

234539-2026 - Competition

Croatia – Software maintenance and repair services – Usluga održavanja i nadogradnje sustava eKultura

OJ S 67/2026 07/04/2026

Contract or concession notice – standard regime - Change notice
Services

1. Buyer

1.1. Buyer

Official name: MINISTARSTVO KULTURE I MEDIJA

Email: pisarnica@min-kulture.hr

Legal type of the buyer: Central government authority

Activity of the contracting authority: Recreation, culture and religion

2. Procedure

2.1. Procedure

Title: Usluga održavanja i nadogradnje sustava eKultura

Description: Nabava usluge održavanja i nadogradnje sustava eKultura.

Procedure identifier: 1c0caa23-4339-4a08-8a7d-8a47980968eb

Internal identifier: 1/26-OP

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: Otvoreni postupak

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72267000 Software maintenance and repair services

2.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Zagreb

2.1.3. Value

Estimated value excluding VAT: 309 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document, Notice

Participation in a criminal organisation: Sudjelovanje u zločinačkoj organizaciji

Corruption: Korupcija

Fraud: Prijevarena

Terrorist offences or offences linked to terrorist activities: Kaznena djela terorizma ili kaznena djela povezana s terorističkim aktivnostima

Money laundering or terrorist financing: Pranje novca ili financiranje terorizma

Child labour and including other forms of trafficking in human beings: Rad djece i drugi oblici trgovanja ljudima

Breaching obligation relating to payment of taxes: Plaćanje poreza

Breaching obligation relating to payment of social security contributions: Plaćanje obveza za mirovinsko i zdravstveno osiguranje

5. Lot

5.1. Lot: LOT-0000

Title: Usluga održavanja i nadogradnje sustava eKultura

Description: Nabava usluge održavanja i nadogradnje sustava eKultura.

Internal identifier: 1/26-OP

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72267000 Software maintenance and repair services

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Zagreb

5.1.3. Estimated duration

Start date: 15/06/2026

Duration: 12 Months

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 309 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.9. Selection criteria

Sources of selection criteria: Notice, Procurement Document

Criterion: Enrolment in a trade register

Description of selection criterion: Detalji opisani u dokumentaciji o nabavi

Criterion: References on specified services

Description of selection criterion: Detalji opisani u dokumentaciji o nabavi

Criterion: Technicians or technical bodies for quality control
Description of selection criterion: Detalji opisani u dokumentaciji o nabavi

5.1.10. Award criteria

Criterion:

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 80

Criterion:

Type: Quality

Name: Specifično iskustvo ključnih stručnjaka

Description: Naručitelj kao nefinancijski kriterij određuje specifično iskustvo ključnih stručnjaka sukladno odredbi članka 284., stavka 2., točke 2. Zakona o javnoj nabavi. Naručitelj je stava kako je za uspješnu i pravovremenu provedbu projekta nužno da u pružanju usluga koje su predmet ove nabave sudjeluju ključni stručnjaci sa značajnim stručnim iskustvom kako je navedeno u ovoj Dokumentaciji o nabavi. Maksimalni broj bodova koji ponuditelj može dobiti prema ovom kriteriju je 20. Naručitelj će svakoj ponudi dodijeliti odgovarajući broj bodova sukladno tablici iz privitka 'Kriteriji za odabir ponude'.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

5.1.11. Procurement documents

Address of the procurement documents: <https://eojn.hr/tender-eo/77796>

Ad hoc communication channel:

Name: <https://eojn.hr/>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://eojn.hr/tender-eo/77796>

Languages in which tenders or requests to participate may be submitted: Croatian

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 17/04/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 120 Days

Information about public opening:

Opening date: 17/04/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Nije definirano

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

Financial arrangement: Usluga održavanja sustava plaćat će se mjesečno, u paušalnom iznosu, sukladno Troškovniku. Za navedene usluge Izvršitelj mora izraditi mjesečne izvještaje

koje dostavlja Naručiocu po isteku svakog mjeseca provedbe ugovora i to do 10. u mjesecu za prethodni mjesec. Ukoliko ugovor počinje u sredini mjeseca, prvo izvještajno razdoblje bit će duže za onoliko dana koliko je proteklo od potpisa ugovora do početka idućeg mjeseca. Usluga nadogradnje sustava će se plaćati na temelju broja stvarno odrađenih stručnjak dana, u skladu s odobrenom procjenom stručnjak dana za pojedinu uslugu i u skladu s cijenom stručnjak dana za navedene usluge definiranu Troškovnikom, a temeljem potpisanog Primopredajnog zapisnika za izvršene usluge. Predujam je isključen. Plaćanje će se izvršiti po računu kojeg će Izvršitelj Naručiocu ispostaviti nakon uredno izvršene usluge.

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure:

MINISTARSTVO KULTURE I MEDIJA

Organisation providing more information on the review procedures: MINISTARSTVO KULTURE I MEDIJA

8. Organisations

8.1. ORG-0001

Official name: MINISTARSTVO KULTURE I MEDIJA

Registration number: 37836302645

Postal address: Runjaninova 2

Town: Grad Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Glavno tajništvo

Email: pisarnica@min-kulture.hr

Telephone: +385 14866200

Internet address: <https://min-kulture.gov.hr/>

Buyer profile: <https://min-kulture.gov.hr/>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Državna komisija za kontrolu postupaka javne nabave

Registration number: 95857869241

Postal address: Ulica grada Vukovara 23/V

Town: Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Kontakt

Email: dkom@dkom.hr

Telephone: +385 14559 930

Internet address: <https://www.dkom.hr/>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Narodne novine d.d.

Registration number: TED94

Registration number: HR64546066176

Postal address: Savski gaj XIII. 6

Town: Zagreb

Postcode: 10020

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: EOJN Helpdesk

Email: eojn@nn.hr

Telephone: +385 16652889

Internet address: <https://www.nn.hr/>

Roles of this organisation:

TED eSender

10. Change

Version of the previous notice to be changed

:

0bd2d625-d024-4f5a-8f44-1378fe85c82d-01

Main reason for change

:

Buyer correction

Description

:

Naručitelj mijenja kriterije za kvalitativni odabir gospodarskog subjekta

10.1. Change

Section identifier: PROCEDURE

Description of changes: Opis cjelokupnog predmeta nabave (na razini postupka) - Mijenjaju se kriteriji za kvalitativni opis gospodarskog subjekta te broj korisnika u dokumentu Opisu poslova

The procurement documents were changed on: 04/04/2026

Notice information

Notice identifier/version: 6e9d6ad5-41a0-4e87-ba1e-90a3d97cdaf2 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 02/04/2026 18:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: Croatian

Notice publication number: 234539-2026

