

UK-Dudley: health services  
OJ S 144/2012 28/07/2012  
Contract award notice  
Services

Directive 2004/18/EC

## Section I: Contracting authority

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### I.1. Name and addresses

Official name: Healthcare Commissioning Services  
Postal address: St John's House  
Town: Dudley  
Postal code: DY2 8PP  
Country: United Kingdom  
For the attention of: Beverley Thomas  
E-mail: [bev.thomas@hcs.nhs.uk](mailto:bev.thomas@hcs.nhs.uk)  
Telephone: +44 97917687845

### I.2. Type of the contracting authority

Body governed by public law

### I.3. Main activity

Health

### I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: yes

## Section II: Object of the contract

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### II.1. Description

#### II.1.1. Title

NHS Stoke on Trent structured diabetes education for people with type 2 diabetes.

#### II.1.2. Type of contract and place of performance or delivery

Services  
Service category No 25: Health and social services  
Main site or place of performance: NHS Stoke on Trent.  
NUTS code UKG23 Stoke-on-Trent

#### II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

#### II.1.4. Short description of the contract or purchase(s)

A structured patient education programme for patients with type 2 diabetes been identified by commissioners as an area where there is a need for a change of service, to ensure compliance with the national service framework for diabetes. NHS Stoke on Trent intends to provide a structured patient education programme for people over the age of 18 with type 2 diabetes. It is envisaged that the provider will educate a minimum of 800 patients per year in order to empower and inform them about their condition, improve self-management, reduce crisis management & deterioration in health & reduce visits to GPs, practice nurses & missed appointments. Our main requirements are for a high quality service for patients that is

equitable, efficient, responsive and affordable that contributes to the health and well being of patients. Appropriate consultation will be required to discover whether a patient has developed any other symptoms associated with disease progression and side effects of treatment. The provider will need to collect detailed information that can be used for audit purposes and that we can use for monitoring the service. The provider will be required to submit all information reasonably requested by NHS Stoke on Trent to enable this monitoring to take place. A detailed Service Specification has been written which explains exactly what is required from this Service.

**II.1.5. CPV code(s)**

85100000 Health services

**II.1.6. Information about the Government Procurement Agreement (GPA)**

**II.2. Total value of the contract/lot**

**II.2.1. Total value of the contract/lot**

**Section IV: Procedure**

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**IV.1. Type of procedure**

**IV.1.1. Type of procedure**

Open

**IV.2. Award criteria**

**IV.2.1. Award criteria**

The most economically advantageous tender in terms of

1. Service overview. Weighting 20
2. Clinical requirements. Weighting 15
3. Financial assessment. Weighting 10
4. Workforce. Weighting 10
5. IM & T. Weighting 5
6. Legal, regulatory & quality. Weighting 10
7. Capability to engage target population. Weighting 20
8. Estates. Weighting 10

**IV.2.2. Information about electronic auction**

An electronic auction has been used: no

**IV.3. Administrative information**

**IV.3.1. File reference number attributed by the contracting authority**

**IV.3.2. Previous publication concerning this procedure**

**Contract notice**

Notice number in the OJ S: [2011/S 194-316591](#) of 5.10.2011

**Section V: Award of contract**

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Lot title: NHS Stoke on Trent - structured diabetes education services for people with type 2 diabetes.

**V.1. Date of conclusion of the contract**

5.3.2012

**V.2. Information about tenders**

Number of tenders received: 5

**V.3. Name and address of the contractor**

Official name: Staffordshire and Stoke on Trent Partnership NHS Trust

Postal address: 2nd Floor Morston House, The Midway

Town: Newcastle under Lyme

Postal code: ST5 1QG

Country: United Kingdom

**V.4. Information on value of the contract/lot**

Total value of the procurement:

Value: 1 678 200 GBP

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

**Section VI: Complementary information**

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**VI.1. Information about European Union funds**

**VI.2. Additional information**

**VI.3. Procedures for review**

**VI.3.1. Review body**

**VI.3.2. Review procedure**

**VI.3.3. Service from which information about the review procedure may be obtained**

**VI.4. Date of dispatch of this notice**

25.7.2012