

## 239388-2026 - Competition

Spain – Maintenance of information technology software – Mantenimiento de las aplicaciones informáticas de la Diputación Foral de Álava, Instituto Foral de Bienestar Social e Instituto Foral de la Juventud

OJ S 68/2026 08/04/2026

Contract or concession notice – standard regime - Change notice  
Services

### 1. Buyer

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#### 1.1. Buyer

Official name: Diputación Foral de Álava - Departamento de Empleo, Comercio, Turismo y Administración Foral

Email: [kontrataZO@araba.eus](mailto:kontrataZO@araba.eus)

Legal type of the buyer: Regional authority

Activity of the contracting authority: General public services

### 2. Procedure

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#### 2.1. Procedure

Title: Mantenimiento de las aplicaciones informáticas de la Diputación Foral de Álava, Instituto Foral de Bienestar Social e Instituto Foral de la Juventud

Description: Mantenimiento de las aplicaciones informáticas de la Diputación Foral de Álava, Instituto Foral de Bienestar Social e Instituto Foral de la Juventud

Procedure identifier: 3b8c7bf1-69d6-4fe4-bac0-f63f6d7a3b54

Internal identifier: SG 25/26

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: Abierto

##### 2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72267100 Maintenance of information technology software

##### 2.1.2. Place of performance

Country subdivision (NUTS): Araba/Álava (ES211)

Country: Spain

##### 2.1.3. Value

Estimated value excluding VAT: 6 724 607,20 EUR

##### 2.1.4. General information

**Legal basis:**

Directive 2014/24/EU

##### 2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Agreements with other economic operators aimed at distorting competition: .

Analogous situation like bankruptcy, insolvency or arrangement with creditors under national law: .

Insolvency: .  
Terrorist offences or offences linked to terrorist activities: .  
Lack of reliability to exclude risks to the security of the country: .  
Bankruptcy: .  
Business activities are suspended: .

## 5. Lot

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### 5.1. Lot: LOT-0001

Title: Mantenimiento de las aplicaciones informáticas de la Diputación Foral de Álava, Instituto Foral de Bienestar Social e Instituto Foral de la Juventud

Description: Mantenimiento de las aplicaciones informáticas de la Diputación Foral de Álava, Instituto Foral de Bienestar Social e Instituto Foral de la Juventud

Internal identifier: 1300906

#### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72267100 Maintenance of information technology software

#### 5.1.2. Place of performance

Country subdivision (NUTS): Araba/Álava (ES211)

Country: Spain

#### 5.1.3. Estimated duration

Start date: 01/07/2026

Duration end date: 31/12/2027

#### 5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: Prórrogas anuales

#### 5.1.6. General information

This is a recurrent procurement

##### Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

#### 5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Volumen de negocios anual general

Criterion: Certificates by quality control institutes

Description of selection criterion: Certificados de institutos de control de calidad

Criterion: References on specified services

Description of selection criterion: Referencias sobre servicios específicos

#### 5.1.10. Award criteria

##### Criterion:

Type: Cost

Description: Mejor relación entre el salario del personal y el pago por el servicio

Category of award weight criterion: Weight (points, exact)

Award criterion number: 25

**Criterion:**

Type: Cost

Description: Mejoras en los niveles mínimos exigidos en los ANS

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

**Criterion:**

Type: Cost

Description: Certificación EFR 1000-1 Edición 5

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

**Criterion:**

Type: Cost

Description: Oferta económica Mantenimiento Normativo Evolutivo

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

**Criterion:**

Type: Cost

Description: Oferta económica Soporte en el periodo de enmiendas al presupuesto

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

**Criterion:**

Type: Cost

Description: Oferta económica Mantenimiento Correctivo

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

**Criterion:**

Type: Quality

Description: Metodología de trabajo

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

**Criterion:**

Type: Quality

Description: Mecanismos de control y aseguramiento del servicio

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

**5.1.11. Procurement documents**

Address of the procurement documents: <https://www.contratacion.euskadi.eus>

**5.1.12. Terms of procurement**

**Terms of submission:**

Electronic submission: Required

Address for submission: <https://www.contratacion.euskadi.eus/KPELicitacion>

Languages in which tenders or requests to participate may be submitted: Spanish, Basque

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 30/04/2026 23:59:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 2 Months

**Information about public opening:**

Opening date: 15/05/2026 09:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Additional information: Apertura Sobre A

**Terms of contract:**

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

**5.1.15. Techniques**

**Framework agreement:**

No framework agreement

**Information about the dynamic purchasing system:**

No dynamic purchase system

**5.1.16. Further information, mediation and review**

Review organisation: Órgano Administrativo Foral de Recursos Contractuales de Álava

Information about review deadlines: "Recurso especial en materia de contratación: 15 días hábiles ante el Órgano Administrativo Foral de Recursos Contractuales Recurso contencioso-administrativo ante el juzgado de lo Contencioso-Administrativo de Vitoria-Gasteiz: 2 meses"

Organisation providing additional information about the procurement procedure: Diputación Foral de Álava - Departamento de Empleo, Comercio, Turismo y Administración Foral

## 8. Organisations

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**8.1. ORG-0001**

Official name: Órgano Administrativo Foral de Recursos Contractuales de Álava

Registration number: 116921.0

Postal address: Plaza de la Provincia, s/n. 01001 Vitoria-Gasteiz (Álava/Araba)

Town: Vitoria-Gasteiz

Postcode: 01001

Country subdivision (NUTS): Araba/Álava (ES211)

Country: Spain

Email: [oafrc-kefoa@araba.eus](mailto:oafrc-kefoa@araba.eus)

Telephone: +34 945181818

**Roles of this organisation:**

Review organisation

**8.1. ORG-0003**

Official name: Diputación Foral de Álava - Departamento de Empleo, Comercio, Turismo y Administración Foral

Registration number: P0100000I

Postal address: Plaza de la Provincia s/n 01001 Vitoria-Gasteiz

Town: Vitoria-Gasteiz

Postcode: 01001

Country subdivision (NUTS): Araba/Álava (ES211)

Country: Spain  
Contact point: Area de Infraestructuras de CCASA  
Email: [kontrataZO@araba.eus](mailto:kontrataZO@araba.eus)  
Telephone: +34 945181818-54549  
Internet address: <http://www.araba.eus>  
Buyer profile: <https://www.contratacion.euskadi.eus/>

**Roles of this organisation:**

Buyer  
Organisation providing additional information about the procurement procedure

## 10. Change

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Version of the previous notice to be changed  
:  
11010922-2573-4c39-b054-3b0e28b62ecf-01  
Main reason for change  
:  
Information updated

### 10.1. Change

Section identifier: LOT-0001

## Notice information

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Notice identifier/version: 11010922-2573-4c39-b054-3b0e28b62ecf - 02  
Form type: Competition  
Notice type: Contract or concession notice – standard regime  
Notice subtype: 16  
Notice dispatch date: 07/04/2026 10:00:04 (UTC+02:00) Eastern European Time, Central European Summer Time  
Languages in which this notice is officially available: Spanish  
Notice publication number: 239388-2026  
OJ S issue number: 68/2026  
Publication date: 08/04/2026