

235203-2026 - Competition

Italy – System and support services – PA 7/2026 - Affidamento dei servizi professionali di manutenzione correttiva ed evolutiva dei prodotti Salesforce

OJ S 67/2026 07/04/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Cotral Spa – Compagnia dei Trasporti Laziali

Email: cotral.spa@pec.cotralspa.it

Legal type of the buyer: Public undertaking, controlled by a regional authority

Activity of the contracting authority: Economic affairs

2. Procedure

2.1. Procedure

Title: PA 7/2026 - Affidamento dei servizi professionali di manutenzione correttiva ed evolutiva dei prodotti Salesforce

Description: Procedura Aperta n. 7/2026 da esperirsi mediante Richiesta di Offerta in Busta Chiusa Digitale, gestita interamente per via telematica, da aggiudicarsi con il criterio dell'offerta economicamente più vantaggiosa, ai sensi degli artt. 25, 108 comma 1, e 71 del D.lgs. n. 36/2023 e s.m.i., per l'affidamento dei servizi professionali di manutenzione correttiva ed evolutiva dei prodotti Salesforce in uso presso Cotral. CPV 72250000-2 – RUP: Alessandro Viggiani; DEC Simona Pungitore

Procedure identifier: a4e4388d-056c-4779-a07a-78f2def83ca9

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72250000 System and support services

2.1.2. Place of performance

Country subdivision (NUTS): Roma (IT143)

Country: Italy

Additional information: Informazioni supplementari

2.1.3. Value

Estimated value excluding VAT: 344 400,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0001

Title: Affidamento dei servizi professionali di manutenzione correttiva ed evolutiva dei prodotti Salesforce

Description: Affidamento dei servizi professionali di manutenzione correttiva ed evolutiva dei prodotti Salesforce

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72250000 System and support services

5.1.2. Place of performance

Country subdivision (NUTS): Roma (IT143)

Country: Italy

5.1.3. Estimated duration

Duration: 1 460 Days

5.1.5. Value

Estimated value excluding VAT: 344 400,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Green Procurement Criteria: No Green Public Procurement criteria

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Enrolment in a relevant professional register

Description of selection criterion: Iscrizione ad un apposito albo professionale

Criterion: Enrolment in a trade register

Description of selection criterion: Iscrizione al registro di commercio

Criterion: Authorisation or membership of a particular organisation needed for service contracts

Description of selection criterion: Autorizzazione o appartenenza a una particolare organizzazione necessaria per gli appalti di servizi

Criterion: Authorisation or membership of a particular organisation needed for service contracts

Description of selection criterion: Autorizzazione o appartenenza a una particolare organizzazione necessaria per gli appalti di servizi

Criterion: General yearly turnover

Description of selection criterion: Fatturato generale annuo

Criterion: Average yearly turnover

Description of selection criterion: Fatturato medio annuo

Criterion: Specific average yearly turnover
Description of selection criterion: Fatturato medio annuo specifico

Criterion: Specific yearly turnover
Description of selection criterion: Fatturato specifico annuo

Criterion: Other economic or financial requirements
Description of selection criterion: Altri requisiti economici o finanziari

Criterion: Professional risk indemnity insurance
Description of selection criterion: Assicurazione professionale di indennizzo del rischio

Criterion: Other economic or financial requirements
Description of selection criterion: Altri requisiti economici o finanziari

Criterion: References on specified services
Description of selection criterion: Referenze su servizi specifici

Criterion: Technicians or technical bodies for quality control
Description of selection criterion: Tecnici o organismi tecnici per il controllo della qualità

Criterion: Measures for ensuring quality
Description of selection criterion: Misure per garantire la qualità

Criterion: Study, technical and research facilities
Description of selection criterion: Strutture di studio, tecniche e di ricerca

Criterion: Supply chain management
Description of selection criterion: Gestione della catena di fornitura

Criterion: Technicians or technical bodies for quality control
Description of selection criterion: Tecnici o organismi tecnici per il controllo della qualità

Criterion: Environmental management measures
Description of selection criterion: Misure di gestione ambientale

Criterion: Average yearly manpower
Description of selection criterion: Media annuale della forza lavoro

Criterion: Number of managerial staff
Description of selection criterion: Numero di personale dirigenziale

Criterion: Relevant educational and professional qualifications
Description of selection criterion: Titoli di studio e professionali pertinenti

Criterion: Tools, plant, or technical equipment
Description of selection criterion: Strumenti, impianti o attrezzature tecniche

Criterion: Certificates by independent bodies about quality assurance standards

Description of selection criterion: Certificati rilasciati da organi indipendenti riguardanti standard di assicurazione della qualità

Criterion: Certificates by independent bodies about environmental management systems or standards

Description of selection criterion: Certificati rilasciati da organi indipendenti riguardanti sistemi o standard di gestione ambientale

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Offerta economicamente più vantaggiosa

5.1.11. Procurement documents

Deadline for requesting additional information: 04/05/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Address of the procurement documents: https://centraleacquisti.regione.lazio.it/bandi-e-strumenti-di-acquisto/dettaglio-bando?tipo_doc=BANDO_GARA_PORTALE&id_doc=6015275

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://stella.regione.lazio.it/portale>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Required

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Deadline for receipt of tenders: 14/05/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 180 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Prestazioni

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: TAR Regione Lazio - Roma

Information about review deadlines: Vedi capitolato

Procurement service provider: ANAC AUTORITA NAZIONALE ANTICORRUZIONE

8. Organisations

8.1. ORG-0001

Official name: Cotral Spa – Compagnia dei Trasporti Laziali
Registration number: 06043731006
Town: Roma
Postcode: 00173
Country subdivision (NUTS): Roma (IT143)
Country: Italy
Contact point: Alessandro Viggiani
Email: cotral.spa@pec.cotralspa.it
Telephone: 0672051
Buyer profile: www.cotralspa.it
Roles of this organisation:
Buyer

8.1. ORG-0002

Official name: TAR Regione Lazio - Roma
Registration number: 80195990587
Town: Roma
Postcode: 00118
Country subdivision (NUTS): Roma (IT143)
Country: Italy
Contact point: TAR Regione Lazio - Roma
Email: urp.rm@giustizia-amministrativa.it
Telephone: 0632872517
Roles of this organisation:
Review organisation

8.1. ORG-0003

Official name: ANAC AUTORITA NAZIONALE ANTICORRUZIONE
Registration number: 97584460584
Town: Roma
Postcode: 00187
Country subdivision (NUTS): Roma (IT143)
Country: Italy
Contact point: ANAC AUTORITA NAZIONALE ANTICORRUZIONE
Email: protocollo@pec.anticorruzione.it
Telephone: 06367231
Roles of this organisation:
Procurement service provider

Notice information

Notice identifier/version: 4e529b28-f0dd-418e-aeec-28670977f94d - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
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