timing for further notices to be published: 5 years

VI.2. Information about European Union funds

VI.3. Additional information

Requests to participate may be made by emailing FAO Daniel Gibson at procurement@isoshousing.co.uk
(MT Ref:106518)

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

8.7.2013