

238933-2026 - Competition

Finland – Health and social work services – Ikääntyneiden ympärivuorokautinen palveluasuminen
OJ S 68/2026 08/04/2026
Contract notice – light regime
Services

1. Buyer

1.1. Buyer

Official name: Helsingin kaupungin sosiaali-, terveys- ja pelastustoimiala

Email: sotepe.hankinnat@hel.fi

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Ikääntyneiden ympärivuorokautinen palveluasuminen

Description: Hankinnan kohteena on Helsingin kaupungin sosiaali-, terveys- ja pelastustoimialan järjestämä ikääntyneiden ympärivuorokautinen palveluasuminen ajalle 1.1.2027-31.12.2032. Hankinta sisältää neljä eri ympärivuorokautisen palveluasumisen osaluettua: 1. Ympäri vuorokautinen palveluasuminen suomenkielisille ikääntyneille 2. Ympäri vuorokautinen palveluasuminen ruotsinkielisille ikääntyneille 3. Ympäri vuorokautinen palveluasuminen psykiatrian ja haastavia tilanteita aiheuttaville asiakkaille 4. Ympäri vuorokautinen palveluasuminen ikääntyneille päihdeongelmallisille Hankittavien palvelujen tarkat sisällöt ja vaatimukset on esitetty tarjouspyyntöasiakirjoissa. Palvelun hinta muodostuu vuokrasta, ateriainmaksusta, palvelumaksusta sekä Tilaaajan kunkin avauksen yhteydessä erikseen määrittelemästä perusmaksusta, joka lisätään vertailuhintaan. Perusmaksu 1.1.2027 alkaen on 450 €/kk. Hankinnan arvioitu arvonlisäveroton kokonaisarvo laskettuna hankintamenettelyn kokonaiskestolle on noin 1,15 miljardia euroa.

Procedure identifier: e874a013-7aa0-4669-9952-1d925b7da016

Internal identifier: HEL 2026-000245

Type of procedure: Open

Main features of the procedure: Tässä hankinnassa noudatetaan lain julkisista hankinnoista ja käyttöoikeussopimuksista (1397/2016, Hankintalaki) mukaista avointa menettelyä. Hankinta toteutetaan hankintayksikön itse määrittelemällä sote-hankintamenettelyllä, jossa noudatetaan hankintalain periaatteita. Hankintamenettely on kuvattu yksityiskohtaisesti tarjouspyynnön liitteessä Hankintamenettelyn kuvaus.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85000000 Health and social work services

2.1.2. Place of performance

Country subdivision (NUTS): Helsinki-Uusimaa (F11B1)

Country: Finland

2.1.3. Value

Estimated value excluding VAT: 3 670 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Ympärivuorokautinen palveluasuminen suomenkielisille ikääntyneille

Description: Ks. tarkka kuvaus hankittavasta palvelusta tarjouspyynnön liitteeltä Palvelukuvaus.

Internal identifier: Osa-alue 1. -0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85000000 Health and social work services

5.1.2. Place of performance

Country subdivision (NUTS): Helsinki-Uusimaa (FI1B1)

Country: Finland

5.1.3. Estimated duration

Start date: 01/01/2027

Duration end date: 31/12/2032

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Tender requirement

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.7. Strategic procurement

Social objective promoted: Human rights due diligence in global supply chains, Fair working conditions

Innovation procurement: The procured works, supplies or services are novel or significantly improved compared to other works, supplies, or services already on the market.

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Price

Description: Vertailuhinta muodostuu vuokran, ateriamaksun ja palvelumaksun summasta.

Tilaaaja lisää vertailuhintaan määrittelemänsä perusmaksun osaksi palvelun kokonaishintaa.

Category of award fixed criterion: Fixed value (total)

Award criterion number: 100

5.1.11. Procurement documents

Deadline for requesting additional information: 27/04/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://tarjouspalvelu.fi/helsinki?id=579885&tpk=b0621196-894c-4c29-a758-613ac080d37b>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://tarjouspalvelu.fi/helsinki?id=579885&tpk=b0621196-894c-4c29-a758-613ac080d37b>

Languages in which tenders or requests to participate may be submitted: Finnish

Tenderers may submit more than one tender: Allowed

Deadline for receipt of tenders: 07/08/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 6 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Markkinaoikeus

5.1. Lot: LOT-0002

Title: Ympärivuorokautinen palveluasuminen ruotsinkielisille ikääntyneille

Description: Ks. tarkka kuvaus hankittavasta palvelusta tarjouspyynnön liitteeltä Palvelukuvaus.

Internal identifier: Osa-alue 2.-1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85000000 Health and social work services

5.1.2. Place of performance

Country subdivision (NUTS): Helsinki-Uusimaa (F11B1)

Country: Finland

5.1.3. Estimated duration

Start date: 01/01/2027

Duration end date: 31/12/2032

5.1.6. General information

Reserved participation:

Participation is not reserved.

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.7. Strategic procurement

Social objective promoted: Human rights due diligence in global supply chains, Fair working conditions

Innovation procurement: The procured works, supplies or services are novel or significantly improved compared to other works, supplies, or services already on the market.

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Price

Description: Vertailuhinta muodostuu vuokran, ateriamaksun ja palvelumaksun summasta. Tilaaja lisää vertailuhintaan määrittelemänsä perusmaksun osaksi palvelun kokonaishintaa.

