

237047-2026 - Result

Portugal – Computer-related services – [DAG] Aquisição de solução tecnológica de speech-to-text e NLP que permita preenchimento adequado de diários clínicos e similares, no âmbito hospitalar e CSPs (PRR) [20240389]

OJ S 68/2026 08/04/2026

Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: SPMS, EPE - Serviços Partilhados do Ministério da Saúde, EPE

Email: contratacao@spms.min-saude.pt

Legal type of the buyer: Public undertaking

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: [DAG] Aquisição de solução tecnológica de speech-to-text e NLP que permita preenchimento adequado de diários clínicos e similares, no âmbito hospitalar e CSPs (PRR) [20240389]

Description: [DAG] Aquisição de solução tecnológica de speech-to-text e NLP que permita preenchimento adequado de diários clínicos e similares, no âmbito hospitalar e CSPs (PRR) [20240389]

Procedure identifier: 6e2bfbd4-272a-4ad1-a36c-c597e84d654e

Previous notice: 51160-2025

Internal identifier: 20240389

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72500000 Computer-related services

2.1.2. Place of performance

Country subdivision (NUTS): Grande Lisboa (PT1A0)

Country: Portugal

2.1.3. Value

Estimated value excluding VAT: 1 016 949,12 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: [DAG] Aquisição de solução tecnológica de speech-to-text e NLP que permita preenchimento adequado de diários clínicos e similares, no âmbito hospitalar e CSPs (PRR) [20240389]

Description: [DAG] Aquisição de solução tecnológica de speech-to-text e NLP que permita preenchimento adequado de diários clínicos e similares, no âmbito hospitalar e CSPs (PRR) [20240389]

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72500000 Computer-related services

5.1.2. Place of performance

Town: Lisboa

Country subdivision (NUTS): Grande Lisboa (PT1A0)

Country: Portugal

5.1.3. Estimated duration

Duration: 12 Months

5.1.5. Value

Estimated value excluding VAT: 1 016 949,12 EUR

5.1.6. General information

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.10. Award criteria

Criterion:

Type: Price

Description: 40

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

Criterion:

Type: Quality

Description: 60

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 60

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: SPMS, EPE - Serviços Partilhados do Ministério da Saúde, EPE

Information about review deadlines: Nos termos da legislação em vigor

Organisation providing more information on the review procedures: SPMS, EPE - Serviços Partilhados do Ministério da Saúde, EPE

6. Results

Value of all contracts awarded in this notice: 1 016 949,12 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: PROMPTLY – SOFTWARE SOLUTIONS FOR HEALTH MEASURES, S. A.

Tender:

Tender identifier: 0.0

Identifier of lot or group of lots: LOT-0001

Value of the tender: 1 016 949,12 EUR

The tender was ranked: yes

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: 068/2026

Date on which the winner was chosen: 25/02/2026

Date of the conclusion of the contract: 30/03/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 12

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 9

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 12

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

8. Organisations

8.1. ORG-0001

Official name: SPMS, EPE - Serviços Partilhados do Ministério da Saúde, EPE

Registration number: 509540716

Postal address: Avenida da República, 61

Town: Lisboa

Postcode: 1050-189

Country subdivision (NUTS): Grande Lisboa (PT1A0)

Country: Portugal

Email: contratacao@spms.min-saude.pt

Telephone: 211545600

Roles of this organisation:

Buyer

Review organisation

Organisation providing more information on the review procedures

8.1. **ORG-0002**

Official name: PROMPTLY – SOFTWARE SOLUTIONS FOR HEALTH MEASURES, S. A.

Size of the economic operator: Micro, small, or medium

Registration number: 514420332

Postal address: Rua do Poente, n.º 166

Town: Porto

Postcode: 4785-509

Country subdivision (NUTS): Área Metropolitana do Porto (PT11A)

Country: Portugal

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. **ORG-0000**

Official name: Publications Office of the European Union

Registration number: PUBL

Town: Luxembourg

Postcode: 2417

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

Email: ted@publications.europa.eu

Telephone: +352 29291

Internet address: <https://op.europa.eu>

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: f671b107-00ef-4b5b-b823-434dada668a4 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

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