

United Kingdom-London: Software package and information systems

OJ S 134/2014 16/07/2014

Contract notice**Services****Directive 2004/18/EC****Section I: Contracting authority**

I.1. Name and addresses

Official name: Mayor and Commonalty and Citizens of the City of London in their capacity as Police Authority for the City of London

Postal address: City of London Police 37 Wood Street

Town: London

Postal code: EC2P 2NQ

Country: United Kingdom

For the attention of: Mr Andrew Klein

E-mail: andrew.klein@cityoflondon.gcsx.gov.uk

Telephone: +44 2073323057

Internet address(es):

General address of the contracting authority: <http://www.cityoflondon.police.uk/>

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

Official name: London Tenders Portal

Postal address: Please register for this opportunity on the London Tenders Portal to receive all documents and communications. <https://www.londontenders.org>

Country: United Kingdom

Internet address: <https://www.londontenders.org>

Tenders or requests to participate must be submitted: Official name: London Tenders Portal

Postal address: Please register for this opportunity on the London Tenders Portal to receive all documents and communications. <https://www.londontenders.org>

Country: United Kingdom

Internet address: <https://www.londontenders.org>

I.2. Type of the contracting authority

Regional or local authority

I.3. Main activity

Public order and safety

Economic and financial affairs

I.4. Contract award on behalf of other contracting authorities**Section II: Object of the contract**

II.1. Description**II.1.1. Title attributed to the contract by the contracting authority**

Action & Know Fraud System and Associated Services

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 27: Other services

NUTS code UKI1 Inner London

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

Mayor and Commonalty and Citizens of the City of London in their capacity as Police Authority for the City of London (CoLP) are seeking to procure a new solution for fraud, cyber reporting and law enforcement response.

National Fraud Intelligence Bureau (NFIB) is placed within the Economic Crime Directorate (ECD) of the CoLP, and is a key component in the development of an integrated fraud intelligence landscape across United Kingdom Law Enforcement (UKLE).

NFIB co-ordinates Fraud investigations across multiple Law Enforcement Agencies (LEAs) and provides strategic intelligence to its stakeholders across both the public and private sectors. The Disruption team at the NFIB works in partnership with service providers and regulators, providing them with entity level data of services abused by criminals to cause harm, preventing further loss through service termination, informing risk management for such organisations and informing

regulatory requirements and strategies. The NFIB also welcomes reciprocal requests from external bodies (LEAs, Regulators and Industry).

These capabilities are enabled through the 'Know Fraud' service, which comprises a suite of IT capabilities. The initial capture of fraud reports from fraud victims is currently administered through a separate outsourced customer contact service, known as 'Action Fraud'.

The NFIB is currently undertaking a transformation programme to enhance the services it offers; to enhance the efficiency, quality and consistency with which it provides those services; and ultimately to deliver the NFIB's strategic goal of becoming 'a world-leading fraud intelligence service'.

The procurement will seek a revised commercial and service model, taking advantage of both technology and functional advances to provide a reliable and robust service, capable of being cost effectively scaled to meet the evolving needs of this service. NFIB and CoLP will manage the future contract in conjunction with IS Division of the City of London Corporation to maintain a

robust technical intelligent client function that supervises all aspects of contract performance.

II.1.6. CPV code(s)

48000000 Software package and information systems, 48510000 Communication software package, 48517000 IT software package, 72000000 IT services: consulting, software development, Internet and support, 72210000 Programming services of packaged software products, 72212500 Communication and multimedia software development services, 72212517 IT software development services

II.1.7. Information about the Government Procurement Agreement (GPA)

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

The future service will include (but not be limited to) the following functions:-
Action & Know Fraud contact centre, web site development and hosting, and associated analytics platform, support and infrastructure.

Estimated value excluding VAT:

Range: between 20 000 000 and 25 000 000 GBP

II.2.2. Information about options

Options: yes

Description of options: Contract extension(s) of up to a total of 18 months. (This is outside of the estimated contract value stated above).

Provisional timetable for recourse to these options:
in months: 48 (from the award of the contract)

II.2.3. Information about renewals

II.3. Duration of the contract or time limit for completion

Duration in months: 78 (from the award of the contract)

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

A parent company guarantee or performance bond may be required.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: Any supplier may be disqualified who:

(a) is bankrupt or is being wound up, where his affairs are being administered by the court, where he has entered into an arrangement with creditors, where he has suspended business activities or is in any analogous situation arising from a similar procedure under national laws and regulations;

(b) is the subject of proceedings for a declaration of bankruptcy, for an order compulsory winding up the administration by the court or of an arrangement with creditors or of any other similar proceedings under national laws and regulations;

(c) has been convicted by a judgement which has the force of res judicata in accordance with the legal provisions of the country of any offence concerning his professional conduct;

(d) has been guilty of grave professional misconduct proven by any means which the contract authorities can demonstrate;

(e) has not fulfilled obligations relating to the payment of social security contributions in

accordance with the legal provisions of the country in which he is established or with those of the country of the contracting authority;

(f) has not fulfilled obligations relating to the payment of taxes in accordance with the legal provisions of the country in which he is established or with those of the country of the contracting authority;

(g) is guilty of serious misrepresentation in supplying the information required under this Section or has not supplied such information;

(h) has been the subject of a conviction for participation in a criminal organization, as defined in Article 2(1) of Council Joint Action 98/733/JHA;

(i) has been the subject of a conviction for corruption, as defined in Article 3 of the Council Act of 26 May 1972 and Article 3(1) of Council Joint Action 98/742/JHA3 respectively;

(j) has been the subject of a conviction for fraud within the meaning of Article 1 of the Convention relating to the protection of the financial interests of the European Communities;

(k) has been the subject of a conviction for money laundering, as defined in Article 1 of Council Directive 91/308/EEC of 10 June 1991 on prevention of the use of the financial system for the purpose of money laundering.

III.2.2. Economic and financial ability

List and brief description of conditions: (a) appropriate statements from banks or, where appropriate, evidence of relevant professional risk indemnity insurance;

(b) the presentation of balance-sheets or extracts from the balance-sheets, where publication of the balance-sheet is required under the law of the country in which the economic operator is established;

(c) a statement of the undertaking's overall turnover and, where appropriate, of turnover in the area covered by the contract for a maximum of the last three financial years available, depending on the date on which the undertaking was set up or the economic operator started trading, as far as the information of these turnovers is available.

III.2.3. Technical and professional ability

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

III.3.2. Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Restricted

IV.1.2. Information about the limits on the number of candidates to be invited

Envisaged minimum number 5: and Maximum number 8

Objective criteria for choosing the limited number of candidates: Top 5-8 qualified suppliers following evaluation of the Pre-Qualification Questionnaire.

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

IV.3.2. Previous publication concerning this procedure

Prior information notice

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

IV.3.4. Time limit for receipt of tenders or requests to participate

18.8.2014 - 13:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

Duration in days: 180 (from the date stated for receipt of tender)

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: The High Court of Justice of England and Wales

Postal address: Royal Courts of Justice Strand

Town: London

Postal code: WC2A 2LL

Country: United Kingdom

Telephone: +44 2079476000

Internet address: <http://www.justice.gov.uk/courts>

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

9.7.2014