

United Kingdom-London: Software package and information systems
OJ S 115/2017 17/06/2017
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: The Department of Health c/o Ambulance Radio Programme

Postal address: Stephenson House, 75 Hampstead Road

Town: London

NUTS code: UKI London

Postal code: NW1 2PL

Country: United Kingdom

Contact person: Attn: Ambulance Radio Programme Commercial Manager

E-mail: arp.pmo@nhs.net

Telephone: +44 2036881439

Internet address(es):

Main address: <https://www.gov.uk/government/organisations/department-of-health>

I.1. Name and addresses

Official name: South West Ambulance Service NHS Foundation Trust

Postal address: Abbey Court, Eagle Way

Town: Exeter

NUTS code: UKI London

Postal code: EX2 7HY

Country: United Kingdom

E-mail: arp.pmo@nhs.net

Internet address(es):

Main address: <https://www.gov.uk/government/organisations/department-of-health>

I.1. Name and addresses

Official name: East Midlands Ambulance Service NHS Trust

Postal address: 1 Horizon Place, Nottingham Business Park

Town: Nottingham

NUTS code: UKI London

Postal code: NG8 6PY

Country: United Kingdom

E-mail: arp.pmo@nhs.net

Internet address(es):

Main address: <https://www.gov.uk/government/organisations/department-of-health>

I.1. Name and addresses

Official name: East of England Ambulance Service NHS Trust

Postal address: Whiting Way

Town: Melbourn

NUTS code: UKI London

Postal code: SG8 6EN

Country: United Kingdom

E-mail: arp.pmo@nhs.net

Internet address(es):

Main address: <https://www.gov.uk/government/organisations/department-of-health>

I.1. Name and addresses

Official name: London Ambulance Service NHS Trust

Postal address: 220 Waterloo Road

Town: London

NUTS code: UKI London

Postal code: SE1 8SD

Country: United Kingdom

E-mail: arp.pmo@nhs.net

Internet address(es):

Main address: <https://www.gov.uk/government/organisations/department-of-health>

I.1. Name and addresses

Official name: North West Ambulance Service NHS Trust

Postal address: Ladybridge Hall Headquarters, Chorley New Road

Town: Bolton

NUTS code: UKI London

Postal code: BL1 5DD

Country: United Kingdom

E-mail: arp.pmo@nhs.net

Internet address(es):

Main address: <https://www.gov.uk/government/organisations/department-of-health>

I.1. Name and addresses

Official name: Isle of Wight Primary Care Trust

Postal address: South Block, St Mary's Hospital, Parkhurst Road

Town: Newport

NUTS code: UKI London

Postal code: PO30 5TG

Country: United Kingdom

E-mail: arp.pmo@nhs.net

Internet address(es):

Main address: <https://www.gov.uk/government/organisations/department-of-health>

I.1. Name and addresses

Official name: South Central Ambulance Service NHS Trust

Postal address: North Wing, Southern House, Sparrowgrove

Town: Otterbourne

NUTS code: UKI London

Postal code: SO21 2RU

Country: United Kingdom

E-mail: arp.pmo@nhs.net

Internet address(es):

Main address: <https://www.gov.uk/government/organisations/department-of-health>

I.1. Name and addresses

Official name: South East Coast Ambulance Service NHS Trust

Postal address: 40-42 Friars Walk

Town: Lewes

NUTS code: UKI London

Postal code: BN7 2XW

Country: United Kingdom

E-mail: arp.pmo@nhs.net

Internet address(es):

Main address: <https://www.gov.uk/government/organisations/department-of-health>

I.1. Name and addresses

Official name: West Midlands Ambulance Service NHS Foundation Trust

Postal address: Millennium Point, Waterfront Business Park, Waterfront Way

Town: Brierley Hill

NUTS code: UKI London

Postal code: DY5 1LX

Country: United Kingdom

E-mail: arp.pmo@nhs.net

Internet address(es):

Main address: <https://www.gov.uk/government/organisations/department-of-health>

I.1. Name and addresses

Official name: North East Ambulance Service NHS Foundation Trust

Postal address: Bernicia House, Goldcrest Way, Newburn, Riverside

Town: Newcastle-upon-Tyne

NUTS code: UKI London

Postal code: NE15 8NY

Country: United Kingdom

E-mail: arp.pmo@nhs.net

Internet address(es):

Main address: <https://www.gov.uk/government/organisations/department-of-health>

I.1. Name and addresses

Official name: Yorkshire Ambulance Service NHS Trust

Postal address: Springhill 2, Brindley Way, Wakefield 41 Business Park

Town: Wakefield

NUTS code: UKI London

Postal code: WF2 0XQ

Country: United Kingdom

E-mail: arp.pmo@nhs.net

Internet address(es):

Main address: <https://www.gov.uk/government/organisations/department-of-health>

I.1. Name and addresses

Official name: Welsh Ambulance Service NHS Trust

Postal address: H M Stanley Hospital

Town: St Asaph

NUTS code: UKI London

Postal code: LL17 0RS

Country: United Kingdom

E-mail: arp.pmo@nhs.net

Internet address(es):

Main address: <https://www.gov.uk/government/organisations/department-of-health>

I.1. Name and addresses

Official name: Scottish Ambulance Service Board

Postal address: National Headquarters, Gyle Square, South Gyle Crescent

Town: Edinburgh

NUTS code: UKM Scotland

Postal code: EH12 9EB

Country: United Kingdom

E-mail: arp.pmo@nhs.net

Internet address(es):

Main address: <https://www.gov.uk/government/organisations/department-of-health>

I.2. Information about joint procurement

The contract involves joint procurement

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Ambulance Control Room Software (CRS) Solution and Associated Services.

