

**Spain-Palencia: Maintenance and repair of computer equipment**

OJ S 79/2023 21/04/2023

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Junta de Gobierno Local del Ayuntamiento de Palencia

National registration number: P3412000F

Postal address: Plaza Mayor 1

Town: Palencia

NUTS code: ES414 Palencia

Postal code: 34001

Country: Spain

Contact person: Junta de Gobierno Local del Ayuntamiento de Palencia

E-mail: [patrimonio@aytopalencia.es](mailto:patrimonio@aytopalencia.es)**Internet address(es):**Main address: <http://www.aytopalencia.es>Address of the buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=qsDkLguIN6arz3GQd5r6SQ%3D%3D>**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=fHIP7rmFf3Orz3GQd5r6SQ%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=fHIP7rmFf3Orz3GQd5r6SQ%3D%3D)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

Electronic communication requires the use of tools and devices that are not generally

available. Unrestricted and full direct access to these tools and devices is possible, free of

charge, at: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=qsDkLguIN6arz3GQd5r6SQ%3D%3D>

charge, at: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=qsDkLguIN6arz3GQd5r6SQ%3D%3D>

charge, at: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=qsDkLguIN6arz3GQd5r6SQ%3D%3D>

**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

General public services

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Servicio completo de soporte y mantenimiento de servidores, elementos de comunicaciones e infraestructura de los diferentes CPDS del Ayuntamiento de Palencia

Reference number: 367/2022

**II.1.2. Main CPV code**

50312000 Maintenance and repair of computer equipment

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Servicio completo de soporte y mantenimiento de servidores, elementos de comunicaciones e infraestructura de los diferentes CPDS del Ayuntamiento de Palencia

**II.1.5. Estimated total value**

Value excluding VAT: 240 000,00 EUR

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.2. Description****II.2.2. Additional CPV code(s)**

50312610 Maintenance of information technology equipment

**II.2.3. Place of performance**

NUTS code: ES414 Palencia

**II.2.4. Description of the procurement**

Servicio completo de soporte y mantenimiento de servidores, elementos de comunicaciones e infraestructura de los diferentes CPDS del Ayuntamiento de Palencia

**II.2.5. Award criteria**

Criteria below

Quality criterion - Name: Criterio 1: Grado de definición, metodología y detalle en la descripción del servicio de soporte y mantenimiento de la infraestructura hardware y software, y alcance del mismo / Weighting: 5

Quality criterion - Name: Criterio 2: Procedimiento de implantación y detalle en la descripción del servicio del sistema de monitorización y alcance del mismo / Weighting: 10

Quality criterion - Name: Criterio 3: Propuesta de horas destinadas para proyectos / Weighting : 10

Quality criterion - Name: Criterio 4: Alicación de incidencias y soporte para actualizaciones / Weighting: 5

Cost criterion - Name: Bajada del tiempo de repuesta para el nivel de Severidad 1 y 2. Por cada 10 minutos que se reduzca se otorgarán 5 ptos. Max 10 ptos / Weighting: 10

Cost criterion - Name: Certificación ENS. Nivel alto; SI = 6 ptos; NO = 0 ptos / Weighting: 6

Cost criterion - Name: Incremento de las horas de proyectos. Por cada 25 horas sobre las 100 propuestas, se otorgarán 6 puntos. Max. 12 puntos / Weighting: 12

Cost criterion - Name: Peinado y recableado de armarios. Revisión bianual SI = 1 pto; NO = 0 ptos / Weighting: 1

Cost criterion - Name: Servicio de asistencia 27x7x365. SI = 40 ptos; NO = 0 ptos / Weighting: 40

Cost criterion - Name: Importe de la Oferta / Weighting: 1

**II.2.6. Estimated value**

Value excluding VAT: 240 000,00 EUR

**II.2.7.**

## **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

1 año

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section III: Legal, economic, financial and technical information**

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### **III.1. Conditions for participation**

#### **III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

Capacidad de obrar

#### **III.1.2. Economic and financial standing**

List and brief description of selection criteria:

Cifra anual de negocio

#### **III.1.3. Technical and professional ability**

List and brief description of selection criteria:

- Trabajos realizados

### **III.2. Conditions related to the contract**

#### **III.2.2. Contract performance conditions**

Consideraciones de tipo medioambiental. Descripción: Según lo establecido en el punto 24 del Anexo I al PCAP

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 17/05/2023 Local time: 14:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

Spanish

#### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

#### **IV.2.7. Conditions for opening of tenders**

Date: 21/06/2023 Local time: 09:00

Place:

Videollamada

Datos de Dirección:

Calle:

CP:

Población:

País:

Information about authorised persons and opening procedure: Descripción:

### **Section VI: Complementary information**

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#### **VI.1. Information about recurrence**

This is a recurrent procurement: no

#### **VI.2. Information about electronic workflows**

Electronic invoicing will be accepted

#### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: Tribunal Administrativo de Recursos Contractuales de Castilla y León

Postal address: Plaza de la Catedral, 5

Town: Zamora

Postal code: 49001

Country: Spain

E-mail: [tribunalcontratoscyl@cccyl.es](mailto:tribunalcontratoscyl@cccyl.es)

Telephone: +34 980559800

Internet address: <https://www.cccyl.es/es/tribunal-administrativo-recursos-contractuales-castilla-leo>

##### **VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

Plazo de Presentación: 2023-05-09

##### **VI.4.4. Service from which information about the review procedure may be obtained**

Official name: Tribunal Administrativo de Recursos Contractuales de Castilla y León

Postal address: Plaza de la Catedral, 5

Town: Zamora

Postal code: 49001

Country: Spain

E-mail: [tribunalcontratoscyl@cccy.es](mailto:tribunalcontratoscyl@cccy.es)

Telephone: +34 980559800

Internet address: <https://www.cccyl.es/es/tribunal-administrativo-recursos-contractuales-castilla-leo>

**VI.5. Date of dispatch of this notice**

17/04/2023