

## 231939-2026 - Result

### Ireland – System and support services – Microsoft Cloud, Software Development, System Support and Operational services for SEAI as a Managed Service

OJ S 66/2026 03/04/2026

Contract or concession award notice – standard regime  
Services

## 1. Buyer

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### 1.1. Buyer

Official name: Sustainable Energy Authority of Ireland

Email: [procurement@seai.ie](mailto:procurement@seai.ie)

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Environmental protection

## 2. Procedure

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### 2.1. Procedure

Title: Microsoft Cloud, Software Development, System Support and Operational services for SEAI as a Managed Service

Description: The objective of this Request for Tender is to invite proposals from a suitably qualified Service Provider for the provision of a range of managed IT services as outlined below to support several Business Process Information Systems within Dynamics 365, SharePoint online, Microsoft Azure environments. This RFT contains service levels/metrics (Service Level Objectives as defined in the Managed Service Agreement attached as an Appendix). SEAI reserves, at its sole discretion, the right during the term of the contract to use alternative service providers to provide services detailed. SEAI further reserves the right to exclude any element of the requirements during the lifetime of the contract and hence requires that these individual elements are separately costed.

Procedure identifier: 8428e729-2441-4edf-a9e8-c86748f8938f

Previous notice: f6fad51b-7b96-462d-9bb1-be3442d429d8-01

Type of procedure: Open

The procedure is accelerated: no

#### 2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72250000 System and support services

Additional classification (cpv): 72212600 Database and operating software development services, 72224000 Project management consultancy services, 72222300 Information technology services, 72000000 IT services: consulting, software development, Internet and support, 72260000 Software-related services, 72300000 Data services, 72267100 Maintenance of information technology software, 72200000 Software programming and consultancy services, 72261000 Software support services

#### 2.1.2. Place of performance

Country: Ireland

Anywhere in the given country

#### 2.1.3. Value

Estimated value excluding VAT: 7 500 000,00 EUR

#### **2.1.4. General information**

##### **Legal basis:**

Directive 2014/24/EU

## **5. Lot**

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### **5.1. Lot: LOT-0001**

Title: Microsoft Cloud, Software Development, System Support and Operational services for SEAI as a Managed Service

Description: The objective of this Request for Tender is to invite proposals from a suitably qualified Service Provider for the provision of a range of managed IT services as outlined below to support several Business Process Information Systems within Dynamics 365, SharePoint online, Microsoft Azure environments. This RFT contains service levels/metrics (Service Level Objectives as defined in the Managed Service Agreement attached as an Appendix). SEAI reserves, at its sole discretion, the right during the term of the contract to use alternative service providers to provide services detailed. SEAI further reserves the right to exclude any element of the requirements during the lifetime of the contract and hence requires that these individual elements are separately costed.

Internal identifier: 0

#### **5.1.1. Purpose**

Main nature of the contract: Services

Main classification (cpv): 72250000 System and support services

Additional classification (cpv): 72212600 Database and operating software development services, 72224000 Project management consultancy services, 7222300 Information technology services, 72000000 IT services: consulting, software development, Internet and support, 72260000 Software-related services, 72300000 Data services, 72267100 Maintenance of information technology software, 72200000 Software programming and consultancy services, 72261000 Software support services

#### **5.1.2. Place of performance**

Country: Ireland

Anywhere in the given country

#### **5.1.3. Estimated duration**

Duration: 5 Years

#### **5.1.5. Value**

Estimated value excluding VAT: 7 500 000,00 EUR

#### **5.1.6. General information**

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

#### **5.1.7. Strategic procurement**

Aim of strategic procurement: No strategic procurement

#### **5.1.10. Award criteria**

##### **Criterion:**

Type: Quality

Description: Demonstrated understanding of the Tender Requirements

Category of award weight criterion: Weight (points, exact)

Award criterion number: 1 000

**Criterion:**

Type: Quality

Description: Quality of Organisational Capability to Deliver Services

Category of award weight criterion: Weight (points, exact)

Award criterion number: 2 000

**Criterion:**

Type: Quality

Description: Quality and level of proposed resources to be applied to the delivery of the Services

Category of award weight criterion: Weight (points, exact)

Award criterion number: 2 000

**Criterion:**

Type: Quality

Description: Quality of Approach and Methodology for the Delivery of Services

Category of award weight criterion: Weight (points, exact)

Award criterion number: 1 500

**Criterion:**

Type: Cost

Description: Cost of service

Category of award weight criterion: Weight (points, exact)

Award criterion number: 3 500

**5.1.15. Techniques**

**Framework agreement:**

No framework agreement

**Information about the dynamic purchasing system:**

No dynamic purchase system

**5.1.16. Further information, mediation and review**

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Sustainable Energy Authority of Ireland

Organisation providing more information on the review procedures: The High Court of Ireland

## 6. Results

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Value of all contracts awarded in this notice: 7 162 881,00 EUR

**6.1. Result lot identifier: LOT-0001**

Winner selection status: At least one winner was chosen.

**6.1.2. Information about winners**

**Winner:**

Official name: TEKenable

**Tender:**

Tender identifier: 000140754

Identifier of lot or group of lots: LOT-0001

Value of the tender: 7 162 881,00 EUR

Subcontracting: No

**Contract information:**

Identifier of the contract: 438848

Date of the conclusion of the contract: 26/03/2026

**6.1.4. Statistical information****Received tenders or requests to participate:**

Type of received submissions: Tenders

Number of tenders or requests to participate received: 4

## 8. Organisations

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**8.1. ORG-0001**

Official name: Sustainable Energy Authority of Ireland

Registration number: 231664

Postal address: Three Park Place, Upper Hatch Street, Dublin 2

Town: Dublin

Postcode: D02FX65

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: [procurement@seai.ie](mailto:procurement@seai.ie)

Telephone: 018082100

Internet address: <https://www.seai.ie/>

Buyer profile: <https://www.seai.ie/>

**Roles of this organisation:**

Buyer

Organisation providing offline access to the procurement documents

**8.1. ORG-0002**

Official name: TEKenable

Size of the economic operator: Micro, small, or medium

Registration number: TEKenable Ltd

Postal address: 17 Clanwilliam Terrace, Grand Canal Quay, Dublin, Republic of Ireland

Town: Dublin

Postcode: D02 DR98

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: [nick.connors@tekenable.com](mailto:nick.connors@tekenable.com)

Telephone: 016814098

Internet address: <https://tekenable.ie/>

**Roles of this organisation:**

Tenderer

**Winner of these lots: LOT-0001**

**8.1. ORG-0003**

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)

Telephone: +353 1 8886000

**Roles of this organisation:**

Review organisation

Organisation providing more information on the review procedures

**8.1. ORG-0004**

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)

Telephone: +30 2108094500

**Roles of this organisation:**

TED eSender

## Notice information

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Notice identifier/version: 4c976f3c-716f-4e40-9667-b76a85c52abd - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

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