Category of award fixed criterion: Fixed value (total)

Award criterion number: 100

5.1.11. Procurement documents

Deadline for requesting additional information: 27/04/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://tarjouspalvelu.fi/helsinki?id=579885&tpk=b0621196-894c-4c29-a758-613ac080d37b>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://tarjouspalvelu.fi/helsinki?id=579885&tpk=b0621196-894c-4c29-a758-613ac080d37b>

Languages in which tenders or requests to participate may be submitted: Finnish

Tenderers may submit more than one tender: Allowed

Deadline for receipt of tenders: 07/08/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 6 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Markkinaoikeus

5.1. Lot: LOT-0003

Title: Ympärivuorokautinen palveluasuminen psykogeriatrisille ja haastavia tilanteita aiheuttaville asiakkaille

Description: Ks. tarkka kuvaus hankittavasta palvelusta tarjouspyynnön liitteeltä Palvelukuvaus. Internal identifier: Osa-alue 3.-2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85000000 Health and social work services

5.1.2. Place of performance

Country subdivision (NUTS): Helsinki-Uusimaa (FI1B1)

Country: Finland

5.1.3. Estimated duration

Start date: 01/01/2027

Duration end date: 31/12/2032

5.1.6. General information

Reserved participation:

Participation is not reserved.

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.7. Strategic procurement

Social objective promoted: Human rights due diligence in global supply chains, Fair working conditions

Innovation procurement: The procured works, supplies or services are novel or significantly improved compared to other works, supplies, or services already on the market.

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Price

Description: Vertailuhinta muodostuu vuokran, ateriamaksun ja palvelumaksun summasta.

Tilaaaja lisää vertailuhintaan määrittelemänsä perusmaksun osaksi palvelun kokonaishintaa.

5.1.11. Procurement documents

Deadline for requesting additional information: 27/04/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://tarjouspalvelu.fi/helsinki?id=579885&tpk=b0621196-894c-4c29-a758-613ac080d37b>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://tarjouspalvelu.fi/helsinki?id=579885&tpk=b0621196-894c-4c29-a758-613ac080d37b>

Languages in which tenders or requests to participate may be submitted: Finnish

Tenderers may submit more than one tender: Allowed

Deadline for receipt of tenders: 07/08/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 6 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Markkinaoikeus

5.1. Lot: LOT-0004

Title: Ympärivuorokautinen palveluasuminen ikääntyneille päihdeongelmallisille

Description: Ks. tarkka kuvaus hankittavasta palvelusta tarjouspyynnön liitteeltä Palvelukuvaus.

Internal identifier: Osa-alue 4.-3

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85000000 Health and social work services

5.1.2. Place of performance

Country subdivision (NUTS): Helsinki-Uusimaa (F11B1)

Country: Finland

5.1.3. Estimated duration

Start date: 01/01/2027

Duration end date: 31/12/2032

5.1.6. General information

Reserved participation:

Participation is not reserved.

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.7. Strategic procurement

Social objective promoted: Human rights due diligence in global supply chains, Fair working conditions

Innovation procurement: The procured works, supplies or services are novel or significantly improved compared to other works, supplies, or services already on the market.

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Price

Description: Vertailuhinta muodostuu vuokran, ateriamaksun ja palvelumaksun summasta.

Tilaaaja lisää vertailuhintaan määrittelemänsä perusmaksun osaksi palvelun kokonaishintaa.

5.1.11. Procurement documents

Deadline for requesting additional information: 27/04/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://tarjouspalvelu.fi/helsinki?id=579885&tpk=b0621196-894c-4c29-a758-613ac080d37b>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://tarjouspalvelu.fi/helsinki?id=579885&tpk=b0621196-894c-4c29-a758-613ac080d37b>

Languages in which tenders or requests to participate may be submitted: Finnish

Tenderers may submit more than one tender: Allowed

Deadline for receipt of tenders: 07/08/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 6 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Markkinaoikeus

8. Organisations

8.1. ORG-0001

Official name: Markkinaoikeus

Registration number: 3006157-6

Postal address: Radanrakentajantie 5

Town: Helsinki

Postcode: 00520

Country subdivision (NUTS): Helsinki-Uusimaa (F11B1)

Country: Finland

Email: markkinaoikeus@oikeus.fi

Telephone: +358 295643300

Internet address: <http://www.oikeus.fi/markkinaoikeus>

Roles of this organisation:

Review organisation

8.1. ORG-0002

Official name: Helsingin kaupungin sosiaali-, terveystoimi- ja pelastustoimiala

Registration number: 0201256-6

Postal address: Toinen linja 4 A

Town: Helsinki

Postcode: 00530

Country subdivision (NUTS): Helsinki-Uusimaa (F11B1)

Country: Finland

Contact point: Hankinta- ja sopimuspalvelut

Email: sotepe.hankinnat@hel.fi

Telephone: +358 931043241

Internet address: <https://www.hel.fi/sote/fi>

Roles of this organisation:

Buyer

8.1. ORG-0003

Official name: Hansel Oy (Hilma)

Registration number: FI09880841

Postal address: Mannerheiminaukio 1a

Town: Helsinki
Postcode: 00100
Country subdivision (NUTS): Helsinki-Uusimaa (F11B1)
Country: Finland
Contact point: eSender
Email: tekninen@hankintailmoitukset.fi
Telephone: 029 55 636 30
Internet address: <http://hankintailmoitukset.fi>

Roles of this organisation:

TED eSender

Notice information

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