

234739-2026 - Result

Spain – Telephone and data transmission services – Servicios de Telecomunicaciones (servicio de telefonía fija, móvil y comunicaciones unificadas, servicio de comunicaciones de datos) para la Universidad de les Illes Balears (por lotes)

OJ S 67/2026 07/04/2026

Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Rectorado de la Universidad de les Illes Balears

Email: contractacio.administrativa@uib.cat

Legal type of the buyer: Body governed by public law, controlled by a regional authority

Activity of the contracting authority: Education

2. Procedure

2.1. Procedure

Title: Servicios de Telecomunicaciones (servicio de telefonía fija, móvil y comunicaciones unificadas, servicio de comunicaciones de datos) para la Universidad de les Illes Balears (por lotes)

Description: El objeto del presente pliego es definir las condiciones técnicas necesarias que regirán la contratación de los servicios de telecomunicaciones de telefonía fija y móvil, datos y acceso a Internet para la Universidad de las Illes Balears, así como la integración de una herramienta de comunicaciones unificadas. Con este contrato la Universidad de les Illes Balears tiene el objetivo de lograr una mejora, tanto técnica como económica, respecto al actual contrato de estos servicios de telecomunicaciones, y de adaptar estos servicios a las necesidades actuales y futuras previstas. A grandes rasgos, los objetivos generales a lograr son: Adaptar los servicios de telecomunicaciones a las necesidades reales siempre considerando las futuras posibles demandas de los servicios. Optimizar el gasto en telecomunicaciones. Implantar unos servicios de calidad y redundados para obtener un elevado nivel de disponibilidad. Mantener la integración de la telefonía fija y móvil. Integrar la solución de comunicaciones unificadas de Microsoft, en concreto Teams Phone, con la solución de telefonía fija y móvil a todo el personal de administración y servicios (PTGAS) y a personal docente e investigador (PDI) de la Universidad de les Illes Balears. Cubrir las necesidades crecientes en materia de telecomunicaciones de los distintos centros de la Universidad. Mantener, administrar y gestionar los servicios.

Procedure identifier: 7ad4194f-0e97-4bf6-ad6d-36d3aaae551c

Previous notice: 75f6b906-eb1d-472d-a218-349f4a7f375b-01

Internal identifier: 48/25

Type of procedure: Open

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 64210000 Telephone and data transmission services

Additional classification (cpv): 64200000 Telecommunications services

2.1.2. Place of performance

Country subdivision (NUTS): Eivissa y Formentera (ES531)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Mallorca (ES532)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Menorca (ES533)

Country: Spain

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Servicio de telefonía fija, móvil y comunicaciones unificadas.

Description: Servicio de telefonía fija, móvil y comunicaciones unificadas.

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 64210000 Telephone and data transmission services

Additional classification (cpv): 64200000 Telecommunications services

5.1.2. Place of performance

Country subdivision (NUTS): Eivissa y Formentera (ES531)

Country: Spain

5.1.2. Place of performance

Country subdivision (NUTS): Mallorca (ES532)

Country: Spain

5.1.2. Place of performance

Country subdivision (NUTS): Menorca (ES533)

Country: Spain

5.1.5. Value

Estimated value excluding VAT: 1 349 335,44 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Precio Oferta Integradora - Lotes 1_2. . Mayor aportación a la bolsa de datos compartida de líneas móviles.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 0

Category of award weight criterion: Weight (points, exact)

Award criterion number: 1

Criterion:

Type: Quality

Description: Mayor aportación a la bolsa de horas de soporte para el lote de telefonía.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 1

Criterion:

Type: Quality

Description: Mejora en el contrato de telefonía por satélite.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 1

Criterion:

Type: Quality

Description: Mejora en la bolsa de puntos para la provisión de terminales de telefonía móvil.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Price

Description: Oferta económica LOTE 1.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 60

Criterion:

Type: Quality

Description: Características de la bolsa de minutos de llamadas anuales y tarifario general propuesto.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 2

Criterion:

Type: Quality

Description: Características del servicio operadora y gestión de colas de llamadas propuesto.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 3

Criterion:

Type: Quality

Description: Características y diseño de la solución, fiabilidad, escalabilidad y redundancia del servicio de telefonía fija y móvil.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 13

Criterion:

Type: Quality

Description: Monitorización y generación de informes de uso de la plataforma Teams Phone.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 4

Criterion:

Type: Quality

Description: Plan de migración del servicio de telefonía a la plataforma Microsoft Teams Phone.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Rectorado de la Universidad de les Illes Balears - Tribunal Administrativo Centrea de Recursos Contractuales

Information about review deadlines: Para la interposición de recursos se estará a lo dispuesto en el Pliego de Cláusulas Administrativas Particulares.

