

United Kingdom-Portishead: Counselling services

OJ S 133/2014 15/07/2014

Contract notice**Services****Directive 2004/18/EC****Section I: Contracting authority**

I.1. Name and addresses

Official name: Avon & Somerset Constabulary

Postal address: South West One Procurement, Police Headquarters, PO Box 37 Valley Road

Town: Portishead

Postal code: BS20 8QJ

Country: United Kingdom

For the attention of: Ms Jenny Tromans

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Additional information can be obtained from:Official name: Please go to www.bluelight.gov.uk and express an interest against Contract Ref: CONTRACT-9LVA-W4G3RV**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**Official name: Please go to www.bluelight.gov.uk and express an interest against Contract Ref: CONTRACT-9LVA-W4G3RV**Tenders or requests to participate must be submitted:** Official name: Please go to www.bluelight.gov.uk and express an interest against Contract Ref:CONTRACT-9LVA-W4G3RV**I.2. Type of the contracting authority**

Regional or local authority

I.3. Main activity

Public order and safety

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: yes

Section II: Object of the contract

II.1. Description**II.1.1. Title attributed to the contract by the contracting authority**

Supply of Support Services for Victims.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 25: Health and social services

Main site or place of performance: The services will be delivered in the UK throughout the Avon and Somerset Constabulary force area.

NUTS code UKK South West (England)

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

Framework agreement with a single operator

Duration of the framework agreement

Duration in years: 4

II.1.5. Short description of the contract or purchase(s)

The Police and Crime Commissioner for Avon and Somerset (PCC) and Avon and Somerset Constabulary are working with partners across the force area to pioneer a new approach to transform services for victims of crime and Anti-Social Behaviour (ASB).

A key foundation for this approach is the Victims Code of Practice ("VCOP). This specifies that certain victims are entitled to an enhanced level of service. These are:

- Victims of the most serious crime;
- Persistently targeted victims;
- Vulnerable victims;
- Intimidated victims.

The PCC are seeking suppliers to provide the following support services from 1.4.2015:

- Emotional Support Service for Victims (Lot 1);
- Independent Sexual Violence Adviser Service (Lot 2).

The Services will complement and be part of a network of services for victims of crime and ASB in Avon and Somerset.

It is anticipated that the initial duration of the contract will be 3 years with the option for the Contracting Authority to extend for a further period of 1 year, giving an overall contract duration of 4 years.

It is also intended at the date of this notice that the services procured via the tender process will be made available to other PCC's via a Framework Agreement. The other PCC's are Devon & Cornwall, Dorset and Wiltshire.

Prospective bidders should be aware that none of the forces listed above have committed to appoint the bidder who is successful in this procurement exercise for all or any of their respective requirements for services of the kind described in this notice.

The estimated annual values of the services required by the PCC for Avon and Somerset are in the following ranges:

Emotional Support Service for Victims (Lot 1) = GBP 225,000 – 300,000.

Independent Sexual Violence Adviser Service (Lot 2) = GBP 150,000 – 200,000.

As the other PCC's named in this notice have yet to give any firm commitment as to their likely participation in the contract that results from this procurement exercise, it is not possible to give any meaningful estimate of the potential overall value of the services required by those PCC's. However, as a very approximate indication, if all of the other PCC's in question chose to purchase via this procurement exercise, the total annual value of services under the contract (s) resulting from this exercise could be in the region of Lot 1 GBP 900,000; Lot 2 GBP 600,000.

II.1.6. CPV code(s)

85312320 Counselling services, 85312310 Guidance services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: yes

Tenders may be submitted for one or more lots

II.1.9. Information about variants

Variants will be accepted: yes

II.2. Scope of the procurement

II.2.1. Total quantity or scope

See section 11.1.5) above.

II.2.2. Information about options

Options: no

II.2.3. Information about renewals

II.3. Duration of the contract or time limit for completion

Information about lots

Lot No: 1

Lot title: Emotional Support Service for Victims

1) Short description

The Service will offer practical and emotional support to all victims irrespective of gender, race, religion or any other protected characteristic and whether they report to the Police or not.

Priority will be given to victims who fall under the VCOP priority groups.

The Service will offer support in a range of ways to suit the victim's individual needs including via both telephone support and face to face meetings. The supplier will develop an outcome focused support plan which will include help with the ongoing practical and emotional needs of the victim to enable them to both cope and recover.

2) CPV code(s)

85312320 Counselling services, 85312310 Guidance services

3) Quantity or scope

4) Indication about different time frame or duration

5) Additional information about lots

It is anticipated that a single supplier will be appointed for this Lot, this will not necessarily be the same supplier that is appointed for Lot 2.

Lot No: 2

Lot title: Independent Sexual Violence Advisor Service

1) Short description

The ISVA Service will cater for the needs of rape and sexual assault victims in the Avon and Somerset force area. The Service will offer practical and emotional support to all victims irrespective of gender, race, religion or any other protected characteristic and whether they report to the Police or not.

The ISVA Service will offer support in a range of ways to suit the victim's individual needs including via both telephone and face to face meetings and will also offer support in attending other services e.g. court.

2) CPV code(s)

85312320 Counselling services, 85312310 Guidance services

3) Quantity or scope

4) Indication about different time frame or duration

5) Additional information about lots

It is anticipated that a single supplier will be appointed for this Lot, this will not necessarily be the same supplier that is appointed for Lot 1.

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: Please refer to the PQQ document.

III.2.2. Economic and financial ability

List and brief description of conditions: Please refer to the PQQ document.

III.2.3. Technical and professional ability

List and brief description of conditions:
Please refer to the PQQ document.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

III.3.2. Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Restricted

IV.1.2. Information about the limits on the number of candidates to be invited

Envisaged minimum number 5: and Maximum number 10

Objective criteria for choosing the limited number of candidates: Please refer to the PQQ document.

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction**IV.3. Administrative information****IV.3.1. File reference number attributed by the contracting authority**

SPS0386

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

11.8.2014 - 12:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

22.9.2014

IV.3.6. Languages in which tenders or requests to participate may be submitted

English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender**IV.3.8. Conditions for opening of tenders****Section VI: Complementary information**

VI.1. Information about recurrence**VI.2. Information about European Union funds****VI.3. Additional information****VI.4. Procedures for review****VI.4.1. Review body****VI.4.2. Review procedure****VI.4.3. Service from which information about the review procedure may be obtained****VI.5. Date of dispatch of this notice**

10.7.2014