

237246-2026 - Result

Lithuania – Market and economic research; polling and statistics – VP-3331 KLIENTŲ PATIRTIES VALDYMO PLATFORMOS SUKŪRIMO, DIEGIMO IR PALAIKYMO PASLAUGOS

OJ S 68/2026 08/04/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Valstybės įmonė Turto bankas (PV)

Email: liubov.lavrinovic@turtas.lt

Legal type of the buyer: Public undertaking

Activity of the contracting authority: Economic affairs

2. Procedure

2.1. Procedure

Title: VP-3331 KLIENTŲ PATIRTIES VALDYMO PLATFORMOS SUKŪRIMO, DIEGIMO IR PALAIKYMO PASLAUGOS

Description: Perkamos klientų patirties valdymo platformos sukūrimo, diegimo ir palaikymo paslaugos

Procedure identifier: 2bb88b7a-ee47-4b79-8f7e-0d585a1c9754

Previous notice: 697f1402-c5e2-40cd-b0f2-4d9c1a074a1c-01

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79300000 Market and economic research; polling and statistics

2.1.2. Place of performance

Country subdivision (NUTS): Vilniaus apskritis (LT011)

Country: Lithuania

2.1.3. Value

Estimated value excluding VAT: 0,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: VP-3331 KLIENTŲ PATIRTIES VALDYMO PLATFORMOS SUKŪRIMO, DIEGIMO IR PALAIKYMO PASLAUGOS

Description: Perkamos klientų patirties valdymo platformos sukūrimo, diegimo ir palaikymo paslaugos

Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79300000 Market and economic research; polling and statistics

5.1.2. Place of performance

Country subdivision (NUTS): Vilniaus apskritis (LT011)

Country: Lithuania

5.1.5. Value

Estimated value excluding VAT: 0,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Price

Description: Mažiausia kaina

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 100

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Vilniaus apygardos teismas

Information about review deadlines: Numatyti VPĮ

Organisation providing offline access to the procurement documents: Valstybės įmonė Turto bankas (PV)

6. Results

Value of all contracts awarded in this notice: 5 445,00 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: UAB "Synopticom"

Tender:

Tender identifier: 000123678

Identifier of lot or group of lots: LOT-0001

Value of the tender: 44 976,00 EUR

Subcontracting: No

Contract information:

Identifier of the contract: 50732

Date on which the winner was chosen: 18/03/2026

Date of the conclusion of the contract: 03/04/2026

6.1.4. Statistical information**Received tenders or requests to participate:**

Type of received submissions: Tenders

Number of tenders or requests to participate received: 3

8. Organisations

8.1. ORG-0001

Official name: Valstybės įmonė Turto bankas (PV)

Registration number: 112021042

Postal address: Kęstučio g. 45

Town: Vilnius

Postcode: 08124

Country subdivision (NUTS): Vilniaus apskritis (LT011)

Country: Lithuania

Email: liubov.lavrinovic@turtas.lt

Telephone: +37064943960

Internet address: <https://turtas.lt/>

Buyer profile: <https://turtas.lt/>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

8.1. ORG-0002

Official name: UAB "Synopticom"

Size of the economic operator: Small

Registration number: 300650435

Postal address: Savanorių pr. 1

Town: Vilnius

Postcode: 03116

Country subdivision (NUTS): Vilniaus apskritis (LT011)

Country: Lithuania

Email: liutauras.daugirdas@synopticom.com

Telephone: +37065569098

Internet address: <https://www.synopticom.com/in/en/>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0003

Official name: Vilniaus apygardos teismas

Registration number: 193312970

Postal address: Gedimino pr. 40

Town: Vilnius

Postcode: 01501

Country subdivision (NUTS): Vilniaus apskritis (LT011)

Country: Lithuania
Email: vilniaus.apygardos@teismas.lt
Telephone: +370 70668369

Roles of this organisation:

Review organisation

8.1. ORG-0004

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: a9c05925-92c5-4d23-aff6-aa789b193183 - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
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