

**Norway-Drammen: Software package and information systems**

OJ S 130/2014 10/07/2014

Contract notice

Supplies

Directive 2004/18/EC

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Helse Sør-Øst RHF Avd. Sykehuspartner

National registration number: 991324968

Postal address: Postboks 3562

Town: Drammen

Postal code: 3007

Country: Norway

Contact person: Innkjøp SP

E-mail: [innkjop-sp@sykehuspartner.no](mailto:innkjop-sp@sykehuspartner.no)

Telephone: +47 32235300

**Internet address(es):**Address of the buyer profile: <https://kgv.doffin.no/ctm/Supplier/CompanyInformation/Index/3609>Electronic access to information: <https://kgv.doffin.no/ctm/Supplier/Documents/Folder/111870>**Additional information can be obtained from:**

the abovementioned address

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**

the abovementioned address

**Tenders or requests to participate must be submitted:** the abovementioned address**I.2. Type of the contracting authority**

Body governed by public law

**I.3. Main activity**

Health

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

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**II.1. Description****II.1.1. Title attributed to the contract by the contracting authority**

Purchase and maintenance of Citrix software.

**II.1.2. Type of contract and place of performance or delivery**

Supplies

Purchase

Main site or place of performance: Helse Sør-Øst, Norway.

NUTS code NO0 Norge

**II.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **II.1.4. Information about framework agreement**

Framework agreement with a single operator

##### **Duration of the framework agreement**

Duration in years: 4

#### **II.1.5. Short description of the contract or purchase(s)**

South-Eastern Norway Regional Health Authority (HSØ) with dept. Sykehuspartner shall enter into a regional framework agreement for Citrix licences on XenApp and XenDesktop, as well as a regional maintenance contract that shall cover the total maintenance need for Citrix licences in the region. HSØ currently has several contracts for the maintenance of these licences and aims to consolidate the procurement and maintenance contract at one actor, across the health companies.

The main objectives behind this procurement are:

- Support and maintenance of existing license portfolio.
- Supplemental purchases of new licenses.

The agreement should also have an option for:

- Physical assistance in error situations.
- Courses and training.
- Purchase of extended level of service.
- Trade Up.

#### **II.1.6. CPV code(s)**

48000000 Software package and information systems, 72267100 Maintenance of information technology software, 72260000 Software-related services, 72261000 Software support services, 72268000 Software supply services

#### **II.1.7. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **II.1.8. Lots**

This contract is divided into lots: no

#### **II.1.9. Information about variants**

Variants will be accepted: no

### **II.2. Scope of the procurement**

#### **II.2.1. Total quantity or scope**

Annual scope of the maintenance for this procurement, based on historical estimates, is estimated to be approx. 4.5 million NOK excluding VAT, with most of the cost consisting of maintenance. Scope of the new licenses is difficult to estimate, it will be affected by changes in demand, replacement of equipment and start up of projects at Hospital Partner and at the Norwegian Health Authorities.

#### **II.2.2. Information about options**

Options: no

#### **II.2.3. Information about renewals**

This contract is subject to renewal: no

### **II.3. Duration of the contract or time limit for completion**

### III.1. Conditions related to the contract

#### III.1.1. Deposits and guarantees required

#### III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

#### III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

#### III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

### III.2. Conditions for participation

#### III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: The tenderer shall submit a VAT certificate and tax certificate.

The tenderer should have sound professional conduct.

The tenderer should be a legally established enterprise.

#### III.2.2. Economic and financial ability

List and brief description of conditions: The service provider shall have sufficient economic and financial solvency to be able to fulfil the contract obligations.

The Contracting Authority will evaluate the supplier's fulfilment of the qualification requirements in the following manner:

- Latest submitted annual financial statements with notes including auditor's report.
- Income statement and balance sheet for the last six months if it is more than six months since the last annual report.
- Service providers are free to substantiate their economic and financial standing by any other document, including for example by a parent company guarantee.
  - The contracting authority will obtain rating reports from [www.solidtet.no](http://www.solidtet.no) (delivered by Bisnode Credit AS) to verify that the service providers have sufficient economic and financial ability.

The contracting authority will evaluate whether the service provider has sufficient economic and financial solidity to fulfil the contractual obligations, with emphasis on whether or not the supplier has profitable operations, positive cash flow the last year, and positive equity.

#### III.2.3. Technical and professional ability

List and brief description of conditions:

The tenderer must have good ability and capacity to be able to fulfil the contract obligations.

List of the most important and most relevant deliveries of corresponding complexity over the last three years, including information about value and time, as well as the name of the public or private recipient.

#### III.2.4. Information about reserved contracts

### III.3. Conditions specific to services contracts

#### III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

### **III.3.2. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

## **Section IV: Procedure**

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### **IV.1. Type of procedure**

#### **IV.1.1. Type of procedure**

Open

#### **IV.1.2. Information about the limits on the number of candidates to be invited**

#### **IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

### **IV.2. Award criteria**

#### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **IV.2.2. Information about electronic auction**

An electronic auction will be used: no

### **IV.3. Administrative information**

#### **IV.3.1. File reference number attributed by the contracting authority**

14/00289

#### **IV.3.2. Previous publication concerning this procedure**

Prior information notice

Notice number in the OJ S: [2013/S 249-438029](#) of 24.12.2013

#### **IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document**

Payable documents: no

#### **IV.3.4. Time limit for receipt of tenders or requests to participate**

17.8.2014 - 10:00

#### **IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.3.6. Languages in which tenders or requests to participate may be submitted**

Other: Norwegian.

#### **IV.3.7. Minimum time frame during which the tenderer must maintain the tender**

until: 30.11.2014

#### **IV.3.8. Conditions for opening of tenders**

Persons authorised to be present at the opening of tenders: no

## **Section VI: Complementary information**

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**VI.1. Information about recurrence**

This is a recurrent procurement: no

**VI.2. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

**VI.4.2. Review procedure**

**VI.4.3. Service from which information about the review procedure may be obtained**

**VI.5. Date of dispatch of this notice**

8.7.2014