Organisation providing more information on the review procedures: Rectorado de la Universidad de les Illes Balears - Rectorado de la Universidad de las Illes Balears

5.1. Lot: LOT-0002

Title: Servicio de comunicaciones de datos

Description: Servicio de comunicaciones de datos

Internal identifier: 2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 64210000 Telephone and data transmission services

Additional classification (cpv): 64200000 Telecommunications services

5.1.2. Place of performance

Country subdivision (NUTS): Eivissa y Formentera (ES531)

Country: Spain

5.1.2. Place of performance

Country subdivision (NUTS): Mallorca (ES532)

Country: Spain

5.1.2. Place of performance

Country subdivision (NUTS): Menorca (ES533)

Country: Spain

5.1.5. Value

Estimated value excluding VAT: 1 121 185,20 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.10. Award criteria

Criterion:

Type: Price

Description: Precio Oferta Integradora - Lotes 1_2. . Oferta económica LOTE 2.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 0

Category of award weight criterion: Weight (points, exact)

Award criterion number: 60

Criterion:

Type: Quality

Description: Monitorización de la infraestructura de red implantada, enlaces entre sedes y acceso a Internet.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 2

Criterion:

Type: Quality

Description: Solución de backup de acceso a Internet y a RedIRIS.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 2

Criterion:

Type: Quality

Description: Solución de conectividad a Internet de las sedes remotas.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 1

Criterion:

Type: Quality

Description: Solución de conectividad con el edificio Sa Riera.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 4

Criterion:

Type: Quality

Description: Solución de conectividad con la Facultad de Medicina del HUSE.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 4

Criterion:

Type: Quality

Description: Solución de conectividad con la sede IMEDEA.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 12

Criterion:

Type: Quality

Description: Solución de conectividad con la sede universitaria de Ibiza.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 6

Criterion:

Type: Quality

Description: Solución de conectividad con la sede universitaria de Menorca.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 9

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Rectorado de la Universidad de les Illes Balears - Tribunal Administrativo Centrea de Recursos Contractuales

Information about review deadlines: Para la interposición de recursos se estará a lo dispuesto en el Pliego de Cláusulas Administrativas Particulares.

Organisation providing more information on the review procedures: Rectorado de la Universidad de les Illes Balears - Rectorado de la Universidad de las Illes Balears

6. Results

Value of all contracts awarded in this notice: 872 890,56 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: Vodafone España, S.A.U.

Tender:

Tender identifier: REF TEN-0001/LOT-0001

Identifier of lot or group of lots: LOT-0001

Value of the tender: 437 056,30 EUR

The tender was ranked: no

Subcontracting: No

Contract information:

Identifier of the contract: 48/25

Date on which the winner was chosen: 04/03/2026

Date of the conclusion of the contract: 01/04/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 2

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders

Number of tenders or requests to participate received: 2

Range of tenders:

Value of the lowest admissible tender: 437 056,30 EUR

Value of the highest admissible tender: 632 523,00 EUR

6.1. Result lot identifier: LOT-0002

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: Vodafone España, S.A.U.

Tender:

Tender identifier: REF TEN-0002/LOT-0002

Identifier of lot or group of lots: LOT-0002

Value of the tender: 435 834,26 EUR

The tender was ranked: no

Subcontracting: No

Contract information:

Identifier of the contract: 48/25

Date on which the winner was chosen: 04/03/2026

Date of the conclusion of the contract: 01/04/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 2

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders

Number of tenders or requests to participate received: 2

Range of tenders:

Value of the lowest admissible tender: 435 834,26 EUR

Value of the highest admissible tender: 580 752,00 EUR

8. Organisations

8.1. ORG-0001

Official name: Rectorado de la Universidad de les Illes Balears

Registration number: 50502610088941

Registration number: Q0718001A

Town: Palma de Mallorca

Postcode: 07122

Country subdivision (NUTS): Menorca (ES533)

Country: Spain

Contact point: Rectorado de la Universidad de les Illes Balears

Email: contractacio.administrativa@uib.cat

Telephone: 971173000

Fax: 971172736

Internet address: <http://www.uib.cat>

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=wr8viYSCNdEQK2TEfXGy%2BA%3D%3D>

Other contact points:

Official name: Rectorado de la Universidad de las Illes Balears

Town: Palma

Postcode: 07122

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Email: contractacio.administrativa@uib.es

Other contact points:

Official name: Tribunal Administrativo Centrea de Recursos Contractuales

Town: Madrid

Postcode: 28071

Country subdivision (NUTS): Mallorca (ES532)

Country: Spain

Email: tribunal_recursos.contratos@hacienda.gob.es

Roles of this organisation:

Buyer

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Vodafone España, S.A.U.

Size of the economic operator: Large

Registration number: A80907397

Town: Madrid

Postcode: 28042

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Email: administracion_publica@vodafone.com

Telephone: +34 610510987

Roles of this organisation:

Tenderer

Beneficial owner:

Nationality of the owner: Spain

Nationality of the owner: Spain

Winner of these lots: LOT-0001, LOT-0002

Notice information

Notice identifier/version: e820c6cd-72dc-4a84-b933-48fbb23bcd06 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

Notice dispatch date: 03/04/2026 13:03:07 (UTC+02:00) Eastern European Time, Central European Summer Time

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