

236470-2026 - Result

Spain – Internet and intranet software development services – Servicios de desarrollo y mantenimiento de las aplicaciones informáticas de diversos ámbitos del Instituto de Mayores y Servicios Sociales (IMSERSO)

OJ S 68/2026 08/04/2026

Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Dirección General del Instituto de Mayores y Servicios Sociales

Email: area.contratacion.inversiones@imserso.es

Legal type of the buyer: Central government authority

Activity of the contracting authority: Social protection

2. Procedure

2.1. Procedure

Title: Servicios de desarrollo y mantenimiento de las aplicaciones informáticas de diversos ámbitos del Instituto de Mayores y Servicios Sociales (IMSERSO)

Description: Servicios de desarrollo y mantenimiento de las aplicaciones informáticas de diversos ámbitos del Instituto de Mayores y Servicios Sociales (IMSERSO)

Procedure identifier: 51ceaa63-c9a2-4eb7-bc27-4e960bd99559

Previous notice: 8ce65a74-0c1e-421e-83c4-9ed8d3b7f941-01

Internal identifier: 767/2025

Type of procedure: Open

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72212220 Internet and intranet software development services

2.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: Servicios de desarrollo y mantenimiento de las aplicaciones informáticas de diversos ámbitos del Instituto de Mayores y Servicios Sociales (IMSERSO)

Description: Servicios de desarrollo y mantenimiento de las aplicaciones informáticas de diversos ámbitos del Instituto de Mayores y Servicios Sociales (IMSERSO)

Internal identifier: 767/2025

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72212220 Internet and intranet software development services

5.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: Fulfilment of social objectives

Description: Cumplimiento de objetivos sociales

5.1.10. Award criteria

Criterion:

Type: Price

Description: 2.1 PRECIO.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 40

Criterion:

Type: Quality

Description: 2.2.1.1 N° horas anuales adicionales comprometidas a tareas planificadas en el IMSERSO con carácter excepcional en horarios fuera de jornada laboral.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: 2.2.1.2 N° horas anuales adicionales comprometidas a tareas para resolución de incidencias críticas en el IMSERSO con carácter excepcional en horarios fuera de jornada laboral.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: 2.2.2. Mejoras al servicio prestado.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Criterion:

Type: Quality

Description: 1.1 SOLUCION TECNICA OFERTADA.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Criterion:

Type: Quality

Description: 1.2.1 CALIDAD DE PLAN DE ASUNCION DEL SERVICIO.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: 1.2.2 CALIDAD DE PLAN DE DEVOLUCION DEL SERVICIO.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Dirección General del Instituto de Mayores y Servicios Sociales -

Tribunal Administrativo Central de Recursos Contractuales

Information about review deadlines: Recurso especial de 15 días hábiles

6. Results

Value of all contracts awarded in this notice: 1 715 004,00 EUR

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: INDRA SOLUCIONES TECNOLOGIAS DE LA INFORMACION, S.L.U

Tender:

Tender identifier: REF TEN-0001/LOT-0000

Identifier of lot or group of lots: LOT-0000

Value of the tender: 1 715 004,00 EUR

The tender was ranked: no

Subcontracting: No

Contract information:

Identifier of the contract: 767/2025

Date on which the winner was chosen: 02/03/2026

Date of the conclusion of the contract: 31/03/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Range of tenders:

Value of the lowest admissible tender: 1 715 004,00 EUR

Value of the highest admissible tender: 1 715 004,00 EUR

8. Organisations

8.1. ORG-0001

Official name: Dirección General del Instituto de Mayores y Servicios Sociales

Registration number: 10000440052321

Registration number: Q2827004I

Town: Madrid

Postcode: 28029

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Contact point: Dirección General del Instituto de Mayores y Servicios Sociales

Email: area.contratacion.inversiones@imserso.es

Telephone: 917033749

Internet address: <http://www.imserso.es>

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=%2F1enFWdN6mgQK2TEfXGy%2BA%3D%3D>

Other contact points:

Official name: Tribunal Administrativo Central de Recursos Contractuales

Town: madrid

Postcode: 28020

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Internet address: <https://sedeminhap.gob.es/es-ES/Sedes/TACRC/Paginas/Default.aspx>

Roles of this organisation:

Buyer

Review organisation

8.1. ORG-0002

Official name: INDRA SOLUCIONES TECNOLOGIAS DE LA INFORMACION, S.L.U

Size of the economic operator: Large

Registration number: B88018098

Town: Alcobendas

Postcode: 28108

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Email: cfadrique@minsait.com

Telephone: +34 914805002

Roles of this organisation:

Tenderer

Beneficial owner:

Nationality of the owner: Spain

Winner of these lots: LOT-0000

Notice information

Notice identifier/version: 31ad2e14-fc21-4521-bf0e-edea51f28091 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

Notice dispatch date: 07/04/2026 09:39:54 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: Spanish

Notice publication number: 236470-2026

OJ S issue number: 68/2026

Publication date: 08/04/2026