

## 235966-2026 - Result

### Luxembourg – Software development services – Maintenance, support & nouveaux développements PenCom en 2026

OJ S 67/2026 07/04/2026

Contract or concession award notice – standard regime

Services

## 1. Buyer

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### 1.1. Buyer

Official name: Inspection générale de la sécurité sociale

Email: [igss@igss.etat.lu](mailto:igss@igss.etat.lu)

Legal type of the buyer: Central government authority

Activity of the contracting authority: Social protection

## 2. Procedure

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### 2.1. Procedure

Title: Maintenance, support & nouveaux développements PenCom en 2026

Description: 1) Maintenance adaptive, maintenance évolutive, support utilisateur et support technique pour les applications PenCom, PenConnect et leurs satellites en 2026; 2) Nouveaux développements dans l'application PenCom en 2026

Procedure identifier: e0a93e48-ef26-470a-8658-f54934ccf1aa

Internal identifier: 2600838

Type of procedure: Negotiated without prior call for competition

#### 2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72262000 Software development services

Additional classification (cpv): 72261000 Software support services

#### 2.1.2. Place of performance

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

#### 2.1.3. Value

Estimated value excluding VAT: 291 610,00 EUR

#### 2.1.4. General information

**Legal basis:**

Directive 2014/24/EU

## 5. Lot

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### 5.1. Lot: LOT-0001

Title: Maintenance, support & nouveaux développements PenCom en 2026

Description: 1) Maintenance adaptive, maintenance évolutive, support utilisateur et support technique pour les applications PenCom, PenConnect et leurs satellites en 2026; 2) Nouveaux développements dans l'application PenCom en 2026

Internal identifier: 1

#### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72262000 Software development services

Additional classification (cpv): 72261000 Software support services

#### 5.1.2. Place of performance

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

#### 5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

#### 5.1.10. Award criteria

##### Criterion:

Type: Quality

Description: cf. BT-136

Description of the method to be used if weighting cannot be expressed by criteria: cf. BT-136

#### 5.1.15. Techniques

##### Framework agreement:

No framework agreement

##### Information about the dynamic purchasing system:

No dynamic purchase system

#### 5.1.16. Further information, mediation and review

Review organisation: Juridictions administratives

Information about review deadlines: <https://justice.public.lu/fr/organisation-justice/juridictions-administratives.html>

Organisation providing additional information about the procurement procedure: Inspection générale de la sécurité sociale

Organisation providing offline access to the procurement documents: Inspection générale de la sécurité sociale

Organisation signing the contract: Inspection générale de la sécurité sociale

## 6. Results

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Value of all contracts awarded in this notice: 291 610,00 EUR

### Direct award

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Justification for direct award: The contract can be provided only by a particular economic operator because of an absence of competition for technical reasons

Other justification: cf. BT-136

#### 6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

#### 6.1.2. Information about winners

##### Winner:

Official name: Dokumenta S.A.

##### Tender:

Tender identifier: 1  
Identifier of lot or group of lots: LOT-0001  
Value of the tender: 291 610,00 EUR  
Subcontracting: No  
**Contract information:**  
Identifier of the contract: Dokumenta 2026  
Date of the conclusion of the contract: 13/02/2026  
Organisation signing the contract: Inspection générale de la sécurité sociale

#### 6.1.4. Statistical information

##### **Received tenders or requests to participate:**

Type of received submissions: Tenders  
Number of tenders or requests to participate received: 1

## 8. Organisations

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### 8.1. ORG-0001

Official name: Inspection générale de la sécurité sociale  
Registration number: LU15424407  
Postal address: 26, rue Sainte-Zithe  
Town: Luxembourg  
Postcode: 2763  
Country subdivision (NUTS): Luxembourg (LU000)  
Country: Luxembourg  
Email: [igss@igss.etat.lu](mailto:igss@igss.etat.lu)  
Telephone: +352 24783683  
Internet address: <https://igss.gouvernement.lu/fr.html>

##### **Roles of this organisation:**

Buyer  
Organisation providing additional information about the procurement procedure  
Organisation providing offline access to the procurement documents  
Organisation signing the contract

### 8.1. ORG-0002

Official name: Juridictions administratives  
Registration number: JURAD  
Postal address: 1, rue du Fort Thüngen  
Town: Luxembourg  
Postcode: 1499  
Country subdivision (NUTS): Luxembourg (LU000)  
Country: Luxembourg  
Contact point: Tribunal administratif - greffe  
Email: [greffe.tribunal@ja.etat.lu](mailto:greffe.tribunal@ja.etat.lu)  
Telephone: 42105-1  
Internet address: <https://justice.public.lu/fr/organisation-justice/juridictions-administratives.html>

##### **Roles of this organisation:**

Review organisation

### 8.1. ORG-0003

Official name: Dokumenta S.A.  
Size of the economic operator: Micro, small, or medium

Registration number: LU16222163  
Postal address: 16, rue d'Epernay  
Town: Luxembourg  
Postcode: 1490  
Country subdivision (NUTS): Luxembourg (LU000)  
Country: Luxembourg  
Email: [Stefan.Lorenz@dokumenta.lu](mailto:Stefan.Lorenz@dokumenta.lu)  
Telephone: +35240017323  
Internet address: <https://www.dokumenta.lu/#home-section>

**Roles of this organisation:**

Tenderer

**Winner of these lots: LOT-0001**

## Notice information

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Notice identifier/version: 8611a5ff-fdf0-4f82-941b-9a4e42852210 - 01  
Form type: Result  
Notice type: Contract or concession award notice – standard regime  
Notice subtype: 29  
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Languages in which this notice is officially available: French  
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