

United Kingdom-Walsall: Security services
OJ S 137/2013 17/07/2013
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Walsall Healthcare NHS Trust
Postal address: Moat Road
Town: Walsall
Postal code: WS2 9PS
Country: United Kingdom
Contact person: Procurement and Distribution
For the attention of: Kevin Davies
E-mail: kevin.davies@walsallhealthcare.nhs.uk
Telephone: +44 1922606056

Internet address(es):

General address of the contracting authority: <https://www.walsallhealthcare.nhs.uk/>
Address of the buyer profile: www.in-tendhost.co.uk/walsallhealthcarenhs/

I.2. Type of the contracting authority

I.3. Main activity

Health

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title

WHPC00048 - Supply of Car Parking and Security Services

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 25: Health and social services

Main site or place of performance: Walsall Manor Hospital.

NUTS code UKG35 Walsall and Wolverhampton

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

Car Parking Service and Security Service

Key Objectives

Supplier shall provide a comprehensive Car Parking Service including traffic management across the Trust sites. The Service shall be operable 24 hours per day 365 days per year on a planned and adhoc basis. Supplier shall

Provide a secure and safe car park environment for patients, staff and bona fide visitors to the hospital, their vehicles and their property

Provide car parking areas that maximise the use of the space whilst minimising the risk of crime and pollution

Provide Trust traffic management across the Trust site to ensure the free flow of traffic ensuring access to the facilities at all times

Provide an administration service that controls all parking related administration and revenue collection.

Promote the Trust Green Transport Plan by encouraging the use of sustainable transport modes.

Key Customers

The key customers for this service are

Patients, Priority Staff, Trust Staff and Non-Trust Staff, Visitors, Emergency Services, Service Providers or Contractors, Non emergency Ambulance Service and Hospital Car Service.

Process

Scope

Supplier shall provide the following services and elements, as part of the Car Parking Service so as to meet the service standards

Traffic management, Car Parking Areas including, Equipment including access barriers, premonitory fences, ticket machines, Designated or Priority parking, Reporting Maintenance Issues, Car park administration including, Revenue collection and accounting, Complaint processing, Permit system, External security, Pricing policy in conjunction with the Trust for staff, patient and visitors usage of Car Parking Areas.

In addition to the general policies detailed in the General Service Specification Supplier shall comply with the following service specific policies and regulations including but not limited to Guidelines on the management and care of people whose actions are unpredictable Car parking Policy, Security Policy, Trust Security strategy, Fire Policy Statement, Major Incident Plan, and Trust Green Travel Plan.

Security

Key Objectives

Supplier shall provide a comprehensive Security Service on a 24 hours a day 365 days per year basis to ensure the safety and security of all Trust property, patients, staff and visitors to the Site. Supplier shall provide a high profile and visible service that creates a safe and secure environment. The Security Service shall

Provide professional integrated security services on a scheduled and adhoc basis, which are efficient, effective and timely,

Maintain the safety of all persons, and their belongings, on the Site. This includes the protection of patients, staff, service providers and visitors against violent acts or abuse, Protect the Site and property of the Trust, staff, patients and visitors against theft, vandalism, malicious tampering and criminal damage,

Ensure only bona fide visitors are allowed access to the Site. This includes restricting access of undesirable persons to the Sites in general and restricting access to sensitive areas to authorised personnel only,

Ensure adherence to the Trusts Policies as appropriate.

Key Customers

The key customers for this service are

Patients, Trust Staff and Non Trust Staff, Visitors, Service Providers or Contractors staff, Emergency Services.

Process

Scope

The Security Service shall provide a comprehensive security service 24 hours per day 365 days per year across the Facilities that shall include but not be limited to the following elements,

- Vetting and training of Security Staff,
- Responding to security incidents in conjunction with other Trust departments,
- Patrols,
- Dedicated security to high risk areas or departments,
- Surveillance and monitoring systems, closed circuit television,
- Escort duties for people and staff at vulnerable times around the sites,
- Responding to disaster or emergency contingency plans,
- Control of access and maintaining list of all active codes,
- Control and issue of keys, Escort for cash collection, telephones, dining rooms,
- Keeping and maintaining all security records, Incident reporting, Crime prevention, Lost property, Testing of baby tagging alarm system in Women, Children and Young People unit,
- Security of Car Parking Area, Monitoring and maintaining signing in and out records for maternity unit and related buildings,
- Monitoring of alarm systems,
- baby sitting duties for patients,
- Issue of security passes,
- Providing advice and support to the Trust in the control of Radioisotopes in line with Trust Policies.

II.1.5. CPV code(s)

79710000 Security services, 98351110 Parking enforcement services, 79715000 Patrol services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Value: 160 821 GBP
excluding VAT

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Restricted

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information

IV.3.1.

IV.3.2. Previous publication concerning this procedure

no

Section V: Award of contract

Contract No: WHPC00048

Lot title: Car Parking and Security Service

V.1. Date of conclusion of the contract

2.4.2012

V.2. Information about tenders

Number of tenders received: 4

V.3. Name and address of the contractor

Official name: Vigilant Security

Postal address: Security House

Town: Dumfries

Postal code: DG1 4BZ

Country: United Kingdom

V.4. Information on value of the contract/lot

Total value of the procurement:

Value: 160 821 GBP

excluding VAT

If annual or monthly value:

Number of years: 3

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:

no

VI.2. Additional information

VI.3. Procedures for review

VI.3.1. Review body

VI.3.2. Review procedure

VI.3.3. Service from which information about the review procedure may be obtained

VI.4. Date of dispatch of this notice

15.7.2013