

240587-2026 - Competition

Norway – IT services: consulting, software development, Internet and support – NRK 2026/336

Service contract Smart Hands in NRK's computer centres.

OJ S 69/2026 09/04/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Norsk rikskringkasting AS

Email: eva.solberg@nrk.no

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: NRK 2026/336 Service contract Smart Hands in NRK's computer centres.

Description: The competition has previously been published and cancelled (case 2026/120).

This is an updated version of the competition and we would like to make particular attention to the fact that the competition is being held without negotiations - the tenderer must therefore submit their best tender by the tender deadline. The objective of the procurement is to ensure competent 'Smart Hands' services, primarily connected to NRK's 2 data centres. The procurement will be made in accordance with the Public Procurement Act of 17 June 2016 (LOA) and the public procurement regulations dated 12 August 2016 no. 974 (FOA) parts I and III, as well as the provisions in the tender documentation. The contract will be awarded in accordance with the open tender contest procedure. The service is ongoing during the agreement period. The contract will be valid for 2 (two) years from when the contract is signed. The contracting authority has an option for an extension for a further 2 (two) years and the contract can then be extended for 1 (one) year at a time. See the competition description for further information.

Procedure identifier: a2b21084-541a-475e-a196-1cee2663e451

Internal identifier: 2026/336

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: The competition has previously been published and cancelled (case 2026/120). This is an updated version of the competition and we would like to make particular attention to the fact that the competition is being held without negotiations - the tenderer must therefore submit their best tender by the tender deadline. The aim of the procurement is to ensure competent "Smart Hands" services, primarily connected to NRK's 2 data centres. NRK's computer centres are built and established on modern systems and standards that follow best practice. They are operated by professional suppliers who, together with NRK, set high requirements for tidiness and routines for installation and use. NRK believes that "Smart Hands" services connected to physical installation and maintenance of equipment and systems in their data centres. This includes network equipment, including cabling, servers, storage and media specific equipment that shall be assembled and established. NRK assumes that there will be an SLA connected to any contract and that there

will be variations in volume and needs throughout the contract period. As an option NRK reserves the right to use the contract at potentially other NRK locations, if it is deemed suitable for the NRK. See the tender documentation for complete information, 13 annexes.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 51000000 Installation services (except software), 72510000 Computer-related management services, 72600000 Computer support and consultancy services, 72610000 Computer support services, 72700000 Computer network services

2.1.2. Place of performance

Country: Norway

Anywhere in the given country

2.1.4. General information

Legal basis:

Directive 2014/24/EU

Anskaffelsesforskriften - The aim of the procurement is to ensure competent "Smart Hands" services, primarily connected to NRK's 2 data centres.

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice, Procurement Document, European Single Procurement Document (ESPD)

Corruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Fraud: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Money laundering or terrorist financing: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Participation in a criminal organisation: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Terrorist offences or offences linked to terrorist activities: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Child labour and including other forms of trafficking in human beings: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Breaching of obligations in the fields of environmental law: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Breaching of obligations in the fields of labour law: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Breaching of obligations in the fields of social law: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Agreements with other economic operators aimed at distorting competition: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Grave professional misconduct: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Misrepresentation, withheld information, unable to provide required documents or obtained confidential information of this procedure: Have the tenderer:a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met,b) failed to provide such information,c) subject to immediately submitting the supporting documents requested by the Contracting Authority, ord) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflict of interest due to its participation in the procurement procedure: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Direct or indirect involvement in the preparation of this procurement procedure: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Early termination, damages, or other comparable sanctions: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Breaching of obligations set under purely national exclusion grounds: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?

Breaching obligation relating to payment of social security contributions: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Breaching obligation relating to payment of taxes: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Business activities are suspended: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Bankruptcy: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Arrangement with creditors: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Insolvency: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Assets being administered by liquidator: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Analogous situation like bankruptcy, insolvency or arrangement with creditors under national law: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not

necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Lot

5.1. Lot: LOT-0000

Title: NRK 2026/336 Service contract Smart Hands in NRK's computer centres.

Description: The competition has previously been published and cancelled (case 2026/120). This is an updated version of the competition and we would like to make particular attention to the fact that the competition is being held without negotiations - the tenderer must therefore submit their best tender by the tender deadline. The objective of the procurement is to ensure competent 'Smart Hands' services, primarily connected to NRK's 2 data centres. The procurement will be made in accordance with the Public Procurement Act of 17 June 2016 (LOA) and the public procurement regulations dated 12 August 2016 no. 974 (FOA) parts I and III, as well as the provisions in the tender documentation. The contract will be awarded in accordance with the open tender contest procedure. The service is ongoing during the agreement period. The contract will be valid for 2 (two) years from when the contract is signed. The contracting authority has an option for an extension for a further 2 (two) years and the contract can then be extended for 1 (one) year at a time. See the competition description for further information.

Internal identifier: 2026/336

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 51000000 Installation services (except software), 72510000 Computer-related management services, 72600000 Computer support and consultancy services, 72610000 Computer support services, 72700000 Computer network services

5.1.2. Place of performance

Country: Norway

Anywhere in the given country

5.1.3. Estimated duration

Duration: 72 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Norwegian

Deadline for requesting additional information: 08/05/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://permalink.mercell.com/281108140.aspx>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://permalink.mercell.com/281108140.aspx>

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 18/05/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 3 Months

Information about public opening:

Opening date: 18/05/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Oslo Tingrett

Information about review deadlines: Waiting period: 10 days at the earliest calculated after notification of chosen tenderer has been sent. Request for a temporary injunction: against the contracting authority's decision to reject a request for participation in the competition due to a lack of fulfilment of formal or qualification requirements, cf. point 6 "Qualification Requirements" shall be submitted at the latest 15 days from the day after the tenderer received the notification on rejection.

8. Organisations

8.1. ORG-0001

Official name: Norsk rikskringkasting AS

Registration number: 976390512

Postal address: Bjørnstjerne Bjørnsons plass 1

Town: OSLO

Postcode: 0340

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Contact point: Konserninnkjøp - NRK AS

Email: eva.solberg@nrk.no

Telephone: +47 23047000

Fax: +47 23048958

Internet address: <http://www.nrk.no/>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: Oslo Tingrett

Registration number: 926 725 939

Town: Oslo

Postcode: 0125

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Roles of this organisation:

Review organisation

Notice information

Notice identifier/version: 53e50944-48d0-434f-8447-aa29fe2f748b - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 08/04/2026 09:45:42 (UTC+00:00) Western European Time, GMT

Notice dispatch date (eSender): 08/04/2026 10:31:07 (UTC+00:00) Western European Time, GMT

Languages in which this notice is officially available: English

Notice publication number: 240587-2026

OJ S issue number: 69/2026

Publication date: 09/04/2026