

241361-2026 - Result

Sweden – IT services: consulting, software development, Internet and support – Biljettsystem 2
OJ S 69/2026 09/04/2026
Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Vara Konserthus AB

Email: yvonne.westergren@lidkoping.se

Legal type of the buyer: Public undertaking, controlled by a local authority

Activity of the contracting authority: Recreation, culture and religion

2. Procedure

2.1. Procedure

Title: Biljettsystem 2

Description: Komplet system för biljettfhantering.

Procedure identifier: 9668fabf-176d-430d-aafa-2b64462d2d2b

Previous notice: a681d513-1436-48db-a17c-dd5ee3c4bfe2-01

Internal identifier: Änr 115924

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 22459000 Tickets, 30123100 Ticket-validation machines, 30144200 Ticket-issuing machines, 48217000 Transaction-processing software package, 48400000 Business transaction and personal business software package, 48444100 Billing system, 48445000 Customer Relation Management software package, 72250000 System and support services

2.1.2. Place of performance

Town: Vara

Country subdivision (NUTS): Västra Götalands län (SE232)

Country: Sweden

2.1.2. Place of performance

Anywhere in the European Economic Area

2.1.3. Value

Estimated value excluding VAT: 2 400 000,00 SEK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: Biljettsystem 2

Description: Komplet system för biljettfhantering.

Internal identifier: Änr 115924

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 22459000 Tickets, 30123100 Ticket-validation machines, 30144200 Ticket-issuing machines, 48217000 Transaction-processing software package, 48400000 Business transaction and personal business software package, 48444100 Billing system, 48445000 Customer Relation Management software package, 72250000 System and support services

5.1.2. Place of performance

Town: Vara

Country subdivision (NUTS): Västra Götalands län (SE232)

Country: Sweden

5.1.2. Place of performance

Anywhere in the European Economic Area

5.1.3. Estimated duration

Start date: 01/04/2026

Duration end date: 31/03/2028

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: Förlängning är 1 månader

5.1.5. Value

Estimated value excluding VAT: 2 400 000,00 SEK

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Se upphandlingsdokumenten

Category of award weight criterion: Weight (points, exact)

Award criterion number: 1

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Förvaltningsrätten

Information about review deadlines: Standard enligt lag

Organisation providing more information on the review procedures: Vara Konserthus AB

Organisation signing the contract: Vara Konserthus AB

6. Results

Maximum value of the framework agreements in this notice: 1 800 000,00 SEK

Approximate value of the framework agreements

:

1 800 000,00

SEK

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 2 250 000,00 SEK

Re-estimated value of the framework agreement: 1 800 000,00 SEK

6.1.2. Information about winners

Winner:

Official name: Tixly Sweden AB

Tender:

Tender identifier: Vara Konserthus 2

Identifier of lot or group of lots: LOT-0000

Subcontracting: Yes

Subcontracting value is known: no

Subcontracting percentage is known: no

Contract information:

Identifier of the contract: -

Title: Main-Tixly Sweden AB

Date on which the winner was chosen: 27/03/2026

Date of the conclusion of the contract: 08/04/2026

Organisation signing the contract: Vara Konserthus AB

6.1.3. Non-winning tenderers

Non-winning tenderers

:

Official name: Tickster AB

Subcontracting: Yes

Subcontracting value is known: no

Subcontracting percentage is known: no

Non-winning tenderers

:

Official name: Nortic AB

Subcontracting: Yes

Subcontracting value is known: no
Subcontracting percentage is known: no

6.1.4. Statistical information

Summary of the review requests the buyer received:

Number of complainants: 0

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 3

8. Organisations

8.1. ORG-0001

Official name: Vara Konserthus AB

Registration number: 5568727704

Department: Inköpscentralen Västra Skaraborg

Postal address: i.u

Town: VARA

Postcode: 53481

Country subdivision (NUTS): Västra Götalands län (SE232)

Country: Sweden

Contact point: Yvonne Westergren

Email: yvonne.westergren@lidkoping.se

Telephone: 0512-31371

Roles of this organisation:

Buyer

Organisation providing more information on the review procedures

Organisation signing the contract

8.1. ORG-0002

Official name: Förvaltningsrätten

Registration number: 202100-2742

Postal address: Box 2201

Town: Jönköping

Postcode: 550 02

Country subdivision (NUTS): Jönköpings län (SE211)

Country: Sweden

Email: forvaltningsrattenjonkoping@dom.se

Telephone: 036-15 66 00

Internet address: <https://www.domstol.se/forvaltningsratten-i-jonkoping/>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Tickster AB

Size of the economic operator: Medium

Registration number: 5567553044

Department: Försäljning

Postal address: Vasagatan 43B

Town: Göteborg

Postcode: 41137

Country subdivision (NUTS): Västra Götalands län (SE232)

Country: Sweden

Contact point: Johan Skogsberg

Email: johan.skogsberg@tickster.com

Telephone: +46 (0)570 132 97

Roles of this organisation:

Tenderer

8.1. **ORG-0004**

Official name: Nortic AB

Size of the economic operator: Small

Registration number: 5566089164

Department: Försäljning

Postal address: Box 6025

Town: KARLSKRONA

Postcode: 37106

Country subdivision (NUTS): Blekinge län (SE221)

Country: Sweden

Contact point: Hassan Al-Saqr

Email: hassan@nortic.se

Telephone: 0708-407180

Roles of this organisation:

Tenderer

8.1. **ORG-0005**

Official name: Tixly Sweden AB

Size of the economic operator: Micro

Registration number: 5591093181

Department: Försäljning

Postal address: Polstjärnevägen 16

Town: JÖRLANDA

Postcode: 44465

Country subdivision (NUTS): Västra Götalands län (SE232)

Country: Sweden

Contact point: Filip Darj

Email: filip@tixly.com

Telephone: 072-2021850

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0000

Notice information

Notice identifier/version: e6ed7c1d-624a-464b-b1a1-c6eb1e1776f9 - 01

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