

## 240639-2026 - Competition

**Belgium – Retail trade services – Concession for the management of retail services in the buildings of the European Parliament in Brussels and Strasbourg and the management of an online shop.**

**OJ S 69/2026 09/04/2026**

**Contract or concession notice – standard regime  
Services**

### 1. Buyer

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#### 1.1. Buyer

Official name: European Parliament, COMM - Directorate-General for Communication

Email: [dgcomm-dirc-cpn-0003@europarl.europa.eu](mailto:dgcomm-dirc-cpn-0003@europarl.europa.eu)

Legal type of the buyer: EU institution, body or agency

Activity of the contracting authority: General public services

### 2. Procedure

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#### 2.1. Procedure

Title: Concession for the management of retail services in the buildings of the European Parliament in Brussels and Strasbourg and the management of an online shop.

Description: This concession contract covers the execution of the provision and management of retail services in three visitors' shops located within the premises of the European Parliament ('EP') and one online shop. Two shops are located in Brussels: one in the House of European History Museum ('HEH') and one in Parlamentarium ('PLM'). The third shop is located in Strasbourg. The online shop will be accessible from all Member States and operated into several EU languages. The shops will mainly retail merchandising, gifts, souvenirs and branded items linked to the activities of the EP and the shop of the HEH may also offer items inspired by exhibitions, artworks or artists featured, enhancing the visitors' experience. The contract also covers the entire process of designing and producing or purchasing items to be sold.

Procedure identifier: 36e2317f-8ac4-44a8-b4ce-78929658f007

Internal identifier: EP-COMM/2026/CPN-CC/0003

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

##### 2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 55900000 Retail trade services

##### 2.1.2. Place of performance

Anywhere in the European Economic Area

Additional information: Please consult the procurement documents.

##### 2.1.3. Value

Estimated value excluding VAT: 6 100 000,00 EUR

##### 2.1.4. General information

Additional information: Optional site visits can be arranged in July. In case of unavailability or disruptions in the functioning of the electronic means of communication provided in Section 5.1.11 in the last 5 calendar days before the time limit for receipt indicated in Section 5.1.12, the contracting authority reserves the right to extend this time limit and publish the extension at the Internet address provided in Section 5.1.11, without a preceding publication of a corrigendum to this notice. Economic operators interested in this procurement are invited to subscribe to the call for tenders at the address in Section 5.1.11 in order to get notified when new information or documents are published.

**Legal basis:**

Regulation (EU, Euratom) 2024/2509

**2.1.5. Terms of procurement**

**Terms of submission:**

Maximum number of lots for which one tenderer can submit tenders: 2

**Terms of contract:**

Maximum number of lots for which contracts can be awarded to one tenderer: 2

**2.1.6. Grounds for exclusion**

Sources of grounds for exclusion: Procurement Document

## 5. Lot

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**5.1. Lot: LOT-0001**

Title: Concession for the management of retail services in the buildings of the House of European History and the Parliamentarium located in Brussels and the management of an online shop.

Description: This concession contract covers the execution of the provision and management of retail services in two visitors' shops located within the premises of the European Parliament ('EP') and one online shop. The shops are located in Brussels: one in the House of European History Museum ('HEH') and one in Parliamentarium ('PLM'). The online shop will be accessible from all Member States and operated into several EU languages. The shops will mainly retail merchandising, gifts, souvenirs and branded items linked to the activities of the EP and the shop of the HEH may also offer items inspired by exhibitions, artworks or artists featured, enhancing the visitors' experience. The contract also covers the entire process of designing and producing or purchasing items to be sold.

Internal identifier: EP-COMM/2026/CPN-CC/0003-LOT-1

**5.1.1. Purpose**

Main nature of the contract: Services

Main classification (cpv): 55900000 Retail trade services

Additional classification (cpv): 92521100 Museum-exhibition services

**5.1.2. Place of performance**

Anywhere in the European Economic Area

Additional information: Please consult the procurement documents.

**5.1.3. Estimated duration**

Duration: 84 Months

**5.1.5. Value**

Estimated value excluding VAT: 5 400 000,00 EUR

#### 5.1.6. General information

##### **Reserved participation:**

Participation is not reserved.

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

##### **Information about previous notices:**

Identifier of the previous notice: 24733-2026

#### 5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

##### **Information about the second stage of a two-stage procedure:**

Minimum number of candidates to be invited for the second stage of the procedure: 1

Maximum number of candidates to be invited for the second stage of the procedure: 99

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

#### 5.1.10. Award criteria

##### **Criterion:**

Type: Quality

Description: Please consult the procurement documents.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 80

##### **Criterion:**

Type: Price

Description: Please consult the procurement documents.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 20

#### 5.1.11. Procurement documents

Address of the procurement documents: <https://ec.europa.eu/info/funding-tenders/opportunities/portal/screen/opportunities/tender-details/36e2317f-8ac4-44a8-b4ce-78929658f007-CN?#anchorDocuments>

##### **Ad hoc communication channel:**

Name: Funding and Tenders Portal

URL: <https://ec.europa.eu/info/funding-tenders/opportunities/portal/screen/opportunities/tender-details/36e2317f-8ac4-44a8-b4ce-78929658f007-CN?#anchorDocuments>

#### 5.1.12. Terms of procurement

##### **Terms of submission:**

Electronic submission: Required

Address for submission: <https://webgate.ec.europa.eu/digit/opsys/esubmission?cftUuid=36e2317f-8ac4-44a8-b4ce-78929658f007>

