

239784-2026 - Result

Spain – Maintenance and repair of information technology equipment – Servicio de mantenimiento de Firewalls del fabricante Fortinet de la Gerencia de Informática de la Seguridad Social.

OJ S 68/2026 08/04/2026

Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Gerencia de Informática de la Seguridad Social

Email: contratacion.giss-sscc.informatica@seg-social.es

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Servicio de mantenimiento de Firewalls del fabricante Fortinet de la Gerencia de Informática de la Seguridad Social.

Description: Constituye el objeto del contrato la prestación del servicio de mantenimiento que dé cobertura al equipamiento hardware formado por ocho cortafuegos del fabricante FORTINET, así como el mantenimiento del software de base de los equipos, necesarios para garantizar la seguridad de las conexiones a Internet de los Servicios Comunes y Entidades Gestoras de la Seguridad Social y que se encuentran instalados en los Servicios Centrales de la Gerencia Informática de la Seguridad Social.

Procedure identifier: 69909174-c849-4448-9cbe-8619a9e2af5c

Previous notice: 14ae3d65-6cb7-4ecd-b0b5-34f93e441ed6-01

Internal identifier: 2025/7032

Type of procedure: Open

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50312600 Maintenance and repair of information technology equipment

2.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: Servicio de mantenimiento de Firewalls del fabricante Fortinet de la Gerencia de Informática de la Seguridad Social.

Description: Constituye el objeto del contrato la prestación del servicio de mantenimiento que dé cobertura al equipamiento hardware formado por ocho cortafuegos del fabricante FORTINET, así como el mantenimiento del software de base de los equipos, necesarios para garantizar la seguridad de las conexiones a Internet de los Servicios Comunes y Entidades Gestoras de la Seguridad Social y que se encuentran instalados en los Servicios Centrales de la Gerencia Informática de la Seguridad Social.

Internal identifier: 2025/7032

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50312600 Maintenance and repair of information technology equipment

5.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.10. Award criteria

Criterion:

Type: Price

Description: Ahorro sobre techo presupuestario (según importes unitarios de mantenimiento ofertados).

Category of award weight criterion: Weight (points, exact)

Award criterion number: 85

Criterion:

Type: Quality

Description: Criterio de Calidad del Servicio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Gerencia de Informática de la Seguridad Social - Tribunal Administrativo Central de Recursos Contractuales

Information about review deadlines: 15 días

6. Results

Value of all contracts awarded in this notice: 1 146 552,48 EUR

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: TELEFÓNICA SOLUCIONES DE INFORMÁTICA Y COMUNICACIONES DE ESPAÑA, S.A.U.

Tender:

Tender identifier: REF TEN-0001/LOT-0000

Identifier of lot or group of lots: LOT-0000

Value of the tender: 1 146 552,48 EUR

The tender was ranked: no

Subcontracting: No

Contract information:

Identifier of the contract: 1

Date on which the winner was chosen: 02/03/2026

Date of the conclusion of the contract: 06/04/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Range of tenders:

Value of the lowest admissible tender: 1 146 552,48 EUR

Value of the highest admissible tender: 1 146 552,48 EUR

8. Organisations

8.1. ORG-0001

Official name: Gerencia de Informática de la Seguridad Social

Registration number: 10000400057829

Registration number: Q2802407C

Town: Madrid

Postcode: 28041

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Contact point: Gerencia de Informática de la Seguridad Social

Email: contratacion.giss-sscc.informatica@seg-social.es

Telephone: 913903016

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=vKL2qkqSumYQK2TEfXGy%2BA%3D%3D>

Other contact points:

Official name: Tribunal Administrativo Central de Recursos Contractuales

Town: Madrid

Postcode: 28020

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Email: tribunal_recursos.contratos@hacienda.gob.es

Roles of this organisation:

Buyer
Review organisation

8.1. **ORG-0002**

Official name: TELEFÓNICA SOLUCIONES DE INFORMÁTICA Y COMUNICACIONES DE ESPAÑA, S.A.U.

Size of the economic operator: Large

Registration number: ****5314*

Town: MADRID

Postcode: 28050

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Email: elena.trevijanomarmol@telefonica.com

Telephone: +34 608379138

Roles of this organisation:

Tenderer

Beneficial owner:

Nationality of the owner: Spain

Winner of these lots: LOT-0000

Notice information

Notice identifier/version: 5aa89f7e-786c-4fad-b0ec-3fe7f2076da6 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

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