

241167-2026 - Result

Spain – Travel agency and similar services – Acuerdo Marco para el servicio de gestión y asistencia en viajes al Centro de Cultura Contemporánea de Barcelona (CCCB)

OJ S 69/2026 09/04/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: DIPUTACIÓN DE BARCELONA

Email: ocplp.publicitat@diba.cat

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Acuerdo Marco para el servicio de gestión y asistencia en viajes al Centro de Cultura Contemporánea de Barcelona (CCCB)

Description: Acuerdo Marco para el servicio de gestión y asistencia en viajes al Centro de Cultura Contemporánea de Barcelona (CCCB)

Procedure identifier: 3137cbd2-3e20-46c8-9567-33c34df4f727

Previous notice: 404327-2025

Internal identifier: 2025/0005934

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 63510000 Travel agency and similar services

2.1.2. Place of performance

Postal address: C/ Londres, 55, 5ª planta

Town: Barcelona

Postcode: 08036

Country subdivision (NUTS): Barcelona (ES511)

Country: Spain

Additional information: 511

2.1.3. Value

Estimated value excluding VAT: 902 545,43 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Acuerdo Marco para el servicio de gestión y asistencia en viajes al Centro de Cultura Contemporánea de Barcelona (CCCB)

Description: Acuerdo Marco para el servicio de gestión y asistencia en viajes al Centro de Cultura Contemporánea de Barcelona (CCCB)

Internal identifier: 2025/0005934

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 63510000 Travel agency and similar services

5.1.2. Place of performance

Country subdivision (NUTS): Barcelona (ES511)

Country: Spain

5.1.3. Estimated duration

Duration: 2 Years

5.1.5. Value

Estimated value excluding VAT: 902 545,43 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

Additional information: Este presupuesto es un importe bienal

5.1.10. Award criteria

Criterion:

Type: Price

Name: Cargo por emisión, cancelación y modificación de la reserva de billete

Description: Precio

Criterion:

Type: Quality

Name: Ampliación del horario mínimo habitual de prestación del servicio exigido en la cláusula 5 del PPT

Description: Ampliación del horario mínimo habitual de prestación del servicio exigido en la cláusula 5 del PPT

Criterion:

Type: Quality

Name: Mejoras en el servicio de atención 24 horas 365 días

Description: Mejoras en el servicio de atención 24 horas 365 días

Criterion:

Type: Quality

Name: Mejora para la póliza de seguro

Description: Mejora para la póliza de seguro

Description of the method to be used if weighting cannot be expressed by criteria: Ver Cláusula 1.11) del Pliego de Cláusulas Administrativas Particulares

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunal Catalán de Contratos del Sector Público

Information about review deadlines: Si quiere impugnar esta resolución, que pone fin a la vía administrativa, se podrá interponer recurso contencioso administrativo en el Juzgado Contencioso Administrativo de Barcelona, en el plazo de dos meses a contar desde el día siguiente al de la recepción de su notificación. Alternativamente y de forma potestativa, se puede interponer recurso especial en materia de contratación ante el Tribunal Catalán de Contratos del Sector Público en el plazo de quince días hábiles a contar desde el día siguiente al de la remisión de su notificación. La fecha de remisión es la que consta en el registro de salida.

Organisation providing additional information about the procurement procedure: DIPUTACIÓN DE BARCELONA

Organisation providing offline access to the procurement documents: DIPUTACIÓN DE BARCELONA

Organisation providing more information on the review procedures: DIPUTACIÓN DE BARCELONA

6. Results

Value of all contracts awarded in this notice: 410 247,93 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: ÁVORIS RETAIL DIVISION, SLU

Tender:

Tender identifier: ÁVORIS RETAIL DIVISION, SLU

Identifier of lot or group of lots: LOT-0001

Value of the tender: 410 247,93 EUR

Rank in the list of winners: 1

Subcontracting: Not yet known

Contract information:

Identifier of the contract: LOT-001

Date on which the winner was chosen: 05/03/2026

Date of the conclusion of the contract: 01/04/2026

The contract is awarded within a framework agreement: yes

Notice that created the framework agreement: 404327-2025

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 3

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 3

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

8. Organisations

8.1. ORG-0001

Official name: DIPUTACIÓ DE BARCELONA

Registration number: P0800000B

Department: Centro de Cultura Contemporánea de Barcelona (CCCB)

Postal address: CALLE LONDRES, NÚMERO 55, PLANTA 5

Town: BARCELONA

Postcode: 08036

Country subdivision (NUTS): Barcelona (ES511)

Country: Spain

Email: ocplp.publicitat@diba.cat

Telephone: +34 934022564

Fax: +34 934020647

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Tribunal Catalán de Contratos del Sector Público

Registration number: A09021959

Postal address: Carrer del Foc, 57

Town: Barcelona

Postcode: 08038

Country subdivision (NUTS): Barcelona (ES511)

Country: Spain

Email: tcssp@gencat.cat

Telephone: +34 938842038

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: ÁVORIS RETAIL DIVISION, SLU

Size of the economic operator: Large

Registration number: B070121207

Postal address: Calle José Rover Motta, núm. 79

Town: Palma de Mallorca

Postcode: 07006

Country subdivision (NUTS): Mallorca (ES532)

Country: Spain

Email: licitaciones@avoristravel.com

Telephone: 983 29 80 28

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0000

Official name: Publications Office of the European Union

Registration number: PUBL

Town: Luxembourg

Postcode: 2417

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

Email: ted@publications.europa.eu

Telephone: +352 29291

Internet address: <https://op.europa.eu>

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 6b2a87cc-5a14-48d9-b3fb-a08ce9a7a70f - 01

Form type: Result

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