

Sweden-Gävle: IT services: consulting, software development, Internet and support

OJ S 79/2023 21/04/2023

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: AB Gavlegårdarna

National registration number: 556487-5937

Postal address: AB Gavlegårdarna Box 456

Town: Gävle

NUTS code: SE313 Gävleborgs län

Postal code: 801 06

Country: Sweden

Contact person: Erik Jansson

E-mail: erik.jansson@gavlegardarna.se

Telephone: +46 765189966

Internet address(es):Main address: <http://www.gavlegardarna.se/>**I.3. Communication**

Access to the procurement documents is restricted. Further information can be obtained at:

<https://www.kommersannons.se/inkopgavleborg/Notice/NoticeDispatch.aspx?NoticeId=25041>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://www.kommersannons.se/inkopgavleborg/Notice/NoticeDispatch.aspx?NoticeId=25041><https://www.kommersannons.se/inkopgavleborg/Notice/NoticeDispatch.aspx?NoticeId=25041>

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Regional or local agency/office

I.5. Main activity

Housing and community amenities

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Ansökningsinbjudan CRM-system

Reference number: 13710

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

Upphandlingen omfattar ett CRM-system med huvudfokus på ärendehantering. Gavlegårdarna står inför utbyte av hela sitt fastighetssystem vilket medger möjlighet att omgruppera tidigare processer och systemstöd. Utöver standardflöden läggs stor vikt vid är hur väl kommande system kan kommunicera med vår dataplattform. Vi söker lösningar med möjligheter till fullständig integration för att sömlöst kunna knyta ihop samtliga system i framtiden.

II.1.5. Estimated total value

Value excluding VAT: 4 000 000,00 SEK

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72000000 IT services: consulting, software development, Internet and support

II.2.3. Place of performance

NUTS code: SE313 Gävleborgs län

Main site or place of performance: Gävleborgs län

II.2.4. Description of the procurement

Upphandlingen omfattar ett CRM-system med huvudfokus på ärendehantering. Gavlegårdarna står inför utbyte av hela sitt fastighetssystem vilket medger möjlighet att omgruppera tidigare processer och systemstöd. Utöver standardflöden läggs stor vikt vid är hur väl kommande system kan kommunicera med vår dataplattform. Vi söker lösningar med möjligheter till fullständig integration för att sömlöst kunna knyta ihop samtliga system i framtiden.

II.2.5. Award criteria

Criteria below

Price

II.2.6. Estimated value

Value excluding VAT: 4 000 000,00 SEK

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 23/04/2023 End: 22/04/2024

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.5. Information about negotiation

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 18/05/2023 Local time: 23:59

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Swedish

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Förvaltningsrätten i Falun

Postal address: Kullen 4

Town: Falun

Postal code: 79131

Country: Sweden

E-mail: forvaltningsrattenifalun@dom.se

Telephone: +46 233830000

Fax: +46 233830080

Internet address: www.forvaltningsrattenifalun.domstol.se

VI.5. Date of dispatch of this notice

17/04/2023