

**United Kingdom-Darlington: Information technology services**  
**OJ S 96/2020 18/05/2020**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

---

**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Railway Housing Association

Postal address: Bank Top House, Garbutt Square, Neasham Road

Town: Darlington

NUTS code: UKC13 Darlington

Postal code: DL1 4DR

Country: United Kingdom

Contact person: Chris Shaw

E-mail: [chris.shaw@shawc.co.uk](mailto:chris.shaw@shawc.co.uk)

Telephone: +44 7722067596

**Internet address(es):**

Main address: <https://www.railwayha.co.uk>

Address of the buyer profile: <https://www.shawc.co.uk>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Housing and community amenities

---

**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

'CONTRACT AWARD' Managed IT Services

**II.1.2. Main CPV code**

72222300 Information technology services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Contract award notice for the provision of a fully-managed IT service.

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.1.7. Total value of the procurement**

Value excluding VAT: 640 692,00 GBP

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

72222300 Information technology services

### **II.2.3. Place of performance**

NUTS code: UKC13 Darlington

Main site or place of performance: Darlington.

### **II.2.4. Description of the procurement**

‘Contract Award’ for a managed services supplier who is going to provide:

— managed services infrastructure (IaaS which provides Compute, Storage, Backup, DR, Server O/S);

— data connectivity (including WAN, Internet, Firewall, LAN and Wi-Fi requirements);

— migration to Microsoft 365 and Azure AD so that RHA can fully adopt, in a phased approach

— (Azure AD, Windows 10 Enterprise, Exchange Online, One Drive, Teams/SharePoint, InTune, Autopilot, Advanced Threat Protection, Windows Defender, etc.);

— management and support of the managed services infrastructure, including application and database management.

### **II.2.5. Award criteria**

Quality criterion - Name: Qualitative assessment of the suppliers response / Weighting: 70

Cost criterion - Name: Total cost of the solution over 5 years / Weighting: 30

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:

no

### **II.2.14. Additional information**

## **Section IV: Procedure**

---

### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2020/S 046-109677](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## Section V: Award of contract

---

A contract/lot is awarded: yes

### V.2. Award of contract

#### V.2.1. Date of conclusion of the contract

13/05/2020

#### V.2.2. Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: no

#### V.2.3. Name and address of the contractor

Official name: Civica UK Ltd

National registration number: 01628868

Postal address: Southbank Central, 30 Stamford Street

Town: London

NUTS code: UKI London

Postal code: SE1 9LQ

Country: United Kingdom

The contractor is an SME: no

#### V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 640 692,00 GBP

#### V.2.5. Information about subcontracting

## Section VI: Complementary information

---

### VI.3. Additional information

The Alcatel Period has been observed and there were no challenges received.

To view this notice, please click here: <https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=494254035>

Go reference: GO-2020514-PRO-16557172

### VI.4. Procedures for review

#### VI.4.1. Review body

Official name: Railway Housing Association

Postal address: Bank Top House, Garbutt Square, Neasham Road

Town: Darlington

Postal code: DL1 4DR

Country: United Kingdom

#### VI.5. Date of dispatch of this notice

14/05/2020