

235807-2026 - Competition

France – Miscellaneous business and business-related services – Prestations d'accueil physique et téléphonique pour les sites de l'AFD

OJ S 67/2026 07/04/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Agence Française du développement

Email: bonninv@afd.fr

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Economic affairs

2. Procedure

2.1. Procedure

Title: Prestations d'accueil physique et téléphonique pour les sites de l'AFD

Description: Prestations d'accueil physique et téléphonique pour les sites de l'AFD

Procedure identifier: 132fa522-abc4-4f4d-9cd0-96d03fb07f6e

Internal identifier: GIL-2026-0118

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79900000 Miscellaneous business and business-related services

2.1.2. Place of performance

Town: Paris

Postcode: 79012

Country subdivision (NUTS): Paris (FR101)

Country: France

2.1.4. General information

Legal basis:

Directive 2014/24/EU

Applicable cross-border law: CF DCE

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Prestations d'accueil physique et téléphonique pour les sites de l'AFD

Description: Prestations d'accueil physique et téléphonique pour les sites de l'AFD

Internal identifier: GIL-2026-0118

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79900000 Miscellaneous business and business-related services

Options:

Description of the options: Le contrat est conclu pour une période de 36 mois renouvelable 1 fois 12 mois par tacite reconduction. CF. Pièces contractuelles.

5.1.2. Place of performance

Country subdivision (NUTS): Paris (FR101)

Country: France

5.1.3. Estimated duration

Duration: 4 Years

5.1.4. Renewal

Maximum renewals: 1

5.1.5. Value

Maximum value of the framework agreement: 160 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Price

Description: Les critères et méthodes sont décrits dans le DCE

Criterion:

Type: Quality

Description: Les critères et méthodes sont décrits dans le DCE

Description of the method to be used if weighting cannot be expressed by criteria: Les méthodes sont décrites dans le DCE

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: French

Address of the procurement documents: <https://www.marches-publics.gouv.fr/?page=Entreprise>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.marches-publics.gouv.fr/>

Languages in which tenders or requests to participate may be submitted: French

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 04/05/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 180 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunal Administratif de Paris

Information about review deadlines: Délais légaux

Organisation providing information concerning the general regulatory framework for taxes applicable in the place where the contract is to be performed: Agence Française du développement

Organisation providing information concerning the general regulatory framework for environmental protection applicable in the place where the contract is to be performed: Agence Française du développement

Organisation providing information concerning the general regulatory framework for employment protection and working conditions applicable in the place where the contract is to be performed: Agence Française du développement

Organisation providing additional information about the procurement procedure: Agence Française du développement

Organisation providing offline access to the procurement documents: Agence Française du développement

Organisation providing more information on the review procedures: Tribunal Administratif de Paris

Organisation receiving requests to participate: Agence Française du développement

Organisation processing tenders: Agence Française du développement

8. Organisations

8.1. ORG-0001

Official name: Agence Française du développement

Registration number: 7756559900129

Department: Agence Française du développement

Postal address: 5 rue Roland Barthes

Town: Paris

Postcode: 75012

Country subdivision (NUTS): Paris (FR101)

Country: France

Contact point: DAG

Email: bonninv@afd.fr

Telephone: 0153443131

Internet address: www.afd.fr

Information exchange endpoint (URL): <https://www.marches-publics.gouv.fr/entreprise>

Buyer profile: <https://www.marches-publics.gouv.fr/>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

Organisation providing information concerning the general regulatory framework for taxes applicable in the place where the contract is to be performed

Organisation providing information concerning the general regulatory framework for environmental protection applicable in the place where the contract is to be performed

Organisation providing information concerning the general regulatory framework for employment protection and working conditions applicable in the place where the contract is to be performed

8.1. ORG-0002

Official name: Tribunal Administratif de Paris

Registration number: 17750005500013

Department: Tribunal Administratif de Paris

Postal address: 7 rue de Jouy

Town: Paris

Postcode: 75004

Country subdivision (NUTS): Paris (FR101)

Country: France

Contact point: TA PARIS

Email: greffe.ta@juradm.fr

Telephone: 01 44 59 44 00

Internet address: <http://www.paris.tribunal-administratif.fr>

Information exchange endpoint (URL): <http://www.paris.tribunal-administratif.fr>

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0000

Official name: Publications Office of the European Union

Registration number: PUBL

Town: Luxembourg

Postcode: 2417

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

Email: ted@publications.europa.eu

Telephone: +352 29291

Internet address: <https://op.europa.eu>

Roles of this organisation:

TED eSender

Notice information

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