

United Kingdom-Leeds: Computer equipment and supplies
OJ S 97/2019 21/05/2019
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Yorkshire Housing Ltd
National registration number: 30443R
Postal address: Dysons Chambers, 12-14 Briggate
Town: Leeds
NUTS code: UKE42 Leeds
Postal code: LS1 6ER
Country: United Kingdom
Contact person: Daniel Keenan
E-mail: SMBprocurement@yorkshirehousing.co.uk
Telephone: +44 1138256370

Internet address(es):

Main address: <https://www.yorkshirehousing.co.uk/about>
Address of the buyer profile: <https://www.yorkshirehousing.co.uk/about>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Housing and community amenities

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Implementation and Design of Enterprise Technologies in Tomorrow's Yorkshire
Reference number: 2017/01

II.1.2. Main CPV code

30200000 Computer equipment and supplies

II.1.3. Type of contract

Services

II.1.4. Short description

The procurement is for the envisioning, design, delivery and support of an integrated enterprise solution to enable the end-to-end services and the target operating model as further described in the procurement documentation and associated services that enable the delivery of all services right first time including:
— CRM and case management,

- document management — smart booking and scheduling,
- new ways of working/mobile working,
- digital services for customers (including web-portal, web-chat and tablet/smartphone apps /re-rendered web portal), texting solutions, Reporting (MI/BI), Enterprise Application Integration (EAI), Housing Management, asset management and potentially: HR/Payroll, accounts payable, finance (see options below).

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 11 500 000,00 GBP

II.2. Description

II.2.3. Place of performance

NUTS code: UKE42 Leeds

Main site or place of performance:

II.2.4. Description of the procurement

The Contracting Authority requires a single contract with a provider who will take responsibility:

- for a full end to end solution,
- as a single point of contractual contact,
- for all subcontracts.

The scope of the contract is divided into 3 areas:

- 1) Requirements to be delivered as part of the TY Programme — to deliver the enterprise solution to enable the end-to-end services (as defined in the procurement documents) which will include integration with a number of other solutions including orchard housing management system and open accounts — our finance system;
- 2) Requirements to be delivered for the remaining term of the contract these relate to services which will be required from system go-live until the end of the contract, e.g. support and maintenance;
- 3) Any other optional or additional requirements YH may have for the remaining term of the contract — additional capabilities which do not form part of the commitment under this sSQ initially but may be required following discussions in the competitive dialogue or at a later stage e.g.:
 - (a) replacement or enhancements of any systems forming part of the solution as defined in the procurement documents;
 - (b) HR and payroll systems;
 - (c) finance system; and d.integration with other future systems.

II.2.5. Award criteria

Price

II.2.11. Information about options

Options: yes

Description of options:

Length of contract and scope of services (see documentation for detail).

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:

no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive dialogue

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 2017/S 215-446904

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

02/05/2019

V.2.2. Information about tenders

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: HCL Technologies UK Ltd

National registration number: 08658132

Postal address: Axon Centre, Church Road, Egham, and HCL Technologies Limited incorporated and registered in India whose registered office is at 304, 3rd Floor H K House, Opposite Bata Showroom, Ashram Road, Ahmedabad, 380009 India (Supplier).

Town: Surrey

NUTS code: UKE42 Leeds

Postal code: TW20 9QB

Country: United Kingdom

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 11 500 000,00 GBP

Total value of the contract/lot: 11 500 000,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Yorkshire Housing

Town: Leeds

Country: United Kingdom

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Yorkshire Housing Ltd

Postal address: Dysons Chambers, 12-14 Briggate

Town: Leeds

Postal code: LS1 6ER

Country: United Kingdom

E-mail: procurement@yorkshirehousing.co.uk

Telephone: +44 1138256370

Internet address: <https://www.yorkshirehousing.co.uk/about>

VI.5. Date of dispatch of this notice

17/05/2019