

240037-2026 - Competition

Spain – Social work and related services – Servicio de teleasistencia, de ayuda a domicilio y de prevención de las situaciones de dependencia en la Dirección Territorial del IMSERSO en Melilla

OJ S 68/2026 08/04/2026

Contract notice – light regime

Services

1. Buyer

1.1. Buyer

Official name: Dirección General del Instituto de Mayores y Servicios Sociales

Email: area.contratacion.inversiones@imserso.es

Legal type of the buyer: Central government authority

Activity of the contracting authority: Social protection

2. Procedure

2.1. Procedure

Title: Servicio de teleasistencia, de ayuda a domicilio y de prevención de las situaciones de dependencia en la Dirección Territorial del IMSERSO en Melilla

Description: Servicio de teleasistencia, de ayuda a domicilio y de prevención de las situaciones de dependencia en la Dirección Territorial del IMSERSO en Melilla

Procedure identifier: 07373944-5565-418c-a1f5-c91f3de9cc2a

Previous notice: 1a568e2b-eafd-43df-81cc-40e836b01b07-01

Internal identifier: 002/2026

Type of procedure: Open

Main features of the procedure: Procedimiento abierto sujeto a regulación armonizada

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85300000 Social work and related services

2.1.2. Place of performance

Country subdivision (NUTS): Melilla (ES640)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 47 579 400,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0000

Title: Servicio de teleasistencia, de ayuda a domicilio y de prevención de las situaciones de dependencia en la Dirección Territorial del IMSERSO en Melilla
Description: Servicio de teleasistencia, de ayuda a domicilio y de prevención de las situaciones de dependencia en la Dirección Territorial del IMSERSO en Melilla
Internal identifier: 002/2026

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85300000 Social work and related services

5.1.2. Place of performance

Country subdivision (NUTS): Melilla (ES640)

Country: Spain

5.1.3. Estimated duration

Duration: 24 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

5.1.7. Strategic procurement

Aim of strategic procurement: Fulfilment of social objectives

Description: Cumplimiento de objetivos sociales

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

Criterion: References on specified services

Description of selection criterion: Trabajos realizados

Criterion: Technicians or technical bodies to carry out the work

Description of selection criterion: Técnicos o unidades técnicas

Criterion: Certificates by quality control institutes

Description of selection criterion: Certificados de control de calidad expedidos por los institutos o servicios oficiales

Criterion: Subcontracting proportion

Description of selection criterion: Indicación de la parte del contrato que se pretende subcontratar

5.1.10. Award criteria

Criterion:

Type: Price

Description: 1. Precio unitario horas más bajo servicio de ayuda domicilio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 42

Criterion:

Type: Price

Description: 2. Precio unitario horas más bajo en promoción autonomía personal.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 2

Criterion:

Type: Price

Description: 3. Precio unitario más bajo terminal teleasistencia.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 4,5

Criterion:

Type: Price

Description: 4. Precio unitario más bajo terminal dispositivo periférico.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 0,5

Criterion:

Type: Quality

Description: 5. Bolsa de horas para limpiezas extraordinarias.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 25

Criterion:

Type: Quality

Description: 6. Bolsa de horas para actividades de promoción de la autonomía personal.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Criterion:

Type: Quality

Description: 7. Ayudas técnicas.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 6

5.1.11. Procurement documents

Address of the procurement documents: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=wNI1e9mJI%2FJVq4S9zvaQpQ%3D%3D

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=wNI1e9mJI%2FJVq4S9zvaQpQ%3D%3D

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Allowed

Deadline for receipt of tenders: 22/04/2026 23:59:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Information about public opening:

Opening date: 23/04/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Imserso

Opening date: 28/04/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Imserso

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: ANEXO 1B.

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques**Framework agreement:**

No framework agreement

5.1.16. Further information, mediation and review

Review organisation: Dirección General del Instituto de Mayores y Servicios Sociales - Tribunal Administrativo Central de Recursos Contractuales

Information about review deadlines: Recurso especial en materia de contratación de 15 días hábiles.

8. Organisations

8.1. ORG-0001

Official name: Dirección General del Instituto de Mayores y Servicios Sociales

Registration number: 10000440052321

Registration number: Q2827004I

Town: Madrid

Postcode: 28029

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Contact point: Dirección General del Instituto de Mayores y Servicios Sociales

Email: area.contratacion.inversiones@imserso.es

Telephone: 917033749

Internet address: <http://www.imserso.es>

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=%2FlenFWdN6mgQK2TEfXGy%2BA%3D%3D>

Other contact points:

Official name: Tribunal Administrativo Central de Recursos Contractuales

Town: Madrid

Postcode: 28020

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Internet address: <https://sedeminhap.gob.es/es-ES/Sedes/TACRC/paginas/default.aspx>

Roles of this organisation:

Buyer

Review organisation

Notice information

Notice identifier/version: 6fe8ea93-9bcb-47d9-9999-0f1c983cbf99 - 01

Form type: Competition

Notice type: Contract notice – light regime

Notice subtype: 20

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