Languages in which tenders or requests to participate may be submitted: Bulgarian, Czech, Danish, German, Greek, English, Spanish, Estonian, Finnish, French, Irish, Croatian, Hungarian, Italian, Lithuanian, Latvian, Maltese, Dutch, Polish, Portuguese, Romanian, Slovak, Slovenian, Swedish

Electronic catalogue: Not allowed

Deadline for receipt of requests to participate: 18/05/2026 16:00:59 (UTC+02:00) Eastern European Time, Central European Summer Time

**Terms of contract:**

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

**5.1.15. Techniques****Framework agreement:**

No framework agreement

**Information about the dynamic purchasing system:**

No dynamic purchase system

**5.1.16. Further information, mediation and review**

Review organisation: Court of Justice of the European Union

Organisation providing more information on the review procedures: European Parliament, COMM - Directorate-General for Communication

**5.1. Lot: LOT-0002**

Title: Concession for the management of retail services in the European Parliament's building of Strasbourg.

Description: This concession contract covers the execution of the provision and management of retail services in the visitors' shop located within the premises of the European Parliament ('EP') in Strasbourg. The shop will mainly retail merchandising, gifts, souvenirs and branded items linked to the activities of the EP. The contract also covers the entire process of designing and producing or purchasing items to be sold.

Internal identifier: EP-COMM/2026/CPN-CC/0003-LOT-2

**5.1.1. Purpose**

Main nature of the contract: Services

Main classification (cpv): 55900000 Retail trade services

Additional classification (cpv): 92521100 Museum-exhibition services

**5.1.2. Place of performance**

Country: France

Anywhere in the given country

Additional information: Please consult the procurement documents.

**5.1.3. Estimated duration**

Duration: 84 Months

**5.1.5. Value**

Estimated value excluding VAT: 700 000,00 EUR

**5.1.6. General information****Reserved participation:**

Participation is not reserved.

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

**Information about previous notices:**

Identifier of the previous notice: 24733-2026

**5.1.9. Selection criteria**

Sources of selection criteria: Procurement Document

**Information about the second stage of a two-stage procedure:**

Minimum number of candidates to be invited for the second stage of the procedure: 1

Maximum number of candidates to be invited for the second stage of the procedure: 99

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

**5.1.10. Award criteria**

**Criterion:**

Type: Quality

Description: Please consult the procurement documents.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 80

**Criterion:**

Type: Price

Description: Please consult the procurement documents.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 20

**5.1.11. Procurement documents**

Address of the procurement documents: <https://ec.europa.eu/info/funding-tenders/opportunities/portal/screen/opportunities/tender-details/36e2317f-8ac4-44a8-b4ce-78929658f007-CN?#anchorDocuments>

**Ad hoc communication channel:**

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**5.1.12. Terms of procurement**

**Terms of submission:**

Electronic submission: Required

Address for submission: <https://webgate.ec.europa.eu/digit/opsys/esubmission?cftUuid=36e2317f-8ac4-44a8-b4ce-78929658f007>

Languages in which tenders or requests to participate may be submitted: Bulgarian, Czech, Danish, German, Greek, English, Spanish, Estonian, Finnish, French, Irish, Croatian, Hungarian, Italian, Lithuanian, Latvian, Maltese, Dutch, Polish, Portuguese, Romanian, Slovak, Slovenian, Swedish

Electronic catalogue: Not allowed

Deadline for receipt of requests to participate: 18/05/2026 16:00:59 (UTC+02:00) Eastern European Time, Central European Summer Time

**Terms of contract:**

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

**5.1.15. Techniques**

**Framework agreement:**

No framework agreement

**Information about the dynamic purchasing system:**

No dynamic purchase system

**5.1.16. Further information, mediation and review**

Review organisation: Court of Justice of the European Union

Organisation providing more information on the review procedures: European Parliament, COMM - Directorate-General for Communication

## 8. Organisations

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**8.1. ORG-0001**

Official name: European Parliament, COMM - Directorate-General for Communication

Registration number: EP

Department: Directorate for Visitors

Postal address: 60 rue Wiertz / Wiertzstraat 60

Town: Brussels

Postcode: B-1047

Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Country: Belgium

Email: [dgcomm-dirc-cpn-0003@europarl.europa.eu](mailto:dgcomm-dirc-cpn-0003@europarl.europa.eu)

Telephone: +32 2 2842111

Internet address: <https://the-secretary-general.europarl.europa.eu/en/directorates-general/comm>

**Roles of this organisation:**

Buyer

Organisation providing more information on the review procedures

**8.1. ORG-0002**

Official name: Court of Justice of the European Union

Registration number: CURIA

Postal address: Rue du Fort Niedergrünewald

Town: Luxembourg

Postcode: L-2925

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

Email: [GC.Registry@curia.europa.eu](mailto:GC.Registry@curia.europa.eu)

Telephone: +352 4303-1

Internet address: <http://curia.europa.eu>

**Roles of this organisation:**

Review organisation

**8.1. ORG-0003**

Official name: European Commission

Registration number: EUCOM

Postal address: Mondrian (CDMA), Rue du Champ de Mars 21

Town: Brussels

Postcode: B-1050

Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Country: Belgium

Email: [dgcomm-dirc-cpn-0003@europarl.europa.eu](mailto:dgcomm-dirc-cpn-0003@europarl.europa.eu)

Telephone: +32 2 299 11 11

Internet address: <https://commission.europa.eu/>

**Roles of this organisation:**

TED eSender

## Notice information

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Notice identifier/version: 5a33deff-800d-4b11-897d-f8b95a81e00a - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 08/04/2026 14:03:53 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: English

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