

**Netherlands-Rotterdam: Software package and information systems**

OJ S 77/2023 19/04/2023

Contract notice

Supplies

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

---

**I.1. Name and addresses**

Official name: Sportbedrijf Rotterdam B.V.

National registration number: 69821216

Postal address: Annie M.G. Schmidtplein 10 2e verdiepin

Town: Rotterdam

NUTS code: NL33 Zuid-Holland

Postal code: 3083NZ

Country: Netherlands

Contact person: Zoë Sie-Man

E-mail: [z.sie@sportbedrijfrotterdam.nl](mailto:z.sie@sportbedrijfrotterdam.nl)

Telephone: +316 51113667

**Internet address(es):**Main address: <https://www.sportbedrijfrotterdam.nl/>Address of the buyer profile: <https://s2c.mercell.com/buyer/2436>**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://s2c.mercell.com/today/36551>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://s2c.mercell.com/today/36551>**I.4. Type of the contracting authority**

Other type: Zelfstandige BV met de Gemeente Rotterdam als Opdrachtgever.

**I.5. Main activity**

Other activity: Sport

**Section II: Object**

---

**II.1. Scope of the procurement****II.1.1. Title**

EA Levering, implementatie en beheer CRM systeem

**II.1.2. Main CPV code**

48000000 Software package and information systems

**II.1.3. Type of contract**

Supplies

#### **II.1.4. Short description**

Middels deze aanbesteding is SR voornemens één (1) partij te contracteren die een Customer Relationship Management (CRM) systeem kan leveren, inclusief het inrichten, migreren, implementeren en technisch applicatiebeheer gedurende de contractperiode.

#### **II.1.5. Estimated total value**

#### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

#### **II.2.3. Place of performance**

NUTS code: NL33 Zuid-Holland

#### **II.2.4. Description of the procurement**

Middels deze aanbesteding is SR voornemens één (1) partij te contracteren die een Customer Relationship Management (CRM) systeem kan leveren, inclusief het inrichten, migreren, implementeren en technisch applicatiebeheer gedurende de contractperiode.

#### **II.2.5. Award criteria**

Criteria below

Price

#### **II.2.6. Estimated value**

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

SR kan eenzijdig besluiten de overeenkomst tweemaal (2) te verlengen met twee (2) jaar.

Indien opdrachtgever de overeenkomst wil verlengen, maakt zij dit uiterlijk drie (3) maanden voor het aflopen van de overeenkomst kenbaar aan opdrachtnemer.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

---

#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

**IV.1.3. Information about a framework agreement or a dynamic purchasing system**

**IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

**IV.2. Administrative information**

**IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 13/06/2023 Local time: 10:00

**IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

**IV.2.4. Languages in which tenders or requests to participate may be submitted**

Dutch

**IV.2.7. Conditions for opening of tenders**

Date: 13/06/2023 Local time: 10:01

**Section VI: Complementary information**

---

**VI.1. Information about recurrence**

This is a recurrent procurement: no

**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Rechtbank Rotterdam

Town: Rotterdam

Country: Netherlands

**VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

.

**VI.5. Date of dispatch of this notice**

14/04/2023