

Ireland-Ardcavan: Computer support services
OJ S 131/2015 10/07/2015
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Waterford and Wexford Education and Training Board

National registration number: 3185886NH

Postal address: Ardcavan Business Park, Co. Wexford

Town: Ardcavan

Country: Ireland

For the attention of: Joan Sutton

E-mail: joansutton@wwetb.ie

Internet address(es):

Address of the buyer profile: <http://irl.eu-supply.com/ctm/Supplier/CompanyInformation/Index/110494>

Electronic access to information: http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=84494&B=ETENDERS_SIMPLE

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Education

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title

On-Site Support Technicians for WWETB.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: Waterford and Wexford, Ireland.

NUTS code IE024 South-East (IRL)

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

Waterford and Wexford ETB invites tenders for the provision of on-site support technicians to service the day-to-day needs of IT support to minimise any equipment downtime while the schools are operational in line with certain annual and periodical maintenance. The contract requires the provision of 2 and possibly 3 dedicated technicians, with additional ad-hoc

support also required.

The technician(s) concerned will be working with the staff of the IT Department in WWETB and any third parties contracted to provide ICT Maintenance and Support to centres in WWETB. The contract will operate for 2 years with the option to extend for an additional 3 years.

II.1.5. CPV code(s)

72610000 Computer support services, 72000000 IT services: consulting, software development, Internet and support, 72250000 System and support services, 72253000 Helpdesk and support services, 72253200 Systems support services, 72261000 Software support services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Value: 468 212 EUR
excluding VAT

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Ultimate cost to contracting authority. Weighting 50
2. Demonstrated understanding of the needs of the service and methodology for delivery including contract management. Weighting 30
3. Technical merit of the team proposed — please provide CVs for each technician proposed (3 potential dedicated resources and up to 3 additional technicians to meet ad-hoc requirements as well as a CV for the nominated contract manager. Weighting 20

IV.2.2. Information about electronic auction

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

91804

IV.3.2. Previous publication concerning this procedure

Contract notice

Notice number in the OJ S: [2015/S 26-043410](#) of 6.2.2015

Section V: Award of contract

Contract No: 1

Lot No: 1

- Lot title: On-Site Support Technicians

V.1. Date of conclusion of the contract

26.3.2015

V.2. Information about tenders

Number of tenders received: 4

V.3. Name and address of the contractor

Official name: Hewlett-Packard Ireland

Postal address: Liffey Park Technology Campus, Barnhall Road

Town: Leixlip

Country: Ireland

V.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot:

Value: 468 212 EUR

excluding VAT

Total value of the procurement:

Value: 468 212 EUR

excluding VAT

If annual or monthly value:

Number of years: 5

V.5. Information about subcontracting

The contract is likely to be subcontracted: yes

Value or proportion likely to be subcontracted to third parties:

Not known

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.2. Additional information**VI.3. Procedures for review****VI.3.1. Review body**

Official name: The High Court

National registration number: Four Courts, Inns Quay

Town: Dublin

Postal code: 7

Country: Ireland

E-mail: highcourtcentraloffice@courts.ie

Internet address: <http://www.courts.ie>

VI.3.2. Review procedure

Precise information on deadline(s) for review procedures: The contracting authority will not conclude this contract to which a standstill period applies in accordance with Irish Statutory Instrument SI 130 of 2010, until after the expiry of the standstill period which commences on the day following the date of notification of concerned candidates and tenderers. The duration of the standstill period will be 14 calendar days where notifications are sent electronically or by fax and 16 calendar days where these are sent by any other means. The Statutory Instrument

mentioned above provides that review procedures are available in the High Court to a person who has or has had an interest in obtaining the public contract and alleges that he or she has been harmed or is at risk of being harmed by an infringement of the law in relation to that public contract.

VI.3.3. Service from which information about the review procedure may be obtained

Official name: Please contact a legal advisor

VI.4. Date of dispatch of this notice

7.7.2015