

239036-2026 - Competition

Norway – Food, beverages, tobacco and related products – Online-based grocery trading

OJ S 68/2026 08/04/2026

Contract or concession notice – standard regime

Supplies

1. Buyer

1.1. Buyer

Official name: Lørenskog kommune

Email: celnor@lorenskog.kommune.no

Legal type of the buyer: Regional authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Online-based grocery trading

Description: Lørenskog municipality invites tenderers to an open tender contest for a framework agreement for internet based grocery trading.

Procedure identifier: f6c0315e-c99c-42bf-b0e0-519ee80aebb4

Internal identifier: 26/20906

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 15000000 Food, beverages, tobacco and related products

Additional classification (cpv): 15100000 Animal products, meat and meat products, 15110000 Meat, 15130000 Meat products, 15220000 Frozen fish, fish fillets and other fish meat, 15250000 Seafood, 15300000 Fruit, vegetables and related products, 15310000 Potatoes and potato products, 15400000 Animal or vegetable oils and fats, 15410000 Crude animal or vegetable oils and fats, 15420000 Refined oils and fats, 15500000 Dairy products, 15510000 Milk and cream, 15530000 Butter, 15540000 Cheese products, 15550000 Assorted dairy products, 15600000 Grain mill products, starches and starch products, 15610000 Grain mill products, 15800000 Miscellaneous food products, 15810000 Bread products, fresh pastry goods and cakes, 15820000 Rusks and biscuits; preserved pastry goods and cakes, 15830000 Sugar and related products, 15840000 Cocoa; chocolate and sugar confectionery, 15850000 Pasta products, 15860000 Coffee, tea and related products, 15870000 Condiments and seasonings, 15880000 Special nutritional products, 15890000 Miscellaneous food products and dried goods, 15900000 Beverages, tobacco and related products, 15981000 Mineral water, 15982000 Soft drinks

2.1.2. Place of performance

Country subdivision (NUTS): Akershus (NO084)

Country: Norway

Additional information: Lørenskog municipality.

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD), Procurement Document

5. Lot

5.1. Lot: LOT-0000

Title: Online-based grocery trading

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5.1.2. Place of performance

Country subdivision (NUTS): Akershus (NO084)

Country: Norway

Additional information: Lørenskog municipality.

5.1.3. Estimated duration

Duration: 2 Years

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: Option for a further 1+1 year extension.

5.1.6. General information**Reserved participation:**

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document, European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Price

Name: Price

Description: Total price from the price form.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

Criterion:

Type: Quality

Name: Quality and service

Description: It is very important for Lørenskog municipality's users that a future supplier of internet based grocery trading has a website that is functional, user friendly and covers all the users' needs. The evaluation of the tenderer's internet shop will be based on a judgemental assessment. The following points will be evaluated: To what degree the page is universally designed, straightforward, simple and intuitive to search To what degree the site has good and clear pictures and product descriptions To what degree an orderer can easily obtain matches by using search fields, e.g. by using keywords, parts of words, singulars, plurals, getting suggestions for searches etc. To what degree the page has good filtering capabilities in the search feature To what degree the site has a good selection of allergy-friendly products To what degree the site has the possibility of fixed shopping lists To what degree the page has simple display for packaging size and nutritional content Lørenskog municipality currently has approx. 50 unique users of the framework agreement on internet-based grocery trading. It is important that tenderers have the capacity to cover all of these users' needs in a satisfactory manner, be it when needed by customer service, flexibility when delivering etc. Documentation Tenderers shall answer questions in the answer boxes that the contracting authority has given in a separate form "Nettbutikk til utfylling". The evaluation will take into account the answers that are in the answer boxes. Any supplements that have not been requested will not be emphasised in the evaluation of the tenders. It is very nice if the supplier uses pictures to show the actual functionality. Also describe the extent of the capacity you have on assignments and how the customer service shall ensure that Lørenskog municipality gets as good service as possible in the same form. In addition, the Contracting Authority will, on its own initiative, visit the Supplier's website at a given time in the evaluation period, in order to test the functionality itself and check the information available on the page. The aim of this is to check how the described functionality is experienced from a user perspective. We request that the tenderer, in question below, provide relevant information for any log in.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Name: Environment

Description: Under this criteria, the tenderer's share of deliveries of fossil free vehicles is assessed.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

5.1.11. Procurement documents

Deadline for requesting additional information: 29/04/2026 22:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://tendsign.com/doc.aspx?MeFormsNoticeld=88393>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://tendsign.com/doc.aspx?MeFormsNoticeld=88393&GoTo=Tender>

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Deadline for receipt of tenders: 07/05/2026 10:00:58 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 89 Days

Information about public opening:

Opening date: 07/05/2026 10:10:00 (UTC+00:00) Western European Time, GMT

Place: Lørenskog

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 30

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Romerike og Glåmdal tingrett

Information about review deadlines: 30 days.

Organisation providing more information on the review procedures: Lørenskog kommune

8. Organisations

8.1. ORG-0001

Official name: Lørenskog kommune

Registration number: 842566142

Department: Anskaffelse - oppdragsgivere

Postal address: Hasselveien 6

Town: Lørenskog

Postcode: 1471

Country subdivision (NUTS): Akershus (NO084)

Country: Norway

Contact point: Celine Nordvang

Email: celnor@lorenskog.kommune.no

Telephone: 67 93 40 00

Internet address: <https://www.lorenskog.kommune.no>

Roles of this organisation:

Buyer

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Romerike og Glåmdal tingrett

Registration number: 926 723 863

Postal address: Postboks 393

Town: Lillestrøm

Postcode: 2001

Country subdivision (NUTS): Akershus (NO084)

Country: Norway

Email: romerike.og.glamdal.tingrett@domstol.no

Telephone: 61 99 22 00

Internet address: <https://www.domstol.no/no/domstoler/tingrett/romerike-og-glamdal-tingrett/>

Roles of this organisation:

Review organisation

Notice information

Notice identifier/version: d5948c18-598d-4db8-b7ef-69714473d30a - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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Languages in which this notice is officially available: English

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