II.1.2. Main CPV code

48000000 Software package and information systems

II.1.3. Type of contract

Services

II.1.4. Short description

The Department of Health is the contracting authority for this procurement (the 'Authority'). The contract that will support this procurement will be signed by the Secretary of State for Health.

Although the Authority is the contracting authority, it is acting on behalf of the Department of Health, 12 NHS Trusts / Foundation Trusts / Ambulance Trusts (the 'Trusts'). The Trusts will be the service recipients for the purposes of the contract procured.

The Authority is seeking in this procurement to procure an Ambulance Control Room Software Solution and Associated Services ('CRSS') to the Trusts. CRSS is part of the Authority's Control Room Solution Programme ('CRSP') and the wider Ambulance Radio Programme ('ARP').

The Welsh Ambulance Service NHS Trust (the 'Welsh Trust') and the Scottish Ambulance Service Board (the 'SAS') may decide not to adopt CRSS.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7.

Total value of the procurement

Value excluding VAT: 8 239 465,00 GBP

II.2. Description

II.2.2. Additional CPV code(s)

44316400 Hardware, 51611100 Hardware installation services, 50312610 Maintenance of information technology equipment, 98391000 Decommissioning services, 32000000 Radio, television, communication, telecommunication and related equipment, 64200000 Telecommunications services, 72000000 IT services: consulting, software development, Internet and support, 72200000 Software programming and consultancy services, 72210000 Programming services of packaged software products, 72212000 Programming services of application software, 72260000 Software-related services, 72261000 Software support services, 72262000 Software development services, 72263000 Software implementation services, 72265000 Software configuration services, 72266000 Software consultancy services, 72267000 Software maintenance and repair services, 72268000 Software supply services, 72254000 Software testing

II.2.3. Place of performance

NUTS code: UKI London

Main site or place of performance: London.

II.2.4. Description of the procurement

The CRSS has been procured using the competitive dialogue procedure in accordance with Regulation 30 of the Public Contracts Regulations 2015 ('PCR'). The competitive dialogue procedure took place in successive stages and the dialogue continued until the Authority could identify a CRSS capable of meeting its needs (Regulations 30(2) and (4) PCR). The Authority did not carry out a dialogue in relation to all aspects of its requirement.

II.2.5. Award criteria

Quality criterion - Name: Technical Solution / Weighting: 175

Quality criterion - Name: Implementation Services / Weighting: 70

Quality criterion - Name: Future Roadmap (Software) / Weighting: 70

Quality criterion - Name: Network Requirements / Weighting: 35

Quality criterion - Name: Integrated Solution (Third Party Interface) / Weighting: 70

Quality criterion - Name: Security Management / Weighting: 35

Quality criterion - Name: Testing / Weighting: 70

Quality criterion - Name: Service Management / Weighting: 70

Quality criterion - Name: Training / Weighting: 35

Quality criterion - Name: Optional Services / Weighting: 35

Quality criterion - Name: Authority Responsibilities / Weighting: 35

Cost criterion - Name: Initial Term Total Cost + National Integration / Weighting: 230

Cost criterion - Name: Average Cost of Termination / Weighting: 20

Cost criterion - Name: Total Optional Service Costs / Weighting: 30

Cost criterion - Name: Total Contract Extension Costs / Weighting: 20

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

The ARP is to deliver the replacement and next generation of control room and mobile data communications solutions into the Trusts, enabling them to benefit from technological advances and service innovations, which will enable improvements to patient care.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive dialogue

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: CP2

Title:

Ambulance Control Room Solution (CRS) and Associated Services

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

04/05/2017

V.2.2. Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Frequentis AG

Postal address: Innovationsstr. 1

Town: Vienna

NUTS code: UK United Kingdom

Postal code: 1100

Country: Austria

Telephone: +43 1811500

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 8 239 465,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

The contracting authority considered that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, selection of tenderers was based solely on the criteria set out for the procurement.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=257849434>

GO Reference: GO-2017615-PRO-10428794.

VI.4. Procedures for review

VI.4.1. Review body

Official name: The Department of Health

Postal address: c/o Ambulance Radio Programme, Stephenson House, 75 Hampstead Road

Town: London

Postal code: NW1 2PL

Country: United Kingdom

VI.5. Date of dispatch of this notice

15/